UnderStandingAmericaStudy

UAS 105: 2017 SURVEY OF CONSUMER PAYMENT CHOICE



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1 INTRODUCTION

This UAS panel survey, titled "UAS105: 2017 Survey of Consumer Payment Choice", asks respondents about their adoption and usage of payment methods. This survey is part of a study that took place during the fall of 2017. It focuses on how consumers buy goods and services and pay bills, using cash, bank accounts, and other means of payment. The survey covers numerous aspects of payment preference, from security, ease, and acceptance. Participants also filled out diary entries of daily spending in UAS 106. This survey is no longer in the field. Respondents were paid \$20 to complete the survey. Consent for participation in this survey/diary project was obtained in UAS 104. Related surveys in this project are UAS 28, 29, 31, 34 (2015) and UAS 62-64 (2016).

1.1 Topics

This survey contains questions (among others) on the following topics: Consumer Behavior, Income, Savings, Wealth. A complete survey topic categorization for the UAS can be found here.

1.2 Experiments

This survey includes experiment(s) of the following type(s): Auxiliary Randomization. Please refer to explanatory comments in the Routing section for detailed information. A complete survey experiment categorization for the UAS can be found here.

1.3 Citation

Each publication, press release or other document that cites results from this survey must include an acknowledgment of UAS as the data source and a disclaimer such as, 'The project described in this paper relies on data from survey(s) administered by the Understanding America Study, which is maintained by the Center for Economic and Social Research (CESR) at the University of Southern California. The content of this paper is solely the responsibility of the authors and does not necessarily represent the official views of USC or UAS.' For any questions or more information about the UAS, contact Tania Gutsche, Project and Panel Manager, Center for Economic and Social Research, University of Southern California, at tgutsche@usc.edu.

2 SURVEY RESPONSE AND DATA

2.1 Sample selection and response rate

The sample selection for this survey was:

All active respondents who gave consent to participate in the Boston Federal Bank SCPC/Diary 2017 project in UAS104.

As such, this survey was made available to 3158 UAS participants. Of those 3158 participants, 3075 completed the survey and are counted as respondents. Of those who are not counted as respondents, 24 started the survey without completing and 59 did not start the survey. The overall response rate was 97.37%.

Note: We are unable to provide sample weights for a small number of UAS members (see the Sample and weighting section below for details). If they completed the survey, these members are included in the data set with a weight of zero, but accounted for in the computation of total sample size and survey response rate.%.

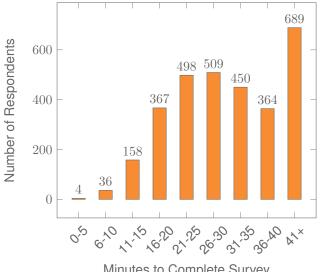
The detailed survey response rate is as follows:

UAS105 - Response Overview					
Size of selected sample	3158				
Completed the survey	3075				
Started but did not complete the survey	24				
Did not start the survey	59				
Response rate	97.37%				

2.2 Timings

The survey took respondents an average of 33 minutes, and the full distribution of survey response times is available in the figure below. Times per question are available upon request.

Distribution of Respondents' Survey Response Times



Minutes to Complete Survey

2.3 Sample & Weighting

Weights are included in the data set for this survey. This survey dataset may contain respondents with a weight of zero. These respondents belong to a small group of UAS members for whom sample weights cannot be computed due to non-probability recruitment for special projects. Hence, while they are accounted for in the total number of survey respondents, they do not contribute to any statistics using sample weights. For more details on the UAS weighing procedures please refer to the UAS Weighting Procedures V1. Please contact UAS staff with any questions.

3 STANDARD VARIABLES

Each Understanding America Study data contains a series of standard variables, consisting of individual, household and sample identifiers, language indicator, time stamps and a rating by the respondent of how much he or she liked the survey:

- uasid: the identifier of the respondent. This identifier is assigned to a respondent at recruitment and stays with the respondent throughout each and every survey he/she participates in. When analyzing data from multiple surveys, the 'uasid' can be used to merge data sets.
- o uashhid: the household identifier of the respondent. Every member is assigned a household identifier, stored in the variable 'uashhid'. For the primary respondent this identifier equals his or her 'uasid'. All other eligible members of the primary respondent's household (everyone who is 18 or older in the household) who become UAS respondents receive the 'uasid' of the primary respondent as their household identifier. The identifier 'uashhid' remains constant over time for all respondents. Thus it is always possible to find the original UAS household of an UAS panel member (even after they, for example, have moved out to form another household).
- o survhhid: uniquely identifies the household a UAS panel member belongs to in a given survey. For instance, if the primary respondent and his/her spouse are both UAS members at the time of a given survey, they both receive the same 'survhhid' identifier for that survey. If they subsequently split, they receive two different 'survhhid' in subsequent surveys. They, however, always share the same 'uashhid'. The identifier 'survhhid' is set to missing (.) if no other household members are UAS panel members at the time of the survey. Since individuals can answer the same survey at different points in time (which can be relatively far apart if the survey is kept in the field for a prolonged time), it may be possible that, within the same data set, household members have different 'survhhid' reflecting different household compositions at the time they answered the survey. For instance, suppose that the primary respondent and his/her spouse are both UAS members. If the primary respondent answers the survey when he/she is living with the spouse, but the spouse answers the survey when the couple has split, they receive different 'survhhid'. Hence, the variable 'survhhid' identifies household membership of UAS panel members, at the time the respondent answers the survey. Note: in the My Household survey 'survhhid' is set to unknown (.u) for respondents who last participated in the My Household survey prior to January 21, 2015.
- o uasmembers: is the number of other household members who are also UAS panel members at the time of the survey. Since individuals can answer the same survey at different points in time (which can be relatively far apart is the survey is kept in the field for a prolonged time), it may be possible that, within the same data set, the primary respondent of a household has a value of '0', whereas the second UAS household respondent has a value of '1'. Therefore 'uasmembers' should be interpreted as the

number of household and UAS panel members at the time the respondent answers the survey. Note: in the My Household survey 'uasmembers' is set to unknown (.u) for respondents who last participated in the My Household survey prior to January 21, 2015.

- sampleframe: indicates the sampling frame from which the household of the respondent was recruited. All UAS recruitment is done through address based sampling (ABS) in which samples are acquired based on postal records. Currently, the variable 'sampleframe' takes on four values reflecting four distinct sample frames used by the UAS over the year (in future data sets the number of sample frames used for recruitment may increase if additional specific populations are targeted in future recruitment batches):
 - 1. U.S. National Territory: recruited through ABS within the entire U.S.
 - Areas high concentration Nat Ame: recruited through ABS in areas with a high concentration of Native Americans in the zip-code. Within these batches, individuals who are not Native Americans are not invited to join the UAS.
 - 3. Los Angeles County: recruited through ABS within Los Angeles County.
 - 4. California: recruited through ABS within California.

Note: prior to March 6, 2024 this variable was called sampletype and had the following value labels for the above list in UAS data sets:

- 1. Nationally Representative Sample: recruited through ABS within the entire U.S.
- 2. Native Americans: recruited through ABS in areas with a high concentration of Native Americans. Within these batches, individuals who are not Native Americans are not invited to join the UAS.
- 3. LA County: recruited through ABS within Los Angeles County.
- 4. California: recruited through ABS within California.
- **batch**: indicates the batch from which the respondent was recruited. Currently, this variable takes the following values (in future data sets the number of batches may increase as new recruitment batches are added to the UAS):
 - 1. ASDE 2014/01
 - 2. ASDE 2014/01
 - 3. ASDE 2014/01
 - 4. Public records 2015/05
 - 5. MSG 2015/07
 - 6. MSG 2016/01
 - 7. MSG 2016/01
 - 8. MSG 2016/01
 - 9. MSG 2016/02

- 10. MSG 2016/03
- 11. MSG 2016/04
- 12. MSG 2016/05
- 13. MSG 2016/08
- 14. MSG 2017/03
- 15. MSG 2017/11
- 16. MSG 2018/02
- 17. MSG 2018/08
- 18. MSG 2019/04
- 19. MSG 2019/05
- 20. MSG 2019/11
- 21. MSG 2020/08
- 22. MSG 2020/10
- 23. MSG 2021/02
- 24. MSG 2021/08
- 25. MSG 2021/08
- 26. MSG 2022/02
- 27. MSG 2022/02
- 28. MSG 2022/08
- 29. MSG 2022/11
- 30. MSG 2022/11
- 31. MSG 2023/01
- 32. MSG 2023/06
- 33. MSG 2023/09
- 34. MSG 2023/10
- 35. MSG 2025/02

Note: prior to March 6, 2024 this variable had the following value labels for the above list in UAS data sets:

- 1. ASDE 2014/01 Nat.Rep.
- 2. ASDE 2014/01 Native Am.
- 3. ASDE 2014/11 Native Am.
- 4. LA County 2015/05 List Sample
- 5. MSG 2015/07 Nat.Rep.
- 6. MSG 2016/01 Nat.Rep. Batch 2

- 7. MSG 2016/01 Nat.Rep. Batch 3
- 8. MSG 2016/01 Nat.Rep. Batch 4
- 9. MSG 2016/02 Nat.Rep. Batch 5
- 10. MSG 2016/03 Nat.Rep. Batch 6
- 11. MSG 2016/04 Nat.Rep. Batch 7
- 12. MSG 2016/05 Nat.Rep. Batch 8
- 13. MSG 2016/08 LA County Batch 2
- 14. MSG 2017/03 LA County Batch 3
- 15. MSG 2017/11 California Batch 1
- 16. MSG 2018/02 California Batch 2
- 17. MSG 2018/08 Nat.Rep. Batch 9
- 18. MSG 2019/04 LA County Batch 4
- 19. MSG 2019/05 LA County Batch 5
- 20. MSG 2019/11 Nat. Rep. Batch 10
- 21. MSG 2020/08 Nat. Rep. Batch 11
- 22. MSG 2020/10 Nat. Rep. Batch 12
- 23. MSG 2021/02 Nat. Rep. Batch 13
- 24. MSG 2021/08 Nat. Rep. Batch 15
- 25. MSG 2021/08 Nat. Rep. Batch 16
- 26. MSG 2022/02 Nat. Rep. Batch 17 (priority)
- 27. MSG 2022/02 Nat. Rep. Batch 17 (regular)
- 28. MSG 2022/08 Nat. Rep. Batch 18
- 29. MSG 2022/11 LA County Batch 6
- 30. MSG 2022/11 Nat. Rep. Batch 20
- 31. MSG 2023/01 Nat. Rep. Batch 21
- 32. MSG 2023/06 Nat. Rep. Batch 22
- 33. MSG 2023-09 Native Am. Batch 3
- 34. MSG 2023-10 Nat. Rep. Batch 23
- o **primary_respondent**: indicates if the respondent was the first person within the household (i.e. to become a member or whether s/he was added as a subsequent member. A household in this regard is broadly defined as anyone living together with the primary respondent. That is, a household comprises individuals who live together, e.g. as part of a family relationship (like a spouse/child/parent) or in context of some other relationship (like a roommate or tenant).

- hardware: indicates whether the respondent ever received hardware or not. Note: this variable should not be used to determine whether a respondent received hardware at a given point in time and/or whether s/he used the hardware to participate in a survey. Rather, it indicates whether hardware was ever provided:
 - 1. None
 - 2. Tablet (includes Internet)
- **language**: the language in which the survey was conducted. This variable takes a value of 1 for English and a value of 2 for Spanish.
- start_date (start_year, start_month, start_day, start_hour, start_min, start_sec): indicates the time at which the respondent started the survey.
- end_date (end_year, end_month, end_day, end_hour, end_min, end_sec): indicates the time at which the respondent completed the survey.
- o cs_001: indicates how interesting the respondent found the survey.

4 BACKGROUND DEMOGRAPHICS

Every UAS survey data set includes demographic variables, which provide background information about the respondent and his/her household. Demographic information such as age, ethnicity, education, marital status, work status, state of residence, family structure is elicited every quarter through the "My Household" survey. The demographic variables provided with each survey are taken from the most recent 'MyHousehold' survey answered by the respondent. If at the time of a survey, the information in "My Household" is more than three months old, a respondent is required to check and update his or her information before being able to take the survey.

The following variables are available in each survey data set:

- o gender: the gender of the respondent.
- dateofbirth_year: the year of birth of the respondent.
- o age: the age of the respondent at the start of the survey.
- o **agerange**: if the respondent's age cannot be calculate due to missing information, 'agerange' indicates the approximate age. Should a value for both the 'age' and 'agerange' be present, then 'age' takes precedence over 'agerange'.
- o citizenus: indicates whether the respondent is a U.S. citizen.
- o bornus: indicates whether the respondent was born in the U.S.
- **stateborn**: indicates the state in which the respondent was born. This is set to missing (.) if the respondent was not born in the U.S.
- **countryborn**: indicates the country in which the respondent was born. This is set to missing (.) if the respondent was born in the U.S.
- **countryborn_other**: indicates the country of birth if that country is not on the drop down list of countries shown to the respondent'.
- **statereside**: the state in which the respondent is living.
- immigration_status: indicates whether the respondent is an immigrant. It takes one
 of the following values: 0 Non-immigrant, 1 First generation immigrant (immigrant who
 migrated to the U.S), 2 Second generation immigrant (U.S.-born children of at least
 one foreign-born parent), 3 Third generation immigrant (U.S.-born children of at least
 one U.S.-born parent, where at least one grandparent is foreign-born), or 4 Unknown
 immigrant status.
- maritalstatus: the marital status of the respondent.
- **livewithpartner**: indicates whether the respondent lives with a partner.

- education: the highest level of education attained by the respondent.
- hisplatino: indicates whether the respondent identifies him or herself as being Hispanic or Latino. This variable is asked separately from race.
- hisplatinogroup: indicates which Hispanic or Latino group a respondent identifies him or herself with. This is set to missing (.) if the respondent does not identify him or herself as being Hispanic or Latino.
- white: indicates whether the respondent identifies him or herself as white (Caucasian).
- **black**: indicates whether the respondent identifies him or herself as black (African-American).
- nativeamer: indicates whether the respondent identifies him or herself as Native American (American Indian or Alaska Native).
- asian: indicates whether the respondent identifies him or herself as Asian (Asian-American).
- pacific: indicates whether the respondent identifies him or herself as Native Hawaiian or Other Pacific Islander.
- o race: indicates the race of the respondent as singular (e.g., '1 White' or '2 Black') or as mixed (in case the respondent identifies with two or more races). The value '6 Mixed' that the respondent answered 'Yes' to at least two of the single race categories. This variable is generated based on the values of the different race variables (white, black, nativeamer, asian, pacific). This composite measure is not conditional on hisplatino, so an individual may identify as Hispanic or Latino, and also as a member of one or more racial groups.
- working: indicates whether the respondent is working for pay.
- o sick_leave: indicates whether the respondent is not working because sick or on leave.
- unemp_layoff: indicates whether the respondent is unemployed or on lay off.
- unemp_look: indicates whether the respondent is unemployed and looking for a job.
- retired: indicates whether the respondent is retired.
- o disabled: indicates whether the respondent has a disability.
- o If_other: specifies other labor force status.
- laborstatus: indicates the labor force status of the respondent as singular (e.g., '1 Working for pay' or '2 On sick or other leave') or as mixed (in case the respondent selects two or more labor statuses). The value '8 Mixed' indicates that the respondent answered 'Yes' to at least two of the single labor force status variables. This variable is generated based on the values of the different labor status variables (working, sick_leave, unempl_layoff, unempl_look, retired, disabled, lf_other).

- employmenttype: indicates the employment type of the respondent (employed by the government, by a private company, a nonprofit organization, or self-employed).
 This is set to missing (.) if the respondent is not currently working or currently on sick or other leave.
- workfullpart: indicates whether the respondent works full or part-time. This is set to missing (.) if the respondent is not currently working or currently on sick or other leave.
- hourswork: indicates the number of hours the respondent works per week. This is set to missing (.) if the respondent is not currently working or currently on sick or other leave.
- **hhincome**: is the total combined income of all members of the respondent's household (living in their household) during the past 12 months.
- **anyhhmember**: indicates whether there were any members in the respondent's household at the time he/she answered the survey as reported by the respondent.
- hhmembernumber: indicates the number of household members in the respondent's household at the time of the survey as reported by the respondent. It may be that 'anythmember' is 'Yes', but 'hhmembernumber' is missing if the respondent did not provide the number of household members at the time of the survey.
- hhmemberin_#: indicates whether a household member is currently in the household as reported by the respondent. Household members are never removed from the stored household roster and their information is always included in survey data sets. The order of the roster is the same order in which household members were specified by the respondent in the 'MyHousehold' survey. The order is identified by the suffix _# (e.g., _1 indicates the first household member, _2 the second household member, etc.).

As an example, if the first household member is in the household at the time of the survey, 'hhmemberin_1' is set to '1 HH Member 1 is in the HH'; if he/she has moved out, 'hhmemberin_1' is set to '0 HH member 1 is no longer in the HH'. Since information of other household members (stored in the variables listed below) is always included in survey data sets, information about 'hhmemberin_1' is available whether this person is still in the household or has moved out.

- **hhmembergen**_#: indicates the gender of another household member as reported by the respondent.
- hhmemberage_#: indicates the age of another household member. The age is derived from the month and year of birth of the household member as reported by the respondent.
- **hhmemberrel**_#: indicates the relationship of the respondent to the other household member as reported by the respondent.

- o hhmemberuasid_#: is the 'uasid' of the other household member if this person is also a UAS panel member. It is set to missing (.) if this person is not a UAS panel member at the time of the survey. Since this identifier is directly reported by the respondent (chosen from a preloaded list), it may differ from the actual (correct) 'uasid' of the UAS member it refers to because of reporting error. Also, this variable should not be used to identify UAS members in a given household at the time of the survey. This is because the variables 'hhmemberuasid_#' are taken from the most recent 'My Household' and changes in household composition involving UAS members may have occurred between the time of the respondent answered 'My Household' and the time the respondent answers the survey. To follow UAS members of a given household, it is advised to use the identifiers 'uashhid' and 'survhhid'.
- **lastmyhh_date**: the date on which the demographics variables were collected through the 'My Household' survey.

In addition, data sets created after May 8, 2025 include an urbanicity variable. It is based on panel members' current census tract of residence and the 2010 Rural-Urban Commuting Area (RUCA) codes released by the US Department of Agriculture's Economic Research Service. To preserve confidentiality, the UAS collapses the 10 primary RUCA codes to 4 levels: Metropolitan, Micropolitan, Small/Rural, and Unknown. The Metropolitan level corresponds to primary RUCA codes 1-3, the Micropolitian level corresponds to RUCA codes 4-6, and the Small/Rural UAS classification corresponds to RUCA codes 7-10.

For detailed information and definitions of the 10 primary RUCA codes, please visit the USDA ERS Rural-Urban Commuting Area Codes site. Surveys conducted completely prior to May 8, 2025 will have an urbanicity data set available on request.

5 MISSING DATA CONVENTIONS

Data files provide so-called clean data, that is, answers given to questions that are not applicable anymore at survey completion (for example because a respondent went back in the survey and skipped over a previously answered question) are treated as if the questions were never asked. In the data files all questions that were asked, but not answered by the respondent are marked with (.e). All questions never seen by the respondent (or any dirty data) are marked with (.a). The latter may mean that a respondent did not view the question because s/he skipped over it; or alternatively that s/he never reached that question due to a break off. If a respondent did not complete a survey, the variables representing survey end date and time are marked with (.c). Household member variables are marked with (.m) if the respondent has less household members (e.g. if the number of household members is 2, any variables for household member 3 and up are marked with (.m).

UAS provides data in STATA and CSV format. Stata data sets come with include variable labels that are not available in the CSV files. Value labels are provided for single-response answer option. In STATA these labels will include the labels 'Not asked' and 'Not answered' for (.a) and (.e), and will show in tabulations such as 'tab q1, missing'. For multiple-response questions a binary variable is created for each answer option indicating whether the option was selected or not. A summary variable is also provided in string format reflecting which options were selected and in which order. For example, if a question asked about favorite animals with options cat, dog, and horse, then if a respondent selected horse and then cat, the binary variables for horse and cat will be set to yes, while the overall variable would have a string value of '3-1'. If no answer was given, all binary variables and the summary variable will be marked with '.e'.

Questions that are asked multiple times are often implemented as so-called array questions. Supposing the name of such question was Q1 and it was asked in 6 different instances, your data set would contain the variables Q1_1_ to Q1_6_. To illustrate, if a survey asked the names of all children, then child_1_ would contain the name of the first child the respondent named and so on.

More information about the UAS data in general can be found on the UAS Data Pages web site.

6 ROUTING SYNTAX

The survey with routing presented in the next section includes all of the questions that make up this survey, the question answers when choices were provided, and the question routing. The routing includes descriptions of when questions are grouped, conditional logic that determines when questions are presented to the respondent, randomization of questions and answers, and fills of answers from one question to another.

If you are unfamiliar with conditional logic statements, they are typically formatted so that *if* the respondent fulfills some condition (e.g. they have a cellphone or a checking account), *then* they are presented with some other question or the value of some variable is changed. If the respondent does not fulfill the condition (e.g. they are not a cellphone adopter or they do not have a checking account), something *else* happens such as skipping the next question or changing the variable to some other value. Some of the logic involved in the randomization of questions or answers being presented to the respondent is quite complex, and in these instances there is documentation to clarify the process being represented by the routing.

Because logic syntax standards vary, here is a brief introduction to our syntax standards. The syntax used in the conditional statements is as follows: '=' is equal to, '<' is less than, '>' is greater than, and '!=' is used for does not equal. When a variable is set to some number N, the statement looks like 'variable := N'.

The formatting of the questions and routing are designed to make it easier to interpret what is occurring at any given point in the survey. Question ID is the bold text at the top of a question block, followed by the question text and the answer selections. When a question or variable has associated data, the name links to the appropriate data page, so you can easily get directly to the data. Text color is used to indicate the routing: red is conditional logic, gold is question grouping, green is looping, and orange is used to document randomization and other complex conditional logic processes. The routing is written for a computer to parse rather than a human to read, so when the routing diverges significantly from what is displayed to the respondent, a screenshot of what the respondent saw is included.

The name of the randomization variables are defined in proximity to where they are put into play, and like the question ID the names of the randomization variables can be used to link directly to the associated data page.

7 SURVEY WITH ROUTING

intro (intro in section Demographics)

Thank you for taking this survey. We are studying how consumers buy goods and services using cash and other ways to pay.

At any time in this survey, feel free to check your bank account or payment card records

Click on any blue word to see its definition.

Try to answer **all** questions the best you can.

Start of section **Definitions**

Fill code of guestion FLBankAccountNumber executed

Fill code of question FLBankAccountNumberLink executed

Fill code of guestion FLBankAccountNumberLink_lower executed

Fill code of question FLCash executed

Fill code of question FLCashLink executed

Fill code of question FLCashLink_lower executed

Fill code of question FLCheck executed

Fill code of guestion FLCheckLink executed

Fill code of question FLCheckLink_lower executed

Fill code of question FLCreditCard executed

Fill code of question FLCreditCardLink executed

Fill code of question FLCreditCardLink_lower executed

Fill code of question FLDebitCard executed

Fill code of question FLDebitCardLink executed

Fill code of question FLDebitCardLink_lower executed

Fill code of question FLMoneyOrder executed

Fill code of question FLMoneyOrderLink executed

Fill code of question FLMoneyOrderLink_lower executed

Fill code of question FLOnlineBankingBillPay executed

Fill code of question FLOnlineBankingLink executed

Fill code of question FLOnlineBankingLink_lower executed

Fill code of question FLPrepaidCard executed

Fill code of question FLPrepaidCardLink executed

Fill code of question FLPrepaidCardLink_lower executed

Fill code of question FLCheckingAccountsLink_lower executed

Fill code of guestion FLSavingsAccountsLink_lower executed

Fill code of question FLCheckingAccountLink_lower executed

Fill code of guestion FLSavingsAccountLink_lower executed

Fill code of question FLATMCardsLink_lower executed

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Fill code of question FLDebitCardsLink_lower executed
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Fill code of question FLRewardsLink_lower executed

Fill code of question FLCreditCardsLink_lower executed

Fill code of guestion FLPrePaidCardsLink_lower executed

Fill code of guestion FLBankAccountNumbersLink_lower executed

Fill code of question FLOnlineBankingBillPay_lower executed

Fill code of question FLIdentityTheft executed

Fill code of guestion FLChecksLink executed

Fill code of question FLPrimaryAccount_Link executed

Fill code of question FLPrimaryAccount_Link_Cap executed

Fill code of question FLSecondaryAccount_Link executed

Fill code of question FLSecondaryAccount_Link_Cap executed

Fill code of question FLPrimaryATMAccount_Link_Cap executed

Fill code of question FLSecondaryATMAccount_Link_Cap executed

Fill code of question FLRemittance executed

Fill code of question FLRemittances executed

Fill code of question FLSavingsAccountsLink2_lower executed

End of section **Definitions**

Start of section **Demographics**

IF age = EMPTY THEN

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

dateofbirth_question (Section Demographics)

What is your date of birth?

dateofbirth_month (R DATE OF BIRTH MONTH in section Demographics)

Month

1 January

2 February

3 March

4 April

5 May

6 June

7 July

8 August

9 September

10 October

11 November

12 December

dateofbirth_day (R DATE OF BIRTH DAY in section Demographics)

Day

```
RANGE 1..31
  dateofbirth_year (R DATE OF BIRTH YEAR in section Demographics)
  RANGE 1911..1999
 END OF GROUP
 IF dateofbirth_year = EMPTY OR dateofbirth_year = "" THEN
  agerange (R age range in section Demographics)
  If you would rather not say, please choose a range below.
  1 18-24
  2 25-34
  3 35-44
  4 45-54
  5 55-64
  6 65-74
  7 75-84
 8 85+
 ELSE
  birth_month . '-' . dateofbirth_day)) / 31556926);
  IF age > 100 THEN
   age_check (Section Paymentadoption)
   Congratulations! That makes you (R age()). If this is correct please press Next to
  continue.
 END OF IF
END OF IF
END OF IF
cellphone (HAVE CELL PHONE in section Demographics)
Do you have a cell phone?
1 Yes
2 No
IF cellphone = 1 THEN
ELSE
 evercell (EVER HAD CELL PHONE in section Demographics)
 Have you ever had a cell phone?
 1 Yes
2 No
```

END OF IF

IF cellphone = 1 THEN

CPADOPTER := 1

smartphone (SMART PHONE in section Demographics)

A **smart phone** is a mobile phone with features that enable it to easily download and use apps, access the web, and send e-mails. *Examples: iPhone, Android, Samsung Galaxy, HTC One, Blackberry, and Windows Phone.*

Is your mobile phone a **smart phone**?

1 Yes

2 No

ELSE

CPADOPTER := 0

END OF IF

End of section **Demographics**

Start of section Responsibility

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

FR001_intro (intro in section Responsibility) Financial Responsibility

Help us to understand **your** role in the financial activity of your household.

In your household, how much responsibility do you have for these tasks?

Check one per row only.

Figure 1: Respondent being presented with FR001_a to FR001_d

First, help us to understand your role in the financial activity of your household.

In your household, how much responsibility do you have for these tasks?

· Check one per row only

	None or almost none	Some	Shared equally with other household members	Most	All or almost all
Paying monthly bills (rent or mortgage, utilities, cell phone, etc.)	0	0	0	0	0
Doing regular shopping for the household (groceries, household supplies, pharmacy, etc.)	0	0	0	0	0
Making decisions about saving and investments (whether to save, how much to save, where to invest, how much to borrow)	0	0	0	0	0
Making decisions about other household financial matters (where to bank, what payment methods to use, setting up online bill payments, filing taxes)	0	0	0	0	0

SUBGROUP OF QUESTIONS

FR001_a (Paying monthly bills (rent or mortgage, utilities, cell phone, etc.) in section Responsibility)

Paying **monthly bills** (rent or mortgage, utilities, cell phone, etc.)

- 1 None or almost none
- 2 Some
- 3 Shared equally with other household members
- 4 Most
- 5 All or almost all

FR001_b (Doing regular shopping for the household (groceries, household supplies, pharmacy, etc.) in section Responsibility)

Doing regular **shopping** for the household (groceries, household supplies, pharmacy, etc.)

- 1 None or almost none
- 2 Some
- 3 Shared equally with other household members
- 4 Most
- 5 All or almost all

FR001_d (Making decisions about saving and investments (whether to save, how much to save, where to invest, how much to borrow) in section Responsibility) Making decisions about **saving and investments** (whether to save, how much to save, where to invest, how much to borrow)

1 None or almost none

- 2 Some
- 3 Shared equally with other household members
- 4 Most
- 5 All or almost all

FR001_e (Making decisions about other household financial matters (where to bank, what payment methods to use, setting up online bill payments, filing taxes) in section Responsibility)

Making decisions about **other household financial matters** (where to bank, what payment methods to use, setting up online bill payments, filing taxes)

- 1 None or almost none
- 2 Some
- 3 Shared equally with other household members
- 4 Most
- 5 All or almost all

END OF SUBGROUP

END OF GROUP

End of section Responsibility

Start of section Paymentmethods

/* There are two aspects of the following questions that are randomized, the order of the six assessment characteristics (Security (1), Acceptance (2), Cost (3), Convenience (4), Getting setting up (5), and Payment Records (6)) and the order of the payment instrument groups. The payment instruments are randomized by the following three groups, and within each payment instrument group, there is no randomization:

```
1 Paper – Cash (a), Check (b), money order (h),
2 Card - Debit card (c), Credit card (d), Prepaid card (e), and
3 Electronic - Bank account number (f), Online banking bill pay (g).
*/
```

AS001_intro (intro in section Paymentmethods)

Please review these definitions of ways to pay.

textbfElectronic payment instruments

Bank account numberYou pay by giving your bank's number (sometimes called a "routing number") and your account number. Online banking bill payA payment made from your bank's online banking website or mobile app.

Card payment instruments

Debit cardYour payments are deducted from your bank account. Also, you can use a debit card to withdraw or deposit cash at ATMs. Credit cardYou pay back the credit card company

later. Credit cards charge interest. Prepaid cardYou store or load money on a prepaid card. Sometimes call "prepaid debit," "gift cards," "payroll cards," or "stored value cards."

Paper payment instruments

CashCoins and paper bills. CheckYou write a paper check to a person or business. Money orderYou purchase a money order from a bank, post office, check-cashing store, or retail store. At the time of purchase, you specify the amount and the person or business to be

In the questions that follow, please rate all payment methods, even if you do not use them.

IF FLAS003AddRandom = EMPTY THEN

FLAS003AddRandom := mt_rand(1,6)

/* Randomly sets the group order variable FLAS003AddRandom, please consult this value to determine the order of the groups of answers that are defined in the loop below. */

END OF IF

/* An array of six numbers is constructed to randomly assigns assessment characteristic order. To see which assessment characteristic is in which position, please consult the permAS003 variables below. */

IF sizeof(AS003_order) = 0 THEN

```
AS003_{order} := shuffleArray(array(1,2,3,4,5,6))
permAS003_1 := AS003_order(1)
permAS003_2 := AS003_order(2)
permAS003_3 := AS003_order(3)
permAS003_4 := AS003_order(4)
permAS003_5 := AS003_order(5)
permAS003_6 := AS003_order(6)
```

END OF IF

LOOP FROM 1 TO 6

/* This process sets out the order of the instruments presented to the subject, based on which random group order variable is randomly assigned in FLAS003AddRandom, above. This randomization of payment instrument group applies across all 6 assessment characteristic questions. For instance, if the order of the payment instrument groups is 3, 1, 2, then it will be that same order for all six assessment characteristics. The randomizer takes the following values:

1=1.2.32=1,3,23=2.1.3

4=2,3,1

```
5=3,1,2
6=3,2,1
```

The groups themselves are as follows:

```
Group 1: AS003a, AS003b, AS003h
Group 2: AS003c, AS003d, AS003e
```

Group 3: AS003f, AS003g

These questions correspond to the following payment methods:

AS003a: Cash AS003b: Check AS003c: Debit card AS003d: Credit card AS003e: Prepaid card

AS003f: Bank account number AS003g: Online banking bill pay

AS003h: Money order

The questions come in different instances demarcated by for example _1. These suffixes indicate the payment method characteristic:

AS003a₋1: Accepted. Answer options: 1 Rarely accepted, 2 Occasionally accepted, 3 Often accepted, 4 Usually accepted, 5 Almost always accepted

AS003a_2: Cost. Answer options: 1 Very high cost, 2 High cost, 3 Neither high nor low cost, 4 Low cost, 5 Very low cost

AS003a_3: Convenience. Answer options: 1 Very inconvenient, 2 Inconvenient, 3 Neither inconvenient nor convenient, 4 Convenient, 5 Very convenient

AS003a_4: Security. Answer options: 1 Very risky, 2 Risky, 3 Neither risky nor secure, 4 Secure, 5 Very secure

AS003a_5: Setting up. Answer options: 1 Very hard to get or set up, 2 Hard to get or set up, 3 Neither hard nor easy, 4 Easy to get or set up, 5 Very easy to get or set up

AS003a_6: Quality of records. Answer options: 1 Very poor records, 2 Poor records, 3 Neither good nor poor, 4 Good records, 5 Very good records

*/

IF FLAS003AddRandom = 1 THEN

```
FLAS003_questions := array(1 \rightarrow"AS003_a" . AS003_order(cnt), 2 \rightarrow"AS003_b" . AS003_order(cnt), 3 \rightarrow"AS003_h" . AS003_order(cnt), 4 \rightarrow"AS003_c" . AS003_order(cnt), 5 \rightarrow"AS003_d" . AS003_order(cnt), 6 \rightarrow"AS003_e" . AS003_order(cnt), 8 \rightarrow"AS003_g" .
```

AS003_order(cnt))

ELSEIF FLAS003AddRandom = 2 THEN

ELSEIF FLAS003AddRandom = 3 THEN

ELSEIF FLAS003AddRandom = 4 THEN

ELSEIF FLAS003AddRandom = 5 THEN

ELSEIF FLAS003AddRandom = 6 THEN

END OF IF

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

IF AS003_order(cnt) = 1 THEN

AS003_a1_intro (intro in section Paymentmethods) **Acceptance For Payment**

Please rate how likely each payment method is to be **accepted** for payment by stores, companies, online merchants, and other people or organizations.

Please choose one answer in each row for all payment methods

Figure 2: Respondent being asked to indicate level of acceptance for the listed payment methods

	Beech seconded	Accessors to the second		Harris and a second	Almont about
	Rarely accepted	Occasionally accepted	Often accepted	Usually accepted	Almost always accepted
Cash	0	0	0	0	0
Check	0	0	0	0	0
Money order	0	0	0	0	0
Bank account number	0	0	0	0	0
Online banking bill pay	0	0	0	0	0
Debit card	0	0	0	0	0
Credit card	0	0	0	0	0
Prepaid card	0	0	0	0	0

ELSEIF AS003_order(cnt) = 2 THEN

AS003_a2_intro (intro in section Paymentmethods) **Cost**

Please rate the **cost** of using each payment method.

Examples: Fees, penalties, postage, interest paid or lost, subscriptions, or materials can raise the cost of a payment method. Cash discounts and rewards (like frequent flyer miles) can lower the cost of a payment method.

Consider the cost of using or owning the payment method, not the cost of an item purchased. Please choose one answer in each row for **all** payment methods.

Figure 3: Respondent being asked to indicate level of cost for the listed payment methods

Cost

Please rate the cost of using each payment method.

Examples: Fees, penalties, postage, interest paid or lost, subscriptions, or materials can raise the cost of a payment method. Cash discounts and rewards (like frequent flyer miles) can lower the cost of a payment method.

- Consider the cost of using or owning the payment method, not the cost of an item purchased.
- Please choose one answer in each row for all payment methods.

	Very high cost	High cost	Neither high nor low cost	Low cost	Very low cost
Debit card	0	0	0	0	0
Credit card	0	0	0	0	0
Prepaid card	0	0	0	0	0
Cash	0	0	0	0	0
Check	0	0	0	0	0
Money order	0	0	0	0	0
Bank account number	0	0	0	0	0
Online banking bill pay	0	0	0	0	0

ELSEIF AS003_order(cnt) = 3 THEN

AS003_a3_intro (intro in section Paymentmethods) **Convenience**

Please rate the **convenience** of each payment method.

Examples: speed, control over payment timing, ease of use, effort to carry, ability to keep or store.

Please choose one answer in each row for all payment methods

Figure 4: Respondent being asked to indicate level of convenience for the listed payment methods

Please rate the CONVENIENCE of each payment method. Examples: speed, control over payment timing, ease of use, effort to carry, ability to keep or store. . Please choose one answer in each row for all payment methods Very convenient Very inconvenient Inconvenient Neither inconvenient Convenient nor convenient Cash 0 0 0 0 0 Check 0 0 0 Money order 0 0 0 0 0 0 0 0 Bank account number 0 0 Online banking bill pay 0 0 0 0 0 Debit card 0 0 Credit card 0

ELSEIF AS003_order(cnt) = 4 THEN

AS003_a4_intro (intro in section Paymentmethods) **Security**

Suppose a payment method has been stolen, misused, or accessed without the owner's permission. Please rate the **security** of each method against permanent financial loss or unwanted disclosure of personal information.

Please choose one answer in each row for all payment methods

Figure 5: Respondent being asked to indicate level of security for the listed payment methods

Security

Suppose a payment method has been stolen, misused, or accessed without the owner's permission. Please rate the **security** of each method against permanent financial loss or unwanted disclosure of personal information.

Please choose one answer in each row for all payment methods

	Very risky	Risky	Neither risky nor secure	Secure	Very secure
Debit card	0	0	0	0	0
Credit card	0	0	0	0	0
Prepaid card	0	0	0	0	0
Bank account number	0	0	0	0	0
Online banking bill pay	0	0	0	0	0
Cash	0	0	0	0	0
Check	0	0	0	0	0
Money order	0	0	0	0	0

ELSEIF AS003_order(cnt) = 5 THEN

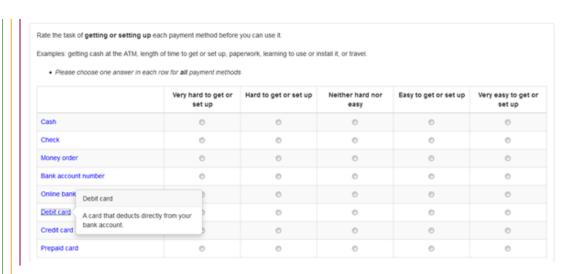
AS003_a5_intro (intro in section Paymentmethods)
Getting & Setting Up

Rate the task of **getting or setting up** each payment method before you can use it.

Examples: getting cash at the ATM, length of time to get or set up, paperwork, learning to use or install it, or travel.

Please choose one answer in each row for all payment methods

Figure 6: Respondent being asked to indicate level of set up effort for the listed payment methods



ELSEIF AS003_order(cnt) = 6 THEN

AS003_a6_intro (intro in section Paymentmethods) **Payment Records**

Rate the quality of **payment records** offered by each payment method. Consider both paper and electronic records.

Examples: proof of purchase, account balances, spending history, usefulness in correcting errors or dispute resolution, or ease of storage.

Please choose one answer in each row for all payment methods

Figure 7: Respondent being asked to indicate level of quality of payment records for the listed payment methods

Rate the quality of payment records offered by each payment method. Consider both paper and electronic records.

Examples: proof of purchase, account balances, spending history, usefulness in correcting errors or dispute resolution, or ease of storage

· Please choose one answer in each row for all payment methods

	Very poor records	Poor records	Neither good nor poor	Good records	Very good records	
Cash	0	0	0	0	0	
Check	0	0	0	0	0	
Money order	0	0	0	0	0	
Bank account number	0	0	0	0	0	
Online banking bill pay	0	0	0	0	0	
Debit card	0	0	0	0	0	
Credit card	0	0	0	0	0	
Prepaid card	0	0	0	0	0	

END OF IF

SUBGROUP OF QUESTIONS

LOOP FROM 1 TO 8

Value of question FLAS003_questions(cnt1) asked as question

END OF LOOP

END OF SUBGROUP

END OF GROUP

END OF LOOP

End of section Paymentmethods

Start of section Paymentadoption

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA001_intro (HOW MANY BANK ACCOUNTS INTRO in section Paymentadoption) **Checking and Savings Accounts**

Now we're going to ask you about your checking and savings accounts. When answering thequestions, please keep the following in mind:

If you are married or living with a partner, please report only your accounts. Do not

include accounts held.....only by your spouse or partner...for business purposes only ...at non-bank online payment services such as PayPalEnter "0" if you have no accounts of the indicated type.

How many **accounts** do you have at any banks, credit unions, brokerages, or investment firms?

SUBGROUP OF QUESTIONS

PA001_a (HOW MANY BANK ACCOUNTS CHECKING in section Paymentadoption) Number of (checking accounts/Allow you to make payments or withdrawals as often as necessary using checks, debit or ATM cards, or online payments. Some checking accounts pay interest on deposits and may be called money market checking accounts.): RANGE 0..100

PA001_b (HOW MANY BANK ACCOUNTS SAVINGS in section Paymentadoption)

Number of (savings accounts/A type of deposit account held at a bank or other financial institution that pays interest and may require a minimum balance. Unlike a checking account, it limits the number of withdrawals or payments you can make each month.): Include only traditional accounts (passbook or statement), money market accounts (but not other mutual funds),

education accounts (Coverdell or 529), and Christmas Clubs or other account designated for saving purpose (e.g., vacation).

RANGE 0..100

END OF SUBGROUP

END OF GROUP

```
IF PA001_a > 0 THEN
```

CHKADOPTER := 1

ELSE

CHKADOPTER := 0

END OF IF

IF $PA001_b > 0$ THEN

SAVADOPTER := 1

ELSE

SAVADOPTER := 0

END OF IF

IF PA001_a > 0 OR PA001_b > 0 THEN

BAADOPTER := 1

ELSE

BAADOPTER := 0 END OF IF

IF CHKADOPTER = 0 THEN

/* Answer options for PA002 were randomized using the array below. The six options are: (1) don't write enough checks to make it worthwhile, (2) The minimum balance is too high, (3) I don't like dealing with banks, (4) The fees and service charges are too high, (5) No bank has convenient hours or location, and (6) No bank will give me a checking account. Option 7, "other", is always presented last. To see which answer is presented in which position, consult the permPA002 variables below. */

IF sizeof(PA002_order) = 0 THEN

```
PA002_order := shuffleArray(array(1,2,3,4,5,6))
permPA002_1 := PA002_order(1)
permPA002_2 := PA002_order(2)
permPA002_3 := PA002_order(3)
permPA002_4 := PA002_order(4)
permPA002_5 := PA002_order(5)
permPA002_6 := PA002_order(6)
```

END OF IF

Fill code of question PA002_fill executed

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA002 (WHY NO CHECKING ACCOUNT in section Paymentadoption)

Please choose the **most important reason** why you don't have a checking account.

- 1 (I don't write enough checks to make it worthwhile /The minimum balance is too high/I don't like dealing with banks/The fees and service charges are too high/No bank has convenient hours or location/No bank will give me a checking account)
- 2 (I don't write enough checks to make it worthwhile /The minimum balance is too high/I don't like dealing with banks/The fees and service charges are too high/No bank has convenient hours or location/No bank will give me a checking account)
- 3 (I don't write enough checks to make it worthwhile /The minimum balance is too high/I don't like dealing with banks/The fees and service charges are too high/No bank has convenient hours or location/No bank will give me a checking account)
- 4 (I don't write enough checks to make it worthwhile /The minimum balance is too high/I don't like dealing with banks/The fees and service charges are too high/No bank has convenient hours or location/No bank will give me a checking account)
- 5 (I don't write enough checks to make it worthwhile /The minimum balance is too high/I don't like dealing with banks/The fees and service charges are too high/No bank has convenient hours or location/No bank will give me a checking account)
- 6 (I don't write enough checks to make it worthwhile /The minimum balance is too high/I don't like dealing with banks/The fees and service charges are too high/No bank

```
has convenient hours or location/No bank will give me a checking account)
  7 Other (please specify):
  PA002_other (WHY NO CHECKING ACCOUNT TXT in section Paymentadop-
  tion)
  STRING
 END OF GROUP
 PA003 (EVER HAD CHECKING ACCOUNT in section Paymentadoption)
 Have you ever had a checking account?
 1 Yes
 2 No
 IF PA003 = YES THEN
 CHKEVER := 1
 ELSE
 CHKEVER := 0
END OF IF
ELSE
 PA002_skip := 1
 PA002_other_skip := 1
PA003_skip := 1
END OF IF
savever := 0
IF SAVADOPTER = 0 THEN
 NEWSAV (EVER HAD SAVINGS ACCOUNT in section Paymentadoption)
 Have you ever had a savings account?
 1 Yes
 2 No
 IF newsav = YES THEN
 SAVEVER := 1
 ELSE
 SAVEVER := 0
END OF IF
ELSE
newsav_skip := 1
END OF IF
IF CHKEVER = 1 OR SAVEVER = 1 THEN
```

```
BAEVER := 1
```

ELSE

BAEVER := 0

END OF IF

DCADOPTER := 0
OBBPADOPTER := 0
MOADOPTER := 0
sbldc_adopter := 0

Fill code of question FL_PA909 executed

IF BAADOPTER = 0 THEN

IF CHKEVER = 1 OR SAVEVER = 1 THEN

Fill code of question FL_PA010 executed

PA010 (EVER HAD DEBIT CARD in section Paymentadoption)

(A **debit card** allows you to make purchases or payments in addition to allowing access to your bank accounts through an automated teller machine (ATM).

)Have you ever had a debit card?

1 Yes

2 No

Fill code of question FL_PA009 executed

PA009 (EVER HAD ATM CARD in section Paymentadoption)

(An **ATM card** is a card that allows you to deposit or withdraw cash from an automated teller machine, but cannot be used for purchases or payments.

)Have you ever had an ATM card?

1 Yes

2 No

PA909 (ever have store branded card linked to bank account in section Paymentadoption)

(A **store-branded card linked to your bank account** allows you to deduct money from your bank account to pay for your purchases. To sign up for the card, you provide your bank account number. Store-branded cards are not issued by your bank. Stores or gas stations that issue store-branded cards include Target, Cumberland Farms, Speedway, Nordstrom, Royal Farms, Flash Floods, Fastrac Markets, Pride Stores, and Shell.) Have you ever had a **store-branded card linked to your bank account**?

1 Yes

2 No

NEWTB (EVER SET UP ACCESS TO TELEPHONE BANKING in section Paymentadoption)

Telephone banking is when you access your account by calling a phone number that your bank has provided. You interact with the system using either voice commands, your phone's numeric keypad, or speaking with a live customer service representative.

To **set up access** to telephone banking, you may need to create a password or PIN.

Have you ever **set up** access to **telephone banking**?

1 Yes

2 No

NEWOB (EVER SET UP ACCESS TO ONLINE BANKING in section Paymentadoption)

Online banking is a method of accessing a bank account via the website of a bank, to perform such actions as viewing account balances, making transfers between accounts, or paying bills electronically.

In order to **set up access** to your bank's online banking website, you usually have to set up a username, password, site key, or PIN.

Have you **ever** set up access to **online banking**?

1 Yes

2 No

IF NEWOB = YES THEN

NEWOBBP (EVER SET UP ONLINE BANKING BILL PAYMENT in section Paymentadoption)

You can use your bank's website to make electronic payments from your bank account to a merchant, company, government, or private individual.

To do so, you would need to set up online bill pay by entering the name, address, and account number of the company or person to whom you are paying a bill.

Have you ever set up online bill pay at your bank's website?

1 Yes

2 No

ELSE

END OF IF

ELSE

PA010_skip := 1

PA009_skip := 1

PA909_skip := 1

```
newtb_skip := 1
newob_skip := 1
```

ELSE

IF SAVADOPTER = 1 THEN

Fill code of question FLPA007 executed Fill code of question FLPA007_2 executed

Fill code of question FLPA007_3 executed

Fill code of question FLPA007_4 executed

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA007_a (INTEREST RATE ON PRIMARY SAVINGS ACCOUNT in section Paymentadoption)

What interest rate do you earn on the balance in your(primary) savings account?

Include money market accounts if that is your(primary) savings accountPlease choose "0%" if you do not earn interest.

1 0%

2 0.01 - 0.05%

3 0.06 - 0.10%

4 0.11 - 0.15%

5 0.16 - 0.20%

6 0.21 - 0.25%

7 0.26 - 0.50%

8 0.51 - 0.75%

9 0.76 - 1.00%

10 1.01 - 1.50%

11 1.51 - 2.00%

12 2.01 - 2.50% 13 2.51 - 3.00%

14 More than 3%

15 Don't know

END OF GROUP

ELSE

PA007_a_skip := 1

END OF IF

IF CHKADOPTER = 1 THEN

Fill code of question FLPA075 executed

Fill code of question FLPA075_2 executed

Fill code of question FLPA075_3 executed

Fill code of question FLPA075_4 executed

Fill code of question FLPA075_5 executed Fill code of question FLPA076 executed Fill code of question FLPA079 executed

IF $pa001_a = 1$ THEN

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA075_intro (Section Paymentadoption) Checking Accounts

(Please tell us more about your **checking account**./Please tell us more about your **checking accounts**.

Are your checking accounts jointly owned with someone else?

You might jointly own an account with a spouse, another family member, or somebody else. Your primary account is the account you use most often, not necessarily the account with the most money in it.

/Please tell us more about your checking accounts.

Are your checking accounts jointly owned with someone else?

You might jointly own an account with a spouse, another family member, or somebody else. Your primary account is the account you use most often, not necessarily the account with the most money in it.

)

PA075_a (JOINT CHECKING ACCOUNT in section Paymentadoption)

(Is this account **jointly owned** with someone else?

You might jointly own an account with a spouse, another family member, or somebody else./ FLPrimaryAccount_Link_Cap)

- 1 Yes, spouse or partner
- 2 Yes, other family member
- 3 Yes, someone else who is not a family member
- 4 No

PA076_a (INTEREST CHECKING ACCOUNT in section Paymentadoption)

(Does this account **pay interest**?/FLPrimaryAccount_Link_Cap)

- 1 Yes
- 2 No

PA079_a (OVERDRAFT PROTECTION CHECKING ACCOUNT in section Paymentadoption)

(Overdraft protection is a service that your bank provides to deposit extra money into your checking account when you make a transaction that exceeds your account

balance. It may help you reduce or avoid fees for insufficient funds by transferring money to your checking account from:

A savings accountA credit cardA loan or overdraft insuranceDo your checking accounts have **overdraft protection**?/^FLPrimaryAccount_Link_Cap)

1 Yes

2 No

END OF GROUP

PA075_b_skip := 1 PA076_b_skip := 1 PA079_b_skip := 1

IF pa076_a = YES THEN

Fill code of question FLPA004 executed

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA004_intro (Section Paymentadoption) **Checking Accounts**

(What **interest rate** do you earn on the balance in your checking account?/What **interest rate** do you earn on the balance in your checking account(s)?

Your primary account is the account you use most often, not necessarily the account with the most money in it./What interest rate do you earn on the balance in your checking account(s)?

Your primary account is the account you use most often, not necessarily the account with the most money in it.)

PA004_a (INTEREST RATE ON PRIMARY CHECKING ACCOUNT in section Paymentadoption)

2 0.01 - 0.05%

3 0.06 - 0.10%

4 0.11 - 0.15%

5 0.16 - 0.20%

6 0.21 - 0.25%

7 0.26 - 0.50%

8 0.51 - 0.75%

9 0.76 - 1.00%

10 1.01 - 1.50%

11 1.51 - 2.00%

12 2.01 - 2.50%

13 2.51 - 3.00% 14 More than 3% 15 Don't know

END OF GROUP

ELSE

PA004_a_skip := 1

END OF IF

ELSE

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA075_intro (Section Paymentadoption) Checking Accounts

(Please tell us more about your **checking account**./Please tell us more about your **checking accounts**.

Are your checking accounts **jointly owned** with someone else?

You might jointly own an account with a spouse, another family member, or somebody else. Your primary account is the account you use most often, not necessarily the account with the most money in it.

/Please tell us more about your **checking accounts**.

Are your checking accounts **jointly owned** with someone else?

You might jointly own an account with a spouse, another family member, or somebody else. Your primary account is the account you use most often, not necessarily the account with the most money in it.

)

PA075_a (JOINT CHECKING ACCOUNT in section Paymentadoption)

(Is this account **jointly owned** with someone else?

You might jointly own an account with a spouse, another family member, or somebody else./^FLPrimaryAccount_Link_Cap)

- 1 Yes, spouse or partner
- 2 Yes, other family member
- 3 Yes, someone else who is not a family member
- 4 No

PA075_b (JOINT SECONDARY CHECKING ACCOUNT in section Paymenta-doption)

(Secondary checking account /Your secondary account is the account you use second most often to make payments.)

```
1 Yes, spouse or partner
2 Yes, other family member
3 Yes, someone else who is not a family member
4 No

PA075_intro2 (Section Paymentadoption)
(
Do your checking accounts pay interest?
)
```

SUBGROUP OF QUESTIONS

PA076_a (INTEREST CHECKING ACCOUNT in section Paymentadoption) (Does this account **pay interest**?/^FLPrimaryAccount_Link_Cap) 1 Yes 2 No

PA076_b (INTEREST SECONDARY CHECKING ACCOUNT in section Paymentadoption)

(Secondary checking account /Your secondary account is the account you use second most often to make payments.)

1 Yes

2 No

END OF SUBGROUP

PA075_intro3 (Section Paymentadoption)

Overdraft protection is a service that your bank provides to deposit extra money into your checking account when you make a transaction that exceeds your account balance. It may help you reduce or avoid fees for insufficient funds by transferring money to your checking account from:

A savings accountA credit cardA loan or overdraft insuranceDo your checking accounts have **overdraft protection**?

)

SUBGROUP OF QUESTIONS

PA079_a (OVERDRAFT PROTECTION CHECKING ACCOUNT in section Paymentadoption)

(**Overdraft protection** is a service that your bank provides to deposit extra money into your checking account when you make a transaction that exceeds your

account balance. It may help you reduce or avoid fees for insufficient funds by transferring money to your checking account from:

A savings accountA credit cardA loan or overdraft insuranceDo your checking accounts have **overdraft protection**?/ FLPrimaryAccount_Link_Cap)

1 Yes

2 No

PA079_b (OVERDRAFT PROTECTION SECONDARY CHECKING ACCOUNT in section Paymentadoption)

(Secondary checking account /Your secondary account is the account you use second most often to make payments.)

1 Yes

2 No

END OF SUBGROUP

END OF GROUP

IF pa076_a = YES OR pa076_b = YES THEN

Fill code of question FLPA004 executed

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA004_intro (Section Paymentadoption)
Checking Accounts

(What **interest rate** do you earn on the balance in your checking account?/What **interest rate** do you earn on the balance in your checking account(s)?

Your primary account is the account you use most often, not necessarily the account with the most money in it./What interest rate do you earn on the balance in your checking account(s)?

Your primary account is the account you use most often, not necessarily the account with the most money in it.)

IF pa076_a = YES THEN

PA004_intro2 (Section Paymentadoption)

(Primary checking account/Your primary account is the account you use most often to make payments, not necessarily the account with the most money in it.)

PA004_a (INTEREST RATE ON PRIMARY CHECKING ACCOUNT in section Paymentadoption)

```
2 0.01 - 0.05%

3 0.06 - 0.10%

4 0.11 - 0.15%

5 0.16 - 0.20%

6 0.21 - 0.25%

7 0.26 - 0.50%

8 0.51 - 0.75%

9 0.76 - 1.00%

10 1.01 - 1.50%

11 1.51 - 2.00%

12 2.01 - 2.50%

13 2.51 - 3.00%

14 More than 3%

15 Don't know
```

ELSE

PA004_a_skip := 1

END OF IF

IF pa076_b = YES THEN

PA004_intro3 (Section Paymentadoption)

(Secondary checking account /Your secondary account is the account you use second most often to make payments.)

PA004_b (INTEREST RATE ON SECONDARY CHECKING ACCOUNT in section Paymentadoption)

2 0.01 - 0.05%

3 0.06 - 0.10%

4 0.11 - 0.15%

5 0.16 - 0.20%

6 0.21 - 0.25%

7 0.26 - 0.50%

8 0.51 - 0.75%

9 0.76 - 1.00%

10 1.01 - 1.50%

11 1.51 - 2.00%

12 2.01 - 2.50%

13 2.51 - 3.00%

14 More than 3%

15 Don't know

```
ELSE
      PA004_b_skip := 1
     END OF IF
   END OF GROUP
  ELSE
   PA004_askip := 1
   PA004_b_skip := 1
  END OF IF
 END OF IF
ELSE
 PA075_a_skip := 1
 PA076_a_skip := 1
PA079_a_skip := 1
END OF IF
IF CHKADOPTER = 1 THEN
 Fill code of question FLPA031 executed
 GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN
  PA031_intro (Section Paymentadoption)
  Checking Accounts
  (Please tell us about the paper checks associated with your checking account.
  /Please tell us about the paper checks associated with any of your checking
  accounts.
  SUBGROUP OF QUESTIONS
   PA031 (BLANK UNUSED CHECKS in section Paymentadoption)
   Do you have any blank, unused checks?
   1 Yes
   2 No
```

Have you written a paper check to make a payment in the past 12 months?

PA035 (WRITTEN A PAPER CHECK in section Paymentadoption)

1 Yes

2 No

END OF SUBGROUP

END OF GROUP

IF PA031 = NO THEN

Fill code of question FLPA031_b executed

PA031_b (ever had blank paper checks in section Paymentadoption) (Have you ever had blank paper checks for your **checking account**?

/Have you ever had blank paper checks for any of your **checking accounts**?

/)

1 Yes

2 No

END OF IF

END OF IF

IF CHKADOPTER = 1 THEN

Fill code of question FLPA008 executed Fill code of question FLPA008_2 executed Fill code of question FLPA008_3 executed Fill code of question FL_PA008_c executed

IF $pa001_a = 1$ THEN

pa008_a2_skip := 1 pa008_a3_skip := 1 pa008_b2_skip := 1 pa008_b3_skip := 1 pa008_c2_skip := 1 pa008_c3_skip := 1

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA008_intro (HOW MANY DEBIT ATM CARDS INTRO in section Paymentadoption)

An **ATM card** is a card that allows you to deposit or withdraw cash from an automated teller machine (ATM), but cannot be used for purchases or payments.

A **debit card** allows you to make purchases or payments in addition to allowing access to your bank accounts through an ATM.

A **store-branded card linked to your bank account** allows you to deduct money from your bank account to pay for your purchases. To sign up for the card, you provide your bank account number. Store-branded cards are not issued by your bank. Stores or gas stations that issue store-branded cards include Target, Cumberland Farms, Speedway, Nordstrom, Royal Farms, Flash Floods, Fastrac Markets, Pride Stores, and Shell.

If you are married or living with a partner, please report only your cards. Do not include cards held.....only by your spouse or partner...for business purposes only Enter "0" if you have no cards of the indicated type.

How many (ATM cards/A card used at an ATM. An ATM card is a card that allows you to deposit or withdraw cash from an automated teller machine, but cannot be used for purchases or payments.) and/or (debit cards/Your payments are deducted from your bank account. Also, you can use a debit card to withdraw or deposit cash at ATMs.) and/or **store-branded cards linked to your bank account** do you have?

PA008_b1 (HOW MANY ATM CARDS in section Paymentadoption)
(^FLPrimaryATMAccount_Link_Cap)
RANGE 0..100

PA008_a1 (HOW MANY DEBIT CARDS in section Paymentadoption) (^FLPrimaryATMAccount_Link_Cap)
RANGE 0..100

PA008_c1 (HOW MANY STORE BRANDED CARDS in section Paymentadoption)

(^EL Primary/ATMAccount Link Cap)

(^FLPrimaryATMAccount_Link_Cap)
RANGE 0..100

END OF GROUP

ELSEIF pa001_a = 2 THEN

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA008_intro2 (HOW MANY DEBIT ATM CARDS INTRO in section Paymentadoption)

An **ATM card** is a card that allows you to deposit or withdraw cash from an automated teller machine (ATM), but cannot be used for purchases or payments.

A **debit card** allows you to make purchases or payments in addition to allowing access to your bank accounts through an ATM.

A **store-branded card linked to your bank account** allows you to deduct money from your bank account to pay for your purchases. To sign up for the card, you provide your bank account number. Store-branded cards are not issued by your bank. Stores or gas stations that issue store-branded cards include Target,

Cumberland Farms, Speedway, Nordstrom, Royal Farms, Flash Floods, Fastrac Markets, Pride Stores, and Shell.

If you are married or living with a partner, please report only your cards. Do not include cards held.....only by your spouse or partner...for business purposes only Your primary account is the account you use most often, not necessarily the account with the most money in it.Enter "0" if you have no cards of the indicated type.

How many (ATM cards/A card used at an ATM. An ATM card is a card that allows you to deposit or withdraw cash from an automated teller machine, but cannot be used for purchases or payments.) and/or (debit cards/Your payments are deducted from your bank account. Also, you can use a debit card to withdraw or deposit cash at ATMs.) and/or **store-branded cards linked to your bank account** do you have for these checking accounts?

SUBGROUP OF QUESTIONS

PA008_b1 (HOW MANY ATM CARDS in section Paymentadoption) (^FLPrimaryATMAccount_Link_Cap)
RANGE 0..100

PA008_a1 (HOW MANY DEBIT CARDS in section Paymentadoption) (^FLPrimaryATMAccount_Link_Cap)
RANGE 0..100

PA008_c1 (HOW MANY STORE BRANDED CARDS in section Paymenta-doption)

(^FLPrimaryATMAccount_Link_Cap)
RANGE 0..100

PA008_b2 (HOW MANY ATM CARDS SECONDARY in section Paymenta-doption)

(Secondary account/Your secondary account is the account you use second most often to make payments.)

RANGE 0..100

PA008_a2 (HOW MANY DEBIT CARDS SECONDARY in section Paymenta-doption)

(Secondary account/Your secondary account is the account you use second most often to make payments.)

RANGE 0..100

PA008_c2 (HOW MANY STORE BRANDED CARDS SECONDARY in section Paymentadoption)

(Secondary account/Your secondary account is the account you use second most often to make payments.)

RANGE 0..100

END OF SUBGROUP

END OF GROUP

ELSE

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA008_intro4 (HOW MANY DEBIT ATM CARDS INTRO in section Paymentadoption)

An **ATM card** is a card that allows you to deposit or withdraw cash from an automated teller machine (ATM), but cannot be used for purchases or payments.

A **debit card** allows you to make purchases or payments in addition to allowing access to your bank accounts through an ATM.

A **store-branded card linked to your bank account** allows you to deduct money from your bank account to pay for your purchases. To sign up for the card, you provide your bank account number. Store-branded cards are not issued by your bank. Stores or gas stations that issue store-branded cards include Target, Cumberland Farms, Speedway, Nordstrom, Royal Farms, Flash Floods, Fastrac Markets, Pride Stores, and Shell.

If you are married or living with a partner, please report only your cards. Do not include cards held.....only by your spouse or partner...for business purposes only Your primary account is the account you use most often, not necessarily the account with the most money in it.Enter "0" if you have no cards of the indicated type.

How many (ATM cards/A card used at an ATM. An ATM card is a card that allows you to deposit or withdraw cash from an automated teller machine, but cannot be used for purchases or payments.) and/or (debit cards/Your payments are deducted from your bank account. Also, you can use a debit card to withdraw or deposit cash at ATMs.) and/or **store-branded cards linked to your bank account** do you have for these checking accounts?

SUBGROUP OF QUESTIONS

PA008_b1 (HOW MANY ATM CARDS in section Paymentadoption) (^FLPrimaryATMAccount_Link_Cap)
RANGE 0..100

PA008_a1 (HOW MANY DEBIT CARDS in section Paymentadoption) (^FLPrimaryATMAccount_Link_Cap)
RANGE 0..100

PA008_c1 (HOW MANY STORE BRANDED CARDS in section Paymenta-

doption)

(^FLPrimaryATMAccount_Link_Cap)

RANGE 0..100

PA008_b2 (HOW MANY ATM CARDS SECONDARY in section Paymenta-doption)

(Secondary account/Your secondary account is the account you use second most often to make payments.)

RANGE 0..100

PA008_a2 (HOW MANY DEBIT CARDS SECONDARY in section Paymenta-doption)

(Secondary account/Your secondary account is the account you use second most often to make payments.)

RANGE 0..100

PA008_c2 (HOW MANY STORE BRANDED CARDS SECONDARY in section Paymentadoption)

(Secondary account/Your secondary account is the account you use second most often to make payments.)

RANGE 0..100

PA008_b3 (HOW MANY ATM CARDS OTHER in section Paymentadoption)

All other accounts

RANGE 0..100

PA008_a3 (HOW MANY DEBIT CARDS OTHER in section Paymentadoption)

All other accounts

RANGE 0..100

PA008_c3 (HOW MANY STORE BRANDED CARDS OTHER in section Paymentadoption)

All other accounts

RANGE 0..100

END OF SUBGROUP

END OF GROUP

END OF IF

IF PA008_b1 > 0 OR (PA001_a > 1 AND PA008_b2 > 0) OR (PA001_a > 2 AND PA008_b3 > 0) THEN

PA009_skip := 1

ELSE

FL_PA009 := empty

PA009 (EVER HAD ATM CARD in section Paymentadoption)

(An **ATM card** is a card that allows you to deposit or withdraw cash from an automated teller machine, but cannot be used for purchases or payments.

)Have you ever had an ATM card?

1 Yes

2 No

END OF IF

IF PA008_a1 > 0 OR (PA001_a > 1 AND PA008_a2 > 0) OR (PA001_a > 2 AND PA008_a3 > 0) THEN

DCADOPTER := 1 PA010_skip := 1

ELSE

DCADOPTER := 0 FL_PA010 := empty

PA010 (EVER HAD DEBIT CARD in section Paymentadoption)

(A **debit card** allows you to make purchases or payments in addition to allowing access to your bank accounts through an automated teller machine (ATM).

)Have you ever had a debit card?

1 Yes

2 No

END OF IF

IF PA008_c1 > 0 OR (PA001_a > 1 AND PA008_c2 > 0) OR (PA001_a > 2 AND PA008_c3 > 0) THEN

PA909_skip := 1

ELSE

PA909 (ever have store branded card linked to bank account in section Paymentadoption)

(A **store-branded card linked to your bank account** allows you to deduct money from your bank account to pay for your purchases. To sign up for the card, you provide your bank account number. Store-branded cards are not issued by your bank. Stores or gas stations that issue store-branded cards include Target, Cumberland Farms, Speedway, Nordstrom, Royal Farms, Flash Floods, Fastrac Markets, Pride Stores, and Shell.) Have you ever had a **store-branded card linked to your bank account**? 1 Yes

2 No

IF pa008_c1 \geq 1 OR pa008_c2 \geq 1 OR pa008_c3 \geq 1 THEN

sbldc_adopter := 1

END OF IF

pa008_a_sum := pa008_a1 + pa008_b1 pa008_b_sum := pa008_a2 + pa008_b2 Fill code of question FLPA108_debit executed Fill code of question FLPA108_atm executed Fill code of question FLPA108_2 executed

IF PA008_a_sum > 1 THEN

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA108_a (SAME DEBIT AS ATM CARD in section Paymentadoption)
You reported that you have (HOW MANY DEBIT CARDS()) debit card(s) and (HOW MANY ATM CARDS()) ATM card(s) for your (primary) checking account.

Most people only have one card per checking account. This is usually either a debit card or an ATM card.

Please help us understand why you reported that you have more than one card for your (primary) checking account.

- 1 I counted a card twice, as a debit card and an ATM card.
- 2 I counted cards held by another joint account owner on this account.
- 3 My bank issued me more than one card for this account.
- 4 Other, please specify:

PA108_a_other (OTHER SAME DEBIT AS ATM CARD in section Paymenta-doption) STRING

END OF GROUP

END OF IF

IF pa008_b_sum > 1 AND pa001_a > 1 THEN

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA108_b (TOO MANY DEBIT CARDS in section Paymentadoption)
You reported that you have (HOW MANY DEBIT CARDS SECONDARY()) debit card(s) and (HOW MANY ATM CARDS SECONDARY()) ATM card(s) for your secondary checking account.

Most people only have one card per checking account. This is usually either a debit card or an ATM card.

Please help us understand why you reported that you have more than one card for your secondary checking account.

- 1 I counted a card twice, as a debit card and an ATM card.
- 2 I counted cards held by another joint account owner on this account.
- 3 My bank issued me more than one card for this account.
- 4 Other, please specify:

PA108_b_other (OTHER TOO MANY DEBIT CARDS in section Paymenta-doption) STRING

END OF GROUP

END OF IF

IF PA008_a1 > 0 OR PA008_a2 > 0 OR PA008_a3 > 0 THEN

Fill code of question FLPA011 executed

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA011_intro (DEBIT CARDS GIVE REWARDS in section Paymentadoption) Some debit cards give **rewards** for using the card for purchases or payments. Examples of rewards include frequent flier miles, cash back, or points that can be spent on merchandise. (

Does your debit card give rewards?/

Do any of your ^FLDebitCardsLink_lower give ^FLRewardsLink_lower?)

If you have more than one debit card for a checking account, please tell us if any debit cards associated with that account have rewards. Only report rewards for debit cards issued by your bank. For this screen, do not consider any store-branded cards linked to your bank account you may own.

SUBGROUP OF QUESTIONS

IF PA008_a1 > 0 THEN

PA011_a (DEBIT CARDS GIVE REWARDS in section Paymentadoption) (Primary checking account/Your primary account is the account you use most often to make payments, not necessarily the account with the most money in it.) 1 Yes 2 No

INO

```
3 I don't know
```

IF PA008_a2 > 0 THEN

PA011_b (SECONDARY DEBIT CARDS GIVE REWARDS in section Paymentadoption)

(Secondary checking account /Your secondary account is the account you use second most often to make payments.)

- 1 Yes
- 2 No
- 3 I don't know

END OF IF

IF PA008_a3 > 0 THEN

PA011_c (OTHER DEBIT CARDS GIVE REWARDS in section Paymentadoption)

Other checking accounts

- 1 Yes
- 2 No
- 3 I don't know

END OF IF

END OF SUBGROUP

END OF GROUP

ELSE

PA011_skip := 1

END OF IF

ELSE

pa008_a1_skip := 1

pa008_a2_skip := 1

pa008_a3_skip := 1

pa008_b1_skip := 1

pa008_b2_skip := 1

pa008_b3_skip := 1

pa008_c1_skip := 1

pa008_c2_skip := 1

pa008_c3_skip := 1

IF CHKADOPTER = 1 THEN

Fill code of question FLPA012 executed

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA012_intro (TELEPHONE AND ONLINE BANKING INTRO in section Paymenta-doption)

Now we'd like to know more about how you access your checking (account/accounts).

Have you **set up** any of the following methods of accessing your checking (account/accounts)?

SUBGROUP OF QUESTIONS

PA012 (SET UP TELEPHONE BANKING in section Paymentadoption)

Telephone banking You can talk with a teller or use your phone keypad or voice commands.

1 Yes

2 No

PA013 (SET UP ONLINE BANKING in section Paymentadoption)

Online banking You have set up a username and password so you can conduct transactions at your bank's website.

1 Yes

2 No

PA026_a (SET UP MOBILE BANKING in section Paymentadoption)

Mobile banking You have downloaded your bank's mobile app onto your phone or tablet.

1 Yes

2 No

END OF SUBGROUP

END OF GROUP

IF PA012 = 1 THEN

TBADOPTER := 1

ELSE

TBADOPTER := 0

END OF IF

IF TBADOPTER = 0 THEN

NEWTB (EVER SET UP ACCESS TO TELEPHONE BANKING in section Paymentadoption)

Telephone banking is when you access your account by calling a phone number that your bank has provided. You interact with the system using either voice commands, your phone's numeric keypad, or speaking with a live customer service representative.

To **set up access** to telephone banking, you may need to create a password or PIN.

Have you ever **set up** access to **telephone banking**?

1 Yes

2 No

IF NEWTB = YES THEN

TBEVER := 1

ELSE

TBEVER := 0

END OF IF

ELSE

newtb_skip := 1

END OF IF

IF PA013 = YES THEN

OBADOPTER := 1

PA014 (SET UP ONLINE BANKING BILL PAYMENT in section Paymentadoption)

Paying bills via online banking

You can use your bank's website to make electronic payments from your bank account to a merchant, company, government, or private individual.

To do so, you would need to set up online bill pay by entering the name, address, and account number of the company or person to whom you are paying a bill.

Have you set up online bill pay at your bank's website?

1 Yes

2 No

IF PA014 = YES THEN

OBBPADOPTER := 1 newobbp_skip := 1

ELSE

OBBPADOPTER := 0

NEWOBBP (EVER SET UP ONLINE BANKING BILL PAYMENT in section Paymentadoption)

You can use your bank's website to make electronic payments from your bank account to a merchant, company, government, or private individual.

To do so, you would need to set up online bill pay by entering the name, address, and account number of the company or person to whom you are paying a bill

Have you **ever** set up **online bill pay** at your bank's website?

1 Yes

2 No

IF NEWOBBP = YES THEN

OBBPEVER := 1

ELSE

OBBPEVER := 0

END OF IF

END OF IF

ELSE

PA014_skip := 1 OBADOPTER := 0

NEWOB (EVER SET UP ACCESS TO ONLINE BANKING in section Paymentadoption)

Online banking is a method of accessing a bank account via the website of a bank, to perform such actions as viewing account balances, making transfers between accounts, or paying bills electronically.

In order to **set up access** to your bank's online banking website, you usually have to set up a username, password, site key, or PIN.

Have you ever set up access to online banking?

1 Yes

2 No

IF NEWOB = YES THEN

OBEVER := 1

NEWOBBP (EVER SET UP ONLINE BANKING BILL PAYMENT in section Paymentadoption)

You can use your bank's website to make electronic payments from your bank

account to a merchant, company, government, or private individual.

To do so, you would need to set up online bill pay by entering the name, address, and account number of the company or person to whom you are paying a bill.

Have you ever set up online bill pay at your bank's website?

1 Yes

2 No

IF NEWOBBP = YES THEN

OBBPEVER := 1

ELSE

OBBPEVER := 0

END OF IF

ELSE

newobbp_skip := 1 OBEVER := 0

END OF IF

END OF IF

ELSE

pa012_skip := 1 pa013_skip := 1

pa026_a_skip := 1

END OF IF

END OF IF

IF BAADOPTER = 1 OR BAEVER = 1 THEN

PA040_d (USED CERTIFIED CHECK IN PAST 12 MONTHS in section Paymentadoption)

A **certified check** is a type of personal check you write where the bank guarantees the payee that there is enough cash available in the payer's account.

In the past 12 months, have you used a certified check, even once?

1 Yes

2 No

END OF IF

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA040_intro (INTRO in section Paymentadoption)

Certain types of payment methods are obtained ahead of time. Consider the following:

In the past 12 months, have you used any of the following payment methods, even once?

SUBGROUP OF QUESTIONS

PA050 (USED CASH TO MAKE PAYMENT in section Paymentadoption) (Cash/Coins and paper bills.)

1 Yes

2 No

PA040_a (USED MONEY ORDER IN PAST 12 MONTHS in section Paymenta-doption)

Money order You purchase a money order from a bank, post office, check-cashing store, or retail store. At the time of purchase, you specify the amount and the person or business to be paid.

1 Yes

2 No

PA040_b (USED TRAVELERS CHECK IN PAST 12 MONTHS in section Paymentadoption)

Travelers check *A piece of paper that is similar to a check but works like cash and is protected against loss or theft. Traveler's checks are purchased in advance and issued for a specific amount of money.*

1 Yes

2 No

PA040_c (USED CASHIERS CHECK IN PAST 12 MONTHS in section Paymentadoption)

Cashier's checkA type of check written by a bank and made payable to a third party payee. The bank customer purchases the check for full face value plus a small fee for the check service.

1 Yes

2 No

PA040_e (USED REMITTANCE IN PAST 12 MONTHS in section Paymentadoption)

Remittance A transfer of money to a person who lives in, or has accounts in, another country.

1 Yes

2 No

END OF SUBGROUP

END OF GROUP

IF pa040_a = YES OR pa040_e = YES THEN

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

IF PA040_a = YES THEN

PA042_a (PURCHASED MONEY ORDERS FROM NON-BANK IN PAST 12 MONTHS in section Paymentadoption)

Did you purchase any of the **money orders** you used in the past 12 months from a non-bank source? *Examples of non-bank sources include the post office, Western Union, and Walmart.*

1 Yes

2 No

END OF IF

IF PA040_e = YES THEN

PA042_e (SENT REMITTANCE FROM NON-BANK IN PAST 12 MONTHS in section Paymentadoption)

Did you send any of the **remittances** you used in the past 12 months from a non-bank source? *Examples of non-bank remittance senders include MoneyGram, Western Union, TransferWise, OFX, and Xoom.*

1 Yes

2 No

END OF IF

END OF GROUP

END OF IF

IF pa040_a = NO OR pa040_b = NO OR pa040_c = NO OR pa040_e = NO THEN GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

IF PA040_a = YES THEN

MOADOPTER := 1 PA041_skip := 1

ELSE

MOADOPTER := 0

PA041 (USED MONEY ORDER EVER in section Paymentadoption) Have you **ever** used a **money order**, even once? 1 Yes

```
2 No
```

IF PA040_b != YES THEN

PA041_b (USED TRAVELERS CHECK EVER in section Paymentadoption) Have you **ever** used a **travelers check**, even once?

1 Yes

2 No

END OF IF

IF PA040_c != YES THEN

PA041_c (USED CASHIER CHECK EVER in section Paymentadoption)

Have you **ever** used a **cashier's check**, even once?

1 Yes

2 No

END OF IF

IF PA040_e != YES THEN

PA041_e (SENT REMITTANCE EVER in section Paymentadoption)

Have you **ever** sent a **remittance**, even once?

1 Yes

2 No

END OF IF

END OF GROUP

END OF IF

PA055_a2 (use check cashing store in section Paymentadoption)
In the past 12 months, have you used a check cashing store to get cash?
1 Yes
2 No

IF cellphone = YES OR evercell = YES THEN

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA189 (EVER USED PHONE FOR PAYMENT in section Paymentadoption) In the **past 12 months**, have you used a **mobile phone** to make any of these kinds of payments?

SUBGROUP OF QUESTIONS

PA189_a (TAP PHONE FOR PAYMENT in section Paymentadoption)

I used tap and pay at the point of sale

1 Yes

2 No

PA189_b (SCANNED CODE FOR PAYMENT in section Paymentadoption)

I scanned a QR code or showed my phone to a clerk, driver, or restaurant staff at the point of sale

1 Yes

2 No

PA189_c (MOBILE APP FOR PAYMENT in section Paymentadoption)

I used a mobile app to pay

1 Yes

2 No

END OF SUBGROUP

END OF GROUP

IF PA189_a = YES OR PA189_b = YES OR PA189_c = YES THEN GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA188 (WHAT PHONE PAYMENT METHOD MOST USED in section Paymentadoption)

When you pay with your **mobile phone**, what payment method do you use most often?

If you are using a service like PayPal, Apple Pay or Venmo, tell us about the payment method which those services use.

- 1 Credit card
- 2 Debit card
- 3 Prepaid card
- 4 Bank account number
- 8 Other, please specify:

PA188_other (OTHER WHAT PHONE PAYMENT METHOD MOST USED in section Paymentadoption)

STRING

END OF GROUP

ELSE

PA188_skip := 1 PA188_other_skip := 1

END OF IF

ELSE

PA189_skip := 1

END OF IF

PA120_a (HEARD BITCOIN in section Paymentadoption)

Virtual or digital currencies exist online and are different from U.S. dollars (\$), the euro (€), or other official foreign currencies. They are sometimes called **cryptocurrencies**.

Throughout this section, we will display the ticker symbols for each virtual currency in parentheses after the name of that virtual currency.

Have you heard of Bitcoin (BTC)?

1 Yes

2 No

IF PA120_a = YES THEN

PA120_b7 (HEARD BITCOIN BCH in section Paymentadoption)

Have you heard of Bitcoin Cash (BCH)?

1 Yes

2 No

END OF IF

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA120_**b** (HEARD OTHER VIRTUAL COIN in section Paymentadoption) Have you heard of any of these other **virtual currencies**?

SUBGROUP OF QUESTIONS

PA120_b6 (Ethereum in section Paymentadoption)

Ethereum (ETH)

1 Yes

2 No

PA120_b1 (HEARD RIPPLE in section Paymentadoption)

Ripple (XRP)

1 Yes

2 No

PA120_b2 (HEARD LITECOIN in section Paymentadoption)

Litecoin (LTC)

1 Yes

2 No

PA120_b8 (HEARD IOTA in section Paymentadoption)

IOTA (MIOTA)

1 Yes

2 No

PA120_b9 (HEARD NEM in section Paymentadoption)

NEM (XEM)

1 Yes

2 No

END OF SUBGROUP

PA120_c (HEARD OTHER in section Paymentadoption)

Have you heard of any **other virtual currencies** besides Bitcoin (BTC), Bitcoin Cash (BCH), and those listed above? *List up to three, separated by commas* 1 Yes, please specify:

2 No

PA120_c_other (OTHER VIRTUAL COIN in section Paymentadoption) STRING

END OF GROUP

IF pa120_a = YES OR pa120_b7 = YES THEN

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA131_intro (HOW FAMILIAR WITH WORKING BITCOIN in section Paymentadoption) How familiar are you with how the following **virtual currencies** work?

SUBGROUP OF QUESTIONS

IF pa120_a = YES THEN

PA131a1 (HOW FAMILIAR WITH WORKING BITCOIN in section Paymentadoption) Bitcoin (BTC)

1 Not at all familiar

2 Slightly familiar

- 3 Somewhat familiar
- 4 Moderately familiar
- 5 Extremely familiar

IF pa120_b7 = YES THEN

PA131a2 (HOW FAMILIAR WITH WORKING BITCOIN CASH in section Paymentadoption)

Bitcoin Cash (BCH)

- 1 Not at all familiar
- 2 Slightly familiar
- 3 Somewhat familiar
- 4 Moderately familiar
- 5 Extremely familiar

END OF IF

END OF SUBGROUP

END OF GROUP

END OF IF

IF PA120_a = YES OR PA120_b1 = YES OR PA120_b2 = YES OR PA120_b6 = YES OR PA120_b7 = YES OR PA120_b8 = YES OR PA120_b9 = YES THEN

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA121_intro (Section Paymentadoption)

Do you have or own any of these virtual currencies?

SUBGROUP OF QUESTIONS

IF PA120_a = YES THEN

PA121_a (OWN BITCOIN in section Paymentadoption)

Bitcoin (BTC)

1 Yes

2 No

ELSE

PA121_a_skip := 1

```
END OF IF
IF PA120_b7 = YES THEN
 PA121_h (OWN BITCOIN CASH in section Paymentadoption)
 Bitcoin Cash (BCH)
 1 Yes
 2 No
ELSE
PA121_h_skip := 1
END OF IF
IF PA120_b6 = YES THEN
 PA121_g (OWN Ethereum in section Paymentadoption)
 Ethereum (ETH)
 1 Yes
 2 No
ELSE
PA121_g_skip := 1
END OF IF
IF PA120_b1 = YES THEN
 PA121_b (OWN RIPPLE in section Paymentadoption)
 Ripple (XRP)
 1 Yes
2 No
ELSE
PA121_b_skip := 1
END OF IF
IF PA120_b2 = YES THEN
 PA121_c (OWN LITECOIN in section Paymentadoption)
 Litecoin (LTC)
 1 Yes
```

```
2 No
 ELSE
 PA121_c_skip := 1
 END OF IF
 IF PA120_b8 = YES THEN
  PA121_i (OWN IOTA in section Paymentadoption)
  IOTA (MIOTA)
  1 Yes
  2 No
 ELSE
 PA121_i_skip := 1
 END OF IF
 IF PA120_b9 = YES THEN
  PA121_j (OWN NEM in section Paymentadoption)
  NEM (XEM)
  1 Yes
  2 No
 ELSE
  PA121_j_skip := 1
 END OF IF
END OF SUBGROUP
```

END OF GROUP

IF (PA121_a_skip = EMPTY AND PA121_a != YES) OR (PA121_b_skip = EMPTY AND PA121_b != YES) OR (PA121_c_skip = EMPTY AND PA121_c != YES) OR (PA121_h_skip = EMPTY AND PA121_h != YES) OR (PA121_i_skip = EMPTY AND PA121_i != YES) OR (PA121_j_skip = EMPTY AND PA121_j != YES) OR (PA121_g_skip = EMPTY AND PA121_g != YES) THEN

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

```
PA122_intro (Section Paymentadoption)
Have you ever had or owned any of these virtual currencies?
SUBGROUP OF QUESTIONS
 IF (PA121_a_skip = EMPTY AND PA121_a != YES) THEN
  PA122_a (EVER OWN BITCOIN in section Paymentadoption)
  Bitcoin (BTC)
  1 Yes
  2 No
 ELSE
 PA122_a_skip := 1
 END OF IF
 IF (PA121_h_skip = EMPTY AND PA121_h != YES) THEN
  PA122_h (EVER OWN BITCOIN CASH in section Paymentadoption)
  Bitcoin Cash (BCH)
  1 Yes
  2 No
 ELSE
 PA122_h_skip := 1
 END OF IF
 IF (PA121_g_skip = EMPTY AND PA121_g != YES) THEN
  PA122_g (EVER OWN Ethereum in section Paymentadoption)
  Ethereum (ETH)
  1 Yes
  2 No
 ELSE
 PA122_g_skip := 1
```

```
IF (PA121_b_skip = EMPTY AND PA121_b != YES) THEN
 PA122_b (EVER OWN RIPPLE in section Paymentadoption)
 Ripple (RXP)
 1 Yes
 2 No
ELSE
PA122_b_skip := 1
END OF IF
IF (PA121_c_skip = EMPTY AND PA121_c != YES) THEN
 PA122_c (EVER OWN LITECOIN in section Paymentadoption)
 Litecoin (LTC)
 1 Yes
2 No
ELSE
PA122_c_skip := 1
END OF IF
IF (PA121_i_skip = EMPTY AND PA121_i != YES) THEN
 PA122_i (EVER OWN IOTA in section Paymentadoption)
 IOTA (MIOTA)
 1 Yes
 2 No
ELSE
PA122_i_skip := 1
END OF IF
IF (PA121\_j\_skip = EMPTY AND PA121\_j != YES) THEN
 PA122_j (EVER OWN NEM in section Paymentadoption)
 NEM (XEM)
 1 Yes
```

```
2 No
    ELSE
    END OF IF
  END OF SUBGROUP
END OF GROUP
ELSE
 PA122_a_skip := 1
 PA122_b_skip := 1
 PA122_c_skip := 1
 PA122_i_skip := 1
 PA122_j_skip := 1
 PA122_h_skip := 1
PA122_g_skip := 1
END OF IF
IF (pa121_a = YES OR pa122_a = YES) AND (pa120_b7 = NO OR (pa121_h = NO
AND pa122_h = NO)) THEN
 PA138 (own any bitcoin august 1, 2017 in section Paymentadoption)
 Did you own any Bitcoin (BTC) on August 1, 2017?
 1 Yes
2 No
END OF IF
IF (PA121_a_skip = EMPTY AND PA121_a = YES) OR
 /* Answer options for PA126 were randomized using the array below. The eight options
 are: (1) I use it to buy goods and services in the United States, (2) I use it to make
 remittances or other international payments, (3)It is an investment, (4) It allows me to
 make payments anonymously, (5) It uses secure blockchain technology to prevent loss
 and fraud, (6) I am interested in new technologies, (7) I do not trust banks, (8) I do not
 trust the government or U.S. dollar. Option 9, other, is always presented last. To see
 which answer is presented in which position, consult the permPA126 variables below.
 IF sizeof(PA126_order) = 0 THEN
  PA126_order := shuffleArray(array(1,2,3,4,5,6,7,8))
  permPA126_1 := PA126_order(1)
  permPA126_2 := PA126\_order(2)
```

 $permPA126_3 := PA126_order(3)$

```
permPA126_4 := PA126_order(4)
permPA126_5 := PA126_order(5)
permPA126_6 := PA126_order(6)
permPA126_7 := PA126_order(7)
permPA126_8 := PA126_order(8)
```

Fill code of question FLPA126 executed

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA126_a (PRIMARY REASON VIRTUAL CURRENCY in section Paymentadoption) Please tell us your **primary reason** for owning **virtual currency**.

- 1 (I use it to buy goods and services in the United States./I use it to make ^FLRemittances or other international payments./It is an investment./It allows me to make payments anonymously./It uses secure blockchain technology to prevent loss and fraud./I am interested in new technologies./I do not trust banks./I do not trust the government or U.S. dollar.)
- 2 (I use it to buy goods and services in the United States./I use it to make ^FLRemittances or other international payments./It is an investment./It allows me to make payments anonymously./It uses secure blockchain technology to prevent loss and fraud./I am interested in new technologies./I do not trust banks./I do not trust the government or U.S. dollar.)
- 3 (I use it to buy goods and services in the United States./I use it to make ^FLRemittances or other international payments./It is an investment./It allows me to make payments anonymously./It uses secure blockchain technology to prevent loss and fraud./I am interested in new technologies./I do not trust banks./I do not trust the government or U.S. dollar.)
- 4 (I use it to buy goods and services in the United States./I use it to make `FLRemittances or other international payments./It is an investment./It allows me to make payments anonymously./It uses secure blockchain technology to prevent loss and fraud./I am interested in new technologies./I do not trust banks./I do not trust the government or U.S. dollar.)
- 5 (I use it to buy goods and services in the United States./I use it to make ^FLRemittances or other international payments./It is an investment./It allows me to make payments anonymously./It uses secure blockchain technology to prevent loss and fraud./I am interested in new technologies./I do not trust banks./I do not trust the government or U.S. dollar.)
- 6 (I use it to buy goods and services in the United States./I use it to make `FLRemittances or other international payments./It is an investment./It allows me to make payments anonymously./It uses secure blockchain technology to prevent loss and fraud./I am interested in new technologies./I do not trust banks./I do not trust the government or U.S. dollar.)
- 7 (I use it to buy goods and services in the United States./I use it to make ^FLRemittances or other international payments./It is an investment./It allows me to make

payments anonymously./It uses secure blockchain technology to prevent loss and fraud./I am interested in new technologies./I do not trust banks./I do not trust the government or U.S. dollar.)

8 (I use it to buy goods and services in the United States./I use it to make ^FLRemittances or other international payments./It is an investment./It allows me to make payments anonymously./It uses secure blockchain technology to prevent loss and fraud./I am interested in new technologies./I do not trust banks./I do not trust the government or U.S. dollar.)

9 Other (please specify):

 $\mbox{{\tt PA126_a_other}}$ (OTHER PRIMARY REASON VIRTUAL CURRENCY in section Paymentadoption)

STRING

END OF GROUP

IF PA126_a = RESPONSE AND PA126_a < 9 THEN

END OF IF

PA125_skip := 1
PA125_other_skip := 1
Fill code of question FLPA126_b executed

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA126_b (SECONDARY REASON VIRTUAL CURRENCY in section Paymentadoption)

Please tell us your **secondary reason** for owning **virtual currency**.

- 1 (I use it to buy goods and services in the United States./I use it to make ^FLRemittances or other international payments./It is an investment./It allows me to make payments anonymously./It uses secure blockchain technology to prevent loss and fraud./I am interested in new technologies./I do not trust banks./I do not trust the government or U.S. dollar.)
- 2 (I use it to buy goods and services in the United States./I use it to make ^FLRemittances or other international payments./It is an investment./It allows me to make payments anonymously./It uses secure blockchain technology to prevent loss and fraud./I am interested in new technologies./I do not trust banks./I do not trust the government or U.S. dollar.)
- 3 (I use it to buy goods and services in the United States./I use it to make `FLRemittances or other international payments./It is an investment./It allows me to make payments anonymously./It uses secure blockchain technology to prevent loss and fraud./I am interested in new technologies./I do not trust banks./I do not trust the government or U.S. dollar.)
- 4 (I use it to buy goods and services in the United States./I use it to make ^FLRemit-

tances or other international payments./It is an investment./It allows me to make payments anonymously./It uses secure blockchain technology to prevent loss and fraud./I am interested in new technologies./I do not trust banks./I do not trust the government or U.S. dollar.)

5 (I use it to buy goods and services in the United States./I use it to make ^FLRemittances or other international payments./It is an investment./It allows me to make payments anonymously./It uses secure blockchain technology to prevent loss and fraud./I am interested in new technologies./I do not trust banks./I do not trust the government or U.S. dollar.)

6 (I use it to buy goods and services in the United States./I use it to make `FLRemittances or other international payments./It is an investment./It allows me to make payments anonymously./It uses secure blockchain technology to prevent loss and fraud./I am interested in new technologies./I do not trust banks./I do not trust the government or U.S. dollar.)

7 (I use it to buy goods and services in the United States./I use it to make ^FLRemittances or other international payments./It is an investment./It allows me to make payments anonymously./It uses secure blockchain technology to prevent loss and fraud./I am interested in new technologies./I do not trust banks./I do not trust the government or U.S. dollar.)

8 (I use it to buy goods and services in the United States./I use it to make ^FLRemittances or other international payments./It is an investment./It allows me to make payments anonymously./It uses secure blockchain technology to prevent loss and fraud./I am interested in new technologies./I do not trust banks./I do not trust the government or U.S. dollar.)

9 Other (please specify):

PA126_b_other (OTHER SECONDARY REASON VIRTUAL CURRENCY in section Paymentadoption)
STRING

END OF GROUP

FLSE

PA126_a_skip := 1 PA126_a_other_skip := 1 PA126_b_skip := 1 PA126_b_other_skip := 1

END OF IF

IF (PA121_a_skip = EMPTY AND PA121_a = YES) OR

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA123_intro (Section Paymentadoption)
How much virtual currency do you have or own?

Please tell us both the number of coins and the equivalent value in U.S. dollars.

SUBGROUP OF QUESTIONS

IF PA121_a_skip = EMPTY AND PA121_a = YES THEN

PA123_a_number (HOW MUCH BITCOIN in section Paymentadoption)
Bitcoin (BTC)
NUMBER (DECIMALS ALLOWED)

PA123_a_US (HOW MUCH BITCOIN IN US in section Paymentadoption)
Bitcoin (BTC)
NUMBER (NO DECIMALS ALLOWED)

ELSE

PA123_a_number_skip := 1 PA123_a_US_skip := 1

END OF IF

IF PA121_h_skip = EMPTY AND PA121_h = YES THEN

PA123_h_number (HOW MUCH BITCOIN CASH in section Paymentadoption) Bitcoin Cash (BCH) NUMBER (DECIMALS ALLOWED)

PA123_h_US (HOW MUCH BITCOIN CASH in section Paymentadoption) Bitcoin Cash (BCH) NUMBER (NO DECIMALS ALLOWED)

ELSE

PA123_h_number_skip := 1 PA123_h_US_skip := 1

END OF IF

IF PA121_g_skip = EMPTY AND PA121_g = YES THEN

PA123_**g_number** (HOW MUCH Ethereum in section Paymentadoption) Ethereum (ETH) NUMBER (DECIMALS ALLOWED)

PA123_**g_US** (HOW MUCH Ethereum IN US in section Paymentadoption) Ethereum (ETH)
NUMBER (NO DECIMALS ALLOWED)

ELSE

PA123_g_number_skip := 1 PA123_g_US_skip := 1

END OF IF

IF PA121_b_skip = EMPTY AND PA121_b = YES THEN

PA123_**b_number** (HOW MUCH RIPPLE in section Paymentadoption) Ripple (XRP) NUMBER (DECIMALS ALLOWED)

PA123_**b**_**US** (HOW MUCH RIPPLE IN US in section Paymentadoption) Ripple (XRP) NUMBER (NO DECIMALS ALLOWED)

ELSE

PA123_b_number_skip := 1 PA123_b_US_skip := 1

END OF IF

IF PA121_c_skip = EMPTY AND PA121_c = YES THEN

PA123_c_number (HOW MUCH LITECOIN in section Paymentadoption) Litecoin (LTC) NUMBER (DECIMALS ALLOWED)

PA123_c_US (HOW MUCH LITECOIN IN US in section Paymentadoption) Litecoin (LTC) NUMBER (NO DECIMALS ALLOWED)

ELSE

PA123_c_number_skip := 1 PA123_c_US_skip := 1

END OF IF

IF PA121_i_skip = EMPTY AND PA121_i = YES THEN

PA123_i_number (HOW MUCH IOTA in section Paymentadoption) IOTA (MIOTA) NUMBER (DECIMALS ALLOWED)

 $\textbf{PA123}_\textbf{i}_\textbf{US}$ (HOW MUCH IOTA IN US in section Paymentadoption) IOTA

NUMBER (NO DECIMALS ALLOWED)

ELSE

PA123_i_number_skip := 1 PA123_i_US_skip := 1

END OF IF

IF PA121_j_skip = EMPTY AND PA121_j = YES THEN

PA123_j_number (HOW MUCH NEM in section Paymentadoption) NEM (XEM) NUMBER (DECIMALS ALLOWED)

PA123_**j_US** (HOW MUCH NEM IN US in section Paymentadoption) NEM (XEM) NUMBER (NO DECIMALS ALLOWED)

ELSE

PA123_j_number_skip := 1 PA123_j_US_skip := 1

END OF IF

END OF SUBGROUP

END OF GROUP

IF (PA123_a_number_skip = EMPTY AND (PA123_a_number = EMPTY OR PA123_a_US = empty)) OR

Fill code of guestion FLPA123 executed

PA123_other (WHY NOT ANSWERED BOTH NUMBER AND VALUE in section

```
Paymentadoption)
```

Please tell us why you did not answer both the "Number of coins" and "Equivalent value in U.S. dollars" for the following rows:

(Bitcoin (BTC))(Bitcoin Cash (BCH))(Ethereum (ETH))(Ripple (XRP))(Litecoin (LTC))(IOTA (MIOTA))(NEM (XEM))
STRING

ELSE

PA123_other_skip := 1

END OF IF

PA139 (USED RECORDS OR WEB SITES in section Paymentadoption)

Did you refer to records or websites to know the number of coins or the equivalent value in U.S. dollars?

- 1 Yes, for the number of coins.
- 2 Yes, for the value in U.S. dollars.
- 3 Yes. for both.
- 4 No.

ELSE

PA123_a_number_skip := 1

PA123_a_US_skip := 1

PA123_b_number_skip := 1

PA123_b_US_skip := 1

PA123_c_number_skip := 1

PA123_c_US_skip := 1

PA123_i_number_skip := 1

PA123_i_US_skip := 1

PA123_j_number_skip := 1

PA123_j_US_skip := 1

PA123_h_number_skip := 1

PA123_h_US_skip := 1

PA123_g_number_skip := 1

 $PA123_g_US_skip := 1$

PA139_skip := 1

END OF IF

IF $(PA121_a_skip = EMPTY AND PA121_a = YES)$ OR $(PA122_a_skip = EMPTY AND PA122_a = YES)$ OR

PA137 (how manage and store virtual currency in section Paymentadoption) Please describe where you **deposit or store** your virtual currency. STRING

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA133_intro (intro virtual currency past 12 months in section Paymentadoption) In the **past 12 months**, have you exchanged **virtual currency** for U.S. dollars or exchanged U.S. dollars for virtual currency?

SUBGROUP OF QUESTIONS

```
IF (PA121_a_skip = EMPTY AND PA121_a = YES) OR (PA122_a_skip = EMPTY AND PA122_a = YES) THEN
```

PA133_a (LAST 12 days BITCOIN in section Paymentadoption) Bitcoin (BTC)

1 Yes

2 No

ELSE

PA133_a_skip := 1

END OF IF

IF (PA121_h_skip = EMPTY AND PA121_h = YES) OR (PA122_h_skip = EMPTY AND PA122_h = YES) THEN

PA133_h (LAST 12 days BITCOIN CASH in section Paymentadoption) Bitcoin Cash (BCH)

1 Yes

2 No

ELSE

PA133_h_skip := 1

END OF IF

IF (PA121_g_skip = EMPTY AND PA121_g = YES) OR (PA122_g_skip = EMPTY AND PA122_g = YES) THEN

PA133_**g** (LAST 12 days Ethereum in section Paymentadoption) Ethereum (ETH)

1 Yes

2 No

ELSE

```
PA133_g_skip := 1
END OF IF
IF (PA121_b_skip = EMPTY AND PA121_b = YES) OR (PA122_b_skip = EMPTY
AND PA122_b = YES) THEN
 PA133_b (LAST 12 days Ripple in section Paymentadoption)
 Ripple (XRP)
 1 Yes
 2 No
ELSE
PA133_b_skip := 1
END OF IF
IF (PA121_c_skip = EMPTY AND PA121_c = YES) OR (PA122_c_skip = EMPTY
AND PA122_c = YES) THEN
 PA133_c (LAST 12 days Litecoin in section Paymentadoption)
 Litecoin (LTC)
 1 Yes
 2 No
ELSE
PA133_c_skip := 1
END OF IF
IF (PA121_i_skip = EMPTY AND PA121_i = YES) OR (PA122_i_skip = EMPTY
AND PA122_i = YES) THEN
 PA133_i (LAST 12 days IOTA in section Paymentadoption)
 IOTA (MIOTA)
 1 Yes
 2 No
ELSE
 PA133_i_skip := 1
```

END OF IF

IF (PA121_j_skip = EMPTY AND PA121_j = YES) OR (PA122_j_skip = EMPTY AND PA122_j = YES) THEN

PA133_**j** (LAST 12 days NEM in section Paymentadoption) NEM (XEM) 1 Yes

ELSE

2 No

PA133_j_skip := 1

END OF IF

END OF SUBGROUP

END OF GROUP

IF (PA133_a_skip = EMPTY AND PA133_a = 1) OR (PA133_b_skip = EMPTY AND PA133_b = 1) OR (PA133_c_skip = EMPTY AND PA133_c = 1) OR (PA133_g_skip = EMPTY AND PA133_g = 1) OR (PA133_h_skip = EMPTY AND PA133_h = 1) OR (PA133_i_skip = EMPTY AND PA133_i = 1) THEN

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA135_intro (intro echange virtual currency in us dollars past 12 months in section Paymentadoption)

In the **past 12 months**, how many times did you exchange **virtual currency** for U.S. dollars or exchange U.S. dollars for virtual currency?

SUBGROUP OF QUESTIONS

IF (PA133_a_skip = EMPTY AND PA133_a = 1) THEN

PA135_a (past 12 months BITCOIN number of exchanges in section Paymentadoption)

Bitcoin (BTC)

NUMBER (NO DECIMALS ALLOWED)

ELSE

PA135_a_skip := 1

```
END OF IF
```

IF (PA133_h_skip = EMPTY AND PA133_h = 1) THEN

PA135_h (past 12 months BITCOIN CASH number of exchanges in section Paymentadoption)

Bitcoin Cash (BCH)

NUMBER (NO DECIMALS ALLOWED)

ELSE

PA135_h_skip := 1

END OF IF

IF (PA133_g_skip = EMPTY AND PA133_g = 1) THEN

PA135_**g** (past 12 months Ethereum number of exchanges in section Paymentadoption)

Ethereum (ETH)

NUMBER (NO DECIMALS ALLOWED)

ELSE

PA135_g_skip := 1

END OF IF

IF (PA133_b_skip = EMPTY AND PA133_b = 1) THEN

PA135_**b** (past 12 months Ripple number of exchanges in section Paymentadoption)

Ripple (XRP)

NUMBER (NO DECIMALS ALLOWED)

ELSE

PA135_b_skip := 1

END OF IF

IF (PA133_c_skip = EMPTY AND PA133_c = 1) THEN

```
PA135_c (past 12 months Litecoin number of exchanges in section Paymenta-
     doption)
     Litecoin (LTC)
     NUMBER (NO DECIMALS ALLOWED)
   ELSE
    PA135_c_skip := 1
   END OF IF
   IF (PA133_i_skip = EMPTY AND PA133_i = 1) THEN
     PA135_i (past 12 months IOTA number of exchanges in section Paymentadop-
     tion)
     IOTA (MIOTA)
    NUMBER (NO DECIMALS ALLOWED)
   ELSE
   PA135_i_skip := 1
   END OF IF
   IF (PA133_j_skip = EMPTY AND PA133_j = 1) THEN
     PA135_j (past 12 months NEM number of exchanges in section Paymentadop-
    tion)
     NEM (XEM)
    NUMBER (NO DECIMALS ALLOWED)
   ELSE
   PA135_j_skip := 1
   END OF IF
  END OF SUBGROUP
 END OF GROUP
END OF IF
```

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA128_intro (Section Paymentadoption)

In the **past 12 months**, have you used **virtual currency** to make a payment for goods or services or to another person? *Exclude exchanges from U.S. dollars to virtual currency and vice versa.*

SUBGROUP OF QUESTIONS

IF (PA121_a_skip = EMPTY AND PA121_a = YES) OR (PA122_a_skip = EMPTY AND PA122_a = YES) THEN

PA128_a (USED IN PAST 30 DAYS BITCOIN IN TRANSACTION in section Paymentadoption)

Bitcoin (BTC)

1 Yes

2 No

ELSE

PA128_a_skip := 1

END OF IF

IF (PA121_h_skip = EMPTY AND PA121_h = YES) OR (PA122_h_skip = EMPTY AND PA122_h = YES) THEN

PA128_h (USED IN PAST 30 DAYS BITCOIN CASH IN TRANSACTION in section Paymentadoption)
Bitcoin Cash (BCH)

1 Yes

2 No

ELSE

PA128_h_skip := 1

END OF IF

IF (PA121_g_skip = EMPTY AND PA121_g = YES) OR (PA122_g_skip = EMPTY AND PA122_g = YES) THEN

PA128_**g** (USED IN PAST 30 DAYS Ethereum IN TRANSACTION in section Paymentadoption)

Ethereum (ETH)

1 Yes

```
2 No
ELSE
 PA128_g_skip := 1
END OF IF
IF (PA121_b_skip = EMPTY AND PA121_b = YES) OR (PA122_b_skip = EMPTY
AND PA122_b = YES) THEN
 PA128_b (USED IN PAST 30 DAYS RIPPLE IN TRANSACTION in section Pay-
 mentadoption)
 Ripple (XRP)
 1 Yes
 2 No
ELSE
 PA128_b_skip := 1
END OF IF
IF (PA121_c_skip = EMPTY AND PA121_c = YES) OR (PA122_c_skip = EMPTY
AND PA122_c = YES) THEN
 PA128_c (USED IN PAST 30 DAYS LITECOIN IN TRANSACTION in section Pay-
 mentadoption)
 Litecoin (LTC)
 1 Yes
 2 No
ELSE
PA128_c_skip := 1
END OF IF
IF (PA121_i_skip = EMPTY AND PA121_i = YES) OR (PA122_i_skip = EMPTY
AND PA122_i = YES) THEN
 PA128_i (USED IN PAST 30 DAYS IOTA IN TRANSACTION in section Paymenta-
```

doption) IOTA (MIOTA)

1 Yes

2 No

ELSE

PA128_i_skip := 1

END OF IF

IF $(PA121_j_skip = EMPTY \ AND \ PA121_j = YES) \ OR \ (PA122_j_skip = EMPTY \ AND \ PA122_j = YES) \ THEN$

PA128_**j** (USED IN PAST 30 DAYS NEM IN TRANSACTION in section Paymentadoption)

NEM (XEM)

1 Yes

2 No

ELSE

PA128_j_skip := 1

END OF IF

END OF SUBGROUP

END OF GROUP

IF (PA128_a_skip = EMPTY AND PA128_a = YES) OR (PA128_b_skip = EMPTY AND PA128_b = YES) OR (PA128_c_skip = EMPTY AND PA128_c = YES) OR (PA128_i_skip = EMPTY AND PA128_i = YES) OR (PA128_j_skip = EMPTY AND PA128_j = YES) OR (PA128_h_skip = EMPTY AND PA128_h = YES) OR (PA128_g_skip = EMPTY AND PA128_g = YES) THEN

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA140_intro (Section Paymentadoption)

In the **past 12 months**, how many payments for goods or services or to another person did you make using a **virtual currency**? Exclude exchanges from U.S. dollars to virtual currency and vice versa.

SUBGROUP OF QUESTIONS

IF (PA128_a_skip = EMPTY AND PA128_a = YES) THEN

```
PA140_a (BITCOIN 30 DAYS NO TRANSACTIONS in section Paymentadoption)
 Bitcoin (BTC)
 NUMBER (NO DECIMALS ALLOWED)
ELSE
PA140_a_skip := 1
END OF IF
IF (PA128_h_skip = EMPTY AND PA128_h = YES) THEN
 PA140_h (BITCOIN CASH 30 DAYS NO TRANSACTIONS in section Paymenta-
 doption)
 Bitcoin Cash (BCH)
 NUMBER (NO DECIMALS ALLOWED)
ELSE
PA140_h_skip := 1
END OF IF
IF (PA128_b_skip = EMPTY AND PA128_b = YES) THEN
 PA140_b (RIPPLE 30 DAYS NO TRANSACTIONS in section Paymentadoption)
 Ripple (XRP)
 NUMBER (NO DECIMALS ALLOWED)
ELSE
PA140_b_skip := 1
END OF IF
IF (PA128_g_skip = EMPTY AND PA128_g = YES) THEN
 PA140_g (Ethereum 30 DAYS NO TRANSACTIONS in section Paymentadop-
 tion)
 Ethereum (ETH)
 NUMBER (NO DECIMALS ALLOWED)
```

85

ELSE

```
PA140_g_skip := 1
 END OF IF
IF (PA128_c_skip = EMPTY AND PA128_c = YES) THEN
  PA140_c (LITECOIN 30 DAYS NO TRANSACTIONS in section Paymentadop-
  Litecoin (LTC)
  NUMBER (NO DECIMALS ALLOWED)
 ELSE
PA140_c_skip := 1
 END OF IF
IF (PA128_i_skip = EMPTY AND PA128_i = YES) THEN
  PA140_i (IOTA 30 DAYS NO TRANSACTIONS in section Paymentadoption)
  IOTA (MIOTA)
  NUMBER (NO DECIMALS ALLOWED)
 ELSE
PA140_i_skip := 1
END OF IF
IF (PA128_j_skip = EMPTY AND PA128_j = YES) THEN
  PA140_j (NEM 30 DAYS NO TRANSACTIONS in section Paymentadoption)
  NEM (XEM)
 NUMBER (NO DECIMALS ALLOWED)
 ELSE
 PA140_j_skip := 1
END OF IF
END OF SUBGROUP
```

END OF GROUP

/* Answer options for PA129_d2 were randomized using the array below. The relevant values are 1) A person (somebody who is not a store, company or other business), 2) Store, company, or other business - Online, 3) Store, company, or other business - In person or 4) Currency exchange (for U.S. dollars or other currencies. Option 5, I'd rather not say, is always presented last. To see which answer is presented in which position, consult the permPA129_d2 variables below. */

IF sizeof(PA129_d2_order) = 0 THEN

```
\begin{array}{l} {\sf PA129\_d2\_order} := {\sf array}(1 \to 1, \, 2 \to 2, \, 3 \to 3, \, 4 \to 4, \, 5 \to 5) \\ {\sf permPA129\_d2\_1} := {\sf PA129\_d2\_order}(1) \\ {\sf permPA129\_d2\_2} := {\sf PA129\_d2\_order}(2) \\ {\sf permPA129\_d2\_3} := {\sf PA129\_d2\_order}(3) \\ {\sf permPA129\_d2\_4} := {\sf PA129\_d2\_order}(4) \\ {\sf permPA129\_d2\_5} := {\sf PA129\_d2\_order}(5) \end{array}
```

END OF IF

Fill code of question FLPA129_d2 executed

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

pa129_d2 (who paid with virtual currency in section Paymentadoption) Who did you pay using **virtual currency**?

Check all that apply.

1 (A person (somebody who is not a store, company or other business)/Store, company, or other business - Online/Store, company, or other business - In person/Currency exchange (for U.S. dollars or other currencies)/l'd rather not say) 2 (A person (somebody who is not a store, company or other business)/Store, company, or other business - Online/Store, company, or other business - In **person**/Currency exchange (for U.S. dollars or other currencies)/I'd rather not say) 3 (A person (somebody who is not a store, company or other business)/Store, company, or other business - Online/Store, company, or other business - In **person**/Currency exchange (for U.S. dollars or other currencies)/I'd rather not say) 4 (A person (somebody who is not a store, company or other business)/Store, company, or other business - Online/Store, company, or other business - In person/Currency exchange (for U.S. dollars or other currencies)/l'd rather not say) 5 (A person (somebody who is not a store, company or other business)/Store, company, or other business - Online/Store, company, or other business - In person/Currency exchange (for U.S. dollars or other currencies)/l'd rather not say) 6 Other, please specify:

pa129_d2_other (other who paid with virtual currency in section Paymenta-doption)

PA140_a_skip := 1 PA140_b_skip := 1 PA140_c_skip := 1 PA140_i_skip := 1 $PA140_{j_skip} := 1$ PA140_h_skip := 1 $PA140_g_skip := 1$ END OF IF **ELSE** PA124_a_skip := 1 PA124_b_skip := 1 PA124_c_skip := 1 PA124_i_skip := 1 PA124_j_skip := 1 $PA124_h_skip := 1$ $PA124_g_skip := 1$ END OF IF **ELSE** PA121_a_skip := 1 PA121_b_skip := 1 PA121_c_skip := 1 PA121_i_skip := 1 PA121_j_skip := 1 PA121_h_skip := 1 PA122_a_skip := 1 PA122_b_skip := 1 PA122_c_skip := 1 PA122_i_skip := 1 PA122_j_skip := 1 PA122_h_skip := 1 PA122_g_skip := 1 **END OF IF** IF pa120_a = YES OR pa120_b7 = YES THEN GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN IF PA120_a = YES THEN

STRING

ELSE

END OF GROUP

PA130_intro (Section Paymentadoption)

How do you expect the **value of one Bitcoin (BTC)** to change over the following time periods?

SUBGROUP OF QUESTIONS

PA130_a (BITCOIN VALUE CHANGE NEXT WEEK in section Paymentadoption) Next week

- INGXL WEEK
- 1 Decrease a lot
- 2 Decrease some
- 3 Stay about the same
- 4 Increase some
- 5 Increase a lot

PA130_b (BITCOIN VALUE CHANGE NEXT MONTH in section Paymenta-doption)

Next month

- 1 Decrease a lot
- 2 Decrease some
- 3 Stay about the same
- 4 Increase some
- 5 Increase a lot

PA130_c (BITCOIN VALUE CHANGE NEXT YEAR in section Paymentadoption)

Next year

- 1 Decrease a lot
- 2 Decrease some
- 3 Stay about the same
- 4 Increase some
- 5 Increase a lot

END OF SUBGROUP

END OF IF

IF PA120_b7 = YES THEN

PA130_intro2 (Section Paymentadoption)

How do you expect the **value of one Bitcoin Cash coin (BCH)** to change over the following time periods?

SUBGROUP OF QUESTIONS

PA130_d (BITCOIN CASH VALUE CHANGE NEXT WEEK in section Paymenta-doption)

Next week

- 1 Decrease a lot
- 2 Decrease some
- 3 Stay about the same
- 4 Increase some
- 5 Increase a lot

PA130_e (BITCOIN CASH VALUE CHANGE NEXT MONTH in section Paymentadoption)

Next month

- 1 Decrease a lot
- 2 Decrease some
- 3 Stay about the same
- 4 Increase some
- 5 Increase a lot

PA130_f (BITCOIN CASH VALUE CHANGE NEXT YEAR in section Paymentadoption)

Next year

- 1 Decrease a lot
- 2 Decrease some
- 3 Stay about the same
- 4 Increase some
- 5 Increase a lot

END OF SUBGROUP

END OF IF

END OF GROUP

END OF IF

PA053 (HAVE ANY CREDIT CARD in section Paymentadoption) **Credit cards** allow you to carry a balance from month to month.

Charge cards must be paid in full at the end of each billing cycle.

If you are married or living with a partner, please report only your cards.Do not include cards held.....only by your spouse or partner...for business purposes only Do you have any credit cards or charge cards?

1 Yes

2 No

IF PA053 = YES THEN

CCADOPTER := 1

ELSE

CCADOPTER := 0

END OF IF

IF ccadopter = 0 THEN

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA019_intro (INTRO in section Paymentadoption)

We know we just asked you about credit cards and charge cards, but we'd like to ask the question in a different way. Please pardon the repetition.

Do you have any of the following types of credit cards or charge cards?

SUBGROUP OF QUESTIONS

PA019_a (Visa credit cards in section Paymentadoption)

Visa credit cards

1 Yes

2 No

PA019_f (MasterCard credit cards in section Paymentadoption)

MasterCard credit cards

1 Yes

2 No

PA019_**g** (Discover credit cards in section Paymentadoption)

Discover credit cards

1 Yes

2 No

PA019_b (Company or store branded credit cards in section Paymentadoption)

Company or store branded credit cards *Do not have logos from Visa, MasterCard, Discover or American Express.Examples include Exxon Mobil card, Lowe's card, or J.C. Penney card.These cards can only be used at the merchant labeled on the card.*

1 Yes

2 No

PA019_c (American Express charge cards in section Paymentadoption)

American Express **charge** cards *These cards must be paid off at the end of each billing period*

1 Yes

2 No

```
PA019_d (American Express credit cards in section Paymentadoption)
  American Express credit cards These cards can carry a balance from one billing
  period to the next
  1 Yes
  2 No
  PA019_e (Diners Club or other charge cards in section Paymentadoption)
  Diners Club or other charge cards
  1 Yes
  2 No
 END OF SUBGROUP
END OF GROUP
IF PA019_a = YES THEN
PA054_count := PA054_count + 1
END OF IF
IF PA019_f = YES THEN
PA054_count := PA054_count + 1
END OF IF
IF PA019_g = YES THEN
PA054_count := PA054_count + 1
END OF IF
IF PA019_b = YES THEN
PA054_count := PA054_count + 1
END OF IF
IF PA019_c = YES THEN
PA054_count := PA054_count + 1
END OF IF
IF PA019_d = YES THEN
PA054_count := PA054_count + 1
END OF IF
IF PA019_e = YES THEN
PA054_count := PA054_count + 1
END OF IF
```

```
IF PA019_a = YES OR PA019_b = YES OR PA019_c = YES OR PA019_d = YES
 OR PA019_e = YES OR PA019_f = YES OR PA019_g = YES THEN
 CCADOPTER := 1
 ELSE
  CCADOPTER := 0
  PA020 (EVER HAD ANY CREDIT CARD in section Paymentadoption)
  Have you ever had a credit card or charge card?
  1 Yes
  2 No
END OF IF
END OF IF
IF ccadopter = 1 THEN
 GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN
  PA054_intro (INTRO in section Paymentadoption)
  Please tell us how many credit or charge cards you have of each type.
  If you do not use a certain kind of card, enter 0 (zero) in that box.
  SUBGROUP OF QUESTIONS
   IF PA053 = YES OR (PA053 != YES AND PA019_a = YES) THEN
     PA054_a1 (Visa credit cards in section Paymentadoption)
     Visa credit cards
     RANGE 0..100
     PA054_a2 (Visa credit cards without rewards in section Paymentadoption)
     Visa credit cards
    RANGE 0..100
   ELSE
     PA054_a1_skip := 1
     PA054_a2_skip := 1
   END OF IF
```

IF PA053 = YES OR (PA053 != YES AND PA019_f = YES) THEN

PA054_f1 (MasterCard credit cards in section Paymentadoption)

MasterCard credit cards

RANGE 0..100

PA054_f2 (MasterCard credit cards without rewards in section Paymentadoption)

MasterCard credit cards

RANGE 0..100

ELSE

PA054_f1_skip := 1 PA054_f2_skip := 1

END OF IF

IF PA053 = YES OR (PA053 != YES AND PA019_g = YES) THEN

PA054_**g1** (Discover credit cards in section Paymentadoption)

Discover credit cards

RANGE 0..100

PA054_g2 (Discover credit cards without rewards in section Paymentadoption)

Discover credit cards

RANGE 0..100

ELSE

PA054_g1_skip := 1 PA054_g2_skip := 1

END OF IF

IF PA053 = YES OR (PA053 != YES AND PA019_b = YES) THEN

PA054_b1 (Company or store branded credit cards in section Paymentadoption) Company or store branded credit cards, without a Visa or MasterCard logo RANGE 0..100

PA054_b2 (Company or store branded credit cards without rewards in section Paymentadoption)

Company or store branded credit cards, without a Visa or MasterCard logo RANGE 0..100

ELSE

```
PA054_b1_skip := 1
PA054_b2_skip := 1
```

END OF IF

IF PA053 = YES OR (PA053 != YES AND PA019_c = YES) THEN

PA054_c1 (American Express charge cards in section Paymentadoption) American Express charge cards RANGE 0..100

 ${\bf PA054_c2}$ (American Express charge cards without rewards in section Paymentadoption)

American Express charge cards

RANGE 0..100

ELSE

```
PA054_c1_skip := 1
PA054_c2_skip := 1
```

END OF IF

IF PA053 = YES OR (PA053 != YES AND PA019_d = YES) THEN

PA054_d1 (American Express credit cards in section Paymentadoption) American Express credit cards RANGE 0..100

PA054_d2 (American Express credit cards without rewards in section Paymentadoption)

American Express credit cards

RANGE 0..100

ELSE

```
PA054_d1_skip := 1
PA054_d2_skip := 1
```

END OF IF

IF PA053 = YES OR (PA053 != YES AND PA019_e = YES) THEN

PA054_e1 (Diners Club or other charge cards in section Paymentadoption) Diners Club or other charge cards **RANGE 0..100**

PA054_e2 (Diners Club or other charge cards without rewards in section Paymentadoption)

Diners Club or other charge cards

RANGE 0..100

ELSE

PA054_e1_skip := 1 PA054_e2_skip := 1

END OF IF

END OF SUBGROUP

END OF GROUP

IF (PA054_a1_skip = EMPTY AND (PA054_a1 > 0 OR PA054_a2 > 0)) OR (PA054_b1_skip = EMPTY AND (PA054_b1 > 0 OR PA054_b2 > 0)) OR (PA054_c1_skip = EMPTY AND $(PA054_c1 > 0 \text{ OR } PA054_c2 > 0)) \text{ OR } (PA054_d1_skip = EMPTY AND } (PA054_d1 > 0)$ OR PA054_d2 > 0)) OR (PA054_e1_skip = EMPTY AND (PA054_e1 > 0 OR PA054_e2 > 0)) OR (PA054_f1_skip = EMPTY AND (PA054_f1 > 0 OR PA054_f2 > 0)) OR $(PA054_q1_skip = EMPTY AND (PA054_q1 > 0 OR PA054_q2 > 0)) THEN$

```
PA054_cards := 0
PA054_a := PA054_a1 + PA054_a2
PA054_b := PA054_b1 + PA054_b2
PA054_c := PA054_c1 + PA054_c2
PA054_d := PA054_d1 + PA054_d2
PA054_e := PA054_e1 + PA054_e2
PA054_f := PA054_f1 + PA054_f2
PA054_g := PA054_g1 + PA054_g2
IF (PA054_a_skip = empty) THEN
PA054_cards := PA054_cards + PA054_a1 + PA054_a2
```

END OF IF

IF (PA054_b_skip = empty) THEN

PA054_cards := PA054_cards + PA054_b1 + PA054_b2

END OF IF

IF (PA054_c_skip = empty) THEN

PA054_cards := PA054_cards + PA054_c1 + PA054_c2

END OF IF

IF (PA054_d_skip = empty) THEN

PA054_cards := PA054_cards + PA054_d1 + PA054_d2

END OF IF

IF (PA054_e_skip = empty) THEN

PA054_cards := PA054_cards + PA054_e1 + PA054_e2

END OF IF

IF (PA054_f_skip = empty) THEN

PA054_cards := PA054_cards + PA054_f1 + PA054_f2

END OF IF

IF (PA054_g_skip = empty) THEN

PA054_cards := PA054_cards + PA054_g1 + PA054_g2

END OF IF

ELSE

PA054_cards := 0

Fill code of question FLPA054 executed

PA054_z (NO CREDIT CARDS in section Paymentadoption)

You told us that you have a credit card, but the number of credit cards you own is (missing/0).

If you would like to go back and enter your number of credit cards, please use the "Back" button below. Otherwise, please help us understand by telling us Otherwise, please help us understand by telling us why you did not enter the number of cards. Use the box below.

STRING

END OF IF

IF pa019_a = 1 OR pa019_f = 1 OR pa019_g = 1 OR pa019_c = 1 OR pa019_d = 1 OR pa054_a1 > 0 OR pa054_a2 > 0 OR pa054_c1 > 0 OR pa054_c2 > 0 OR pa054_d1 > 0 OR pa054_d2 > 0 OR pa054_f1 > 0 OR pa054_f2 > 0 OR pa054_g1 > 0 OR pa054_g2 > 0 THEN

PA052 (own any company logo credit cards in section Paymentadoption)

Do you own any kinds of credit cards that also are branded with a company logo?

Examples include a Visa card with an Amazon.com logo, a MasterCard with a Macy's logo, a Discover card with an ExxonMobil logo, an American Express card with an American Airlines logo, etc.

1 Yes

2 No

IF PA052 = YES THEN

IF (pa054_a1 > 0 OR pa054_a2 > 0 OR pa054_f1 > 0 OR pa054_f2 > 0 OR pa054_g1 > 0 OR pa054_g2 > 0 OR pa054_c1 > 0 OR pa054_c2 > 0 OR pa054_d1 > 0 OR pa054_d2 > 0 OR pa054_d

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

IF (pa054_a1 > 0 OR PA054_a2 > 0) THEN

PA051_a (visa store cards in section Paymentadoption)

You told us you have (Visa credit cards()) Visa cards. How many of these are branded with a logo of a company, store, or gas station?

RANGE 0..(Visa credit cards())

END OF IF

IF $(pa054_f1 > 0 \text{ OR PA054}_f2 > 0) \text{ THEN}$

PA051_b (MasterCard store cards in section Paymentadoption)
You told us you have (MasterCard credit cards()) MasterCard cards. How many of these are branded with a logo of a company, store, or gas station?
RANGE 0..(MasterCard credit cards())

END OF IF

IF (pa $054_g1 > 0$ OR PA $054_g2 > 0$) THEN

PA051_c (Discover store cards in section Paymentadoption)
You told us you have (Discover credit cards()) Discover cards. How many of these are branded with a logo of a company, store, or gas station?
RANGE 0..(Discover credit cards())

END OF IF

IF $(pa054_c1 > 0 \text{ OR } PA054_c2 > 0) \text{ THEN}$

PA051_d (American Express charge store cards in section Paymentadoption) You told us you have (American Express charge cards()) American Express charge cards. How many of these are branded with a logo of a company, store,

or gas station?

RANGE 0..(American Express charge cards())

END OF IF

IF (pa $054_d1 > 0$ OR PA $054_d2 > 0$) THEN

PA051_e (American Express credit store cards in section Paymentadoption) You told us you have (American Express credit cards()) American Express **credit** cards. How many of these are branded with a logo of a company, store, or gas station?

RANGE 0..(American Express credit cards())

END OF IF

END OF GROUP

END OF IF

END OF IF

END OF IF

END OF IF

IF CCADOPTER = 1 THEN

PU020 (CHARGES ON LAST BILLS in section Paymentadoption)

On your last bill(s), about how much were the new charges made to all of your credit cards and/or charge cards?

Enter 0 if none.

NUMBER (DECIMALS ALLOWED)

PU010 (UNPAID BALANCE CREDIT CARDS CARRIED OVER LAST MONTH in section Paymentadoption)

Last month, about how much was the **unpaid balance** on all your credit cards that you carried over from the previous month?

Enter 0 if none.

NUMBER (DECIMALS ALLOWED)

IF PU010 = 0 THEN

PU009 (CARRY UNPAID BALANCE ON ANY CREDIT CARD in section Paymentadoption)

During the **past 12 months**, did you carry an unpaid balance on any (credit card/You pay back the credit card company later. Credit cards charge interest.) and/or charge card from one month to the next (that is, you did not pay the balance in full at the monthly due date)?

1 Yes

2 No

END OF IF

IF PU010 > 0 OR (PU010 = 0 AND PU009 = YES) THEN

PU011 (COMPARED TO 12 MONTHS AGO UNPAID CREDIT CARDS BALANCE in section Paymentadoption)

How would you compare your unpaid balance **last month** to your unpaid balance **12 months ago?** Last month's balance is...

- 1 Much lower
- 2 Lower
- 3 About the same
- 4 Higher
- 5 Much higher
- 6 I did not have a balance 12 months ago

END OF IF

PU013 (TOTAL CREDIT LIMIT in section Paymentadoption)

Today, about how much is the total credit limit of all your credit cards?

Only include credit cards, do not include charge cards. If you don't know your credit limit, please give us your best guess.

NUMBER (DECIMALS ALLOWED)

IF pu013 > 100000 THEN

FLpu013 := number_format(round(pu013))

pu013_b (confirm pu013 in section Paymentuse)

You told us that your credit limit is \$(fill for money pu013()).

Is it correct?

1 Yes

2 No

IF $pu013_b = 2 THEN$

PU013 (TOTAL CREDIT LIMIT in section Paymentadoption)

Today, about how much is the total **credit limit** of all your credit cards?

Only include credit cards, do not include charge cards. If you don't know your credit limit, please give us your best guess.

NUMBER (DECIMALS ALLOWED)

END OF IF

END OF IF

IF PU010 != EMPTY AND PU013 != EMPTY AND PU010 > PU013 THEN GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

pu013_a (correct balance larger than creadit limit in section Paymentadoption) You told us that your credit limit is \$(TOTAL CREDIT LIMIT()) and your balance is \$(UNPAID BALANCE CREDIT CARDS CARRIED OVER LAST MONTH()).

Is it correct that your balance is larger than your credit limit?

1 Yes, explain (please explain)

2 No

pu013_a_other (correct balance larger than creadit limit OTHER in section Paymentadoption)

You told us that your credit limit is \$(TOTAL CREDIT LIMIT()) and your balance is \$(UNPAID BALANCE CREDIT CARDS CARRIED OVER LAST MONTH()).

Is it correct that your balance is larger than your credit limit? STRING

END OF GROUP

IF $pu013_a = 2$ THEN

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PU010_followup (FOLLOWUP UNPAID BALANCE CREDIT CARDS CARRIED OVER LAST MONTH in section Paymentadoption)

Last month, about how much was the **unpaid balance** on all your credit cards that you carried over from the previous month?

Enter 0 if none.

NUMBER (DECIMALS ALLOWED)

PU013_followup (FOLLOWUP TOTAL CREDIT LIMIT in section Paymentadoption)

Today, about how much is the total credit limit of all your credit cards?

Only include credit cards, do not include charge cards. If you don't know your credit limit, please give us your best guess.

NUMBER (DECIMALS ALLOWED)

NOMBER (BEOMMINEO MELOWED)

END OF GROUP

END OF IF

END OF IF

ELSE

PA054_a_skip := 1 PA054_f_skip := 1 PA054_g_skip := 1 PA054_b_skip := 1 PA054_c_skip := 1 PA054_c_skip := 1 PA054_c_skip := 1 PU010_skip := 1 PU020_skip := 1

END OF IF

IF cellphone = YES THEN

PA045 (PAYMENT VIA TEXT MESSAGE in section Paymentadoption) Some payments can be made by sending a **text message**.

Examples of these types of payments include making donations to the Red Cross, or using PayPal via text messages.

Have you made a text message payment in the **past 12 months**? 1 Yes 2 No

IF PA045 = YES THEN

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA045_intro (PAYMENT VIA NONBANK in section Paymentadoption) In the **past 12 months**, have you authorized a **text message payment** using one of the following methods?

SUBGROUP OF QUESTIONS

PA045_c (authorize mobile phone company in section Paymentadoption) Authorize your mobile phone company to pay for you 1 Yes 2 No

PA045_a (PAYMENT VIA BANK in section Paymentadoption)

Via your bank

1 Yes

2 No

PA045_b (PAYMENT VIA NONBANK in section Paymentadoption) Using a non-bank payment service such as PayPal

1 Yes 2 No

END OF SUBGROUP

END OF GROUP

END OF IF

PCADOPTER := 0 PCEVER := 0

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA201_intro (INTRO in section Paymentadoption)

In the next few questions, we are going to ask you about prepaid cards. For this screen, please do not include the gift card you received for being a study participant in the Understanding America Study when answering questions about prepaid cards you may own.

Do you have any of the following types of prepaid cards?

SUBGROUP OF QUESTIONS

PA201_a (NETSPENT in section Paymentadoption)

NetSpend

NUMBER (NO DECIMALS ALLOWED)

PA201_b (GREEN DOT in section Paymentadoption)

Green Dot

NUMBER (NO DECIMALS ALLOWED)

PA201_c (American Express Bluebird in section Paymentadoption)

American Express Bluebird

NUMBER (NO DECIMALS ALLOWED)

PA201_d (Walmart MoneyCard in section Paymentadoption)

Walmart MoneyCard

NUMBER (NO DECIMALS ALLOWED)

PA201_e (Visa Prepaid Card in section Paymentadoption)

Visa Prepaid Card

NUMBER (NO DECIMALS ALLOWED)

PA201_f (MasterCard Prepaid Card in section Paymentadoption)

MasterCard Prepaid Card

NUMBER (NO DECIMALS ALLOWED)

PA201_h (Account Now Gold Card in section Paymentadoption)
AccountNow Gold Card
NUMBER (NO DECIMALS ALLOWED)

PA201_i (Prepaid card from a bank in section Paymentadoption) Prepaid card from a bank

Examples: Chase, Bank of America, Wells Fargo, etc. NUMBER (NO DECIMALS ALLOWED)

END OF SUBGROUP

END OF GROUP

GPRADOPTER := 0

IF PA201_a > 0 OR PA201_b > 0 OR PA201_c > 0 OR PA201_d > 0 OR PA201_e > 0 OR PA201_f > 0 OR PA201_h > 0 OR PA201_i > 0 THEN

GPRADOPTER := 1 PCADOPTER := 1

END OF IF

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA198_intro (INTRO in section Paymentadoption)

Please tell us how many of each type of (prepaid card/You store or load money on a prepaid card. Sometimes called prepaid debit, gift cards, payroll cards, or stored value cards.) you have.

For this screen, please do not include the gift card you received for being a study participant in the Understanding America Study when answering questions about prepaid cards you may own. If you do not have any of a type of card, please enter 0 in the box. Please include electronic "cards" that work with a mobile phone app or to make payments on the internet.

SUBGROUP OF QUESTIONS

PA198_a (Gift card from a store, merchant, or website in section Paymentadoption) Gift card from a store, merchant, or website (examples: Home Depot, Target, Starbucks, ITunes)

RANGE 0..100

PA198_c (Public transportation card (subway, bus, train or ferry) in section Pay-

mentadoption)

Public transportation card or pass (subway, bus, train or ferry)

RANGE 0..100

PA198_d (Phone card in section Paymentadoption)

Phone card

RANGE 0..100

PA198_e (Direct Express in section Paymentadoption)

Direct Express

RANGE 0..100

PA198_f (EBT, WIC, SNAP, or TANF in section Paymentadoption)

EBT, WIC, SNAP, or TANF

RANGE 0..100

PA198_m (Other federal, state, or local government benefit card in section Paymentadoption)

Other federal, state, or local government benefit card

RANGE 0..100

PA198_**g** (Payroll card (for wages or salary) in section Paymentadoption)

Payroll card (for wages or salary)

RANGE 0..100

PA198_h (Employee incentive card (for bonus pay, awards, or recognition from your employer) in section Paymentadoption)

Employee incentive card (for bonus pay, awards, or recognition from your employer) RANGE 0..100

PA198_i (Benefit card (FSA, HRA, HSA, health care, day care) in section Paymentadoption)

Benefit card (FSA, HRA, HSA, health care, day care)

RANGE 0..100

PA198_**j** (Remittance card (for sending money overseas) in section Paymenta-doption)

(Remittance/The transfer of money to people who live or have accounts in another country) card (for sending money overseas)

RANGE 0..100

 ${\sf PA198_k}$ (Rebate card from store, merchant, or website in section Paymentadoption)

Rebate card from store, merchant, or website

RANGE 0..100

PA198_I (Location specific card (for spending in shopping malls or university campus) in section Paymentadoption)

Location specific card (for spending in shopping malls or university campus) RANGE 0..100

PA198 b (Other general purpose prepaid card that has a logo from Visa, Master-Card, Discover or American Express Include only cards not reported above. in section Paymentadoption)

Other general purpose prepaid card that has a logo from Visa, MasterCard, Discover or American Express*Include only cards not reported above.Do not include cards such as Green Dot, etc, reported in the previous question*

RANGE 0..100

END OF SUBGROUP

Figure 8: Respondent being asked to list the number of cards for each type of listed card

 If you do not have any of a type of card, please enter 0 in the box. Please include electronic "cards" that work with a mobile phone app or to make payments on the internet. 	
	Number of cards
Bift card from a store, merchant, or website (examples: Home Depot, Target, Starbucks, (Tunes)	
ublic transportation card (subway, bus, train or ferry)	
hone card	
Direct Express	
EBT, WIC, SNAP, or TANF	
Other federal, state, or local government benefit card	
Payroll card (for wages or salary)	
Employee incentive card (for bonus pay, awards, or recognition from your employer)	
Benefit card (FSA, HRA, HSA, health care, day care)	
Remittance card (for sending money overseas)	
Rebate card from store, merchant, or website	
ocation specific card (for spending in shopping malls or university campus)	
Other general purpose prepaid card that has a logo from Visa, MasterCard, Discover or American Express • Include only cards not reported above.	

END OF GROUP

NUMBERCARDS := PA198_a + PA198_c + PA198_d + PA198_e + PA198_f + PA198_m + PA198_g + PA198_h + PA198_i + PA198_j + PA198_k + PA198_b

IF GPRADOPTER = 0 AND PA198_b > 0 THEN GPRADOPTER := 1

END OF IF

IF PA198_a = EMPTY OR PA198_b = EMPTY OR PA198_c = EMPTY OR PA198_d = EMPTY OR PA198_e = EMPTY OR PA198_f = EMPTY OR PA198_g = EMPTY OR PA198_h = EMPTY OR PA198_i = EMPTY OR PA198_j = EMPTY OR PA198_k = EMPTY OR PA198_l = EMPTY OR PA198_m = EMPTY THEN

| IF PA198_a = EMPTY THEN | PA198_a := 0

END OF IF IF PA198_b = EMPTY THEN PA198_b := 0 **END OF IF** IF PA198_c = EMPTY THEN PA198_c := 0 **END OF IF** IF PA198_d = EMPTY THEN PA198_d := 0 END OF IF IF PA198_e = EMPTY THEN PA198_e := 0 END OF IF IF PA198_f = EMPTY THEN PA198_f := 0 END OF IF IF $PA198_g = EMPTY THEN$ PA198_g := 0 END OF IF IF PA198_h = EMPTY THEN PA198_h := 0 **END OF IF** IF PA198_i = EMPTY THEN PA198_i := 0 END OF IF IF PA198_j = EMPTY THEN PA198_j := 0 **END OF IF**

IF PA198_k = EMPTY THEN

PA198_k := 0 END OF IF IF PA198_I = EMPTY THEN

PA198_I := 0

END OF IF

IF PA198_m = EMPTY THEN

PA198_m := 0

END OF IF

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA198_confirm (INTRO in section Paymentadoption)
You told us you have the following (NUMBER OF CARDS()) prepaid cards:

Type of cardNumber of card(s)(Gift card from a store, merchant, or website())(Public transportation card (subway, bus, train or ferry)())(Phone card())(Direct Express())(EBT, WIC, SNAP, or TANF())(Other federal, state, or local government benefit card())(Payroll card (for wages or salary)())(Employee incentive card (for bonus pay, awards, or recognition from your employer)())(Benefit card (FSA, HRA, HSA, health care, day care)())(Remittance card (for sending money overseas)())(Rebate card from store, merchant, or website())(Location specific card (for spending in shopping malls or university campus)())(Other general purpose prepaid card that has a logo from Visa, MasterCard, Discover or American Express Include only cards not reported above.())

Is this correct?

1 Yes

2 No

END OF GROUP

IF PA198 confirm = NO THEN

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA198_intro (INTRO in section Paymentadoption)

Please tell us how many of each type of (prepaid card/You store or load money on a prepaid card. Sometimes called prepaid debit, gift cards, payroll cards, or stored value cards.) you have.

For this screen, please do not include the gift card you received for being a study participant in the Understanding America Study when answering questions about prepaid cards you may own. If you do not have any of a type of card, please enter 0 in the box. Please include electronic "cards" that work with a mobile phone app or to make payments on the internet.

SUBGROUP OF QUESTIONS

PA198_a (Gift card from a store, merchant, or website in section Paymentadoption) Gift card from a store, merchant, or website (examples: Home Depot, Target, Starbucks, ITunes)

RANGE 0..100

PA198_c (Public transportation card (subway, bus, train or ferry) in section Paymentadoption)

Public transportation card or pass (subway, bus, train or ferry)

RANGE 0..100

PA198_d (Phone card in section Paymentadoption)

Phone card

RANGE 0..100

PA198_e (Direct Express in section Paymentadoption)

Direct Express

RANGE 0..100

PA198_f (EBT, WIC, SNAP, or TANF in section Paymentadoption)

EBT, WIC, SNAP, or TANF

RANGE 0..100

PA198_m (Other federal, state, or local government benefit card in section Paymentadoption)

Other federal, state, or local government benefit card

RANGE 0..100

PA198_**g** (Payroll card (for wages or salary) in section Paymentadoption)

Payroll card (for wages or salary)

RANGE 0..100

PA198_h (Employee incentive card (for bonus pay, awards, or recognition from your employer) in section Paymentadoption)

Employee incentive card (for bonus pay, awards, or recognition from your employer) RANGE 0..100

PA198_i (Benefit card (FSA, HRA, HSA, health care, day care) in section Paymentadoption)

Benefit card (FSA, HRA, HSA, health care, day care)

RANGE 0..100

 $PA198_{-j}$ (Remittance card (for sending money overseas) in section Paymentadoption)

(Remittance/The transfer of money to people who live or have accounts in another country) card (for sending money overseas)

RANGE 0..100

PA198_k (Rebate card from store, merchant, or website in section Paymentadoption)

Rebate card from store, merchant, or website

RANGE 0..100

PA198 (Location specific card (for spending in shopping malls or university campus) in section Paymentadoption)

Location specific card (for spending in shopping malls or university campus) RANGE 0..100

PA198_b (Other general purpose prepaid card that has a logo from Visa, MasterCard, Discover or American Express Include only cards not reported above. in section Paymentadoption)

Other general purpose prepaid card that has a logo from Visa, MasterCard, Discover or American Express *Include only cards not reported above.Do not include cards such as Green Dot, etc, reported in the previous question*RANGE 0..100

END OF SUBGROUP

END OF GROUP

NUMBERCARDS := PA198_a + PA198_c + PA198_d + PA198_e + PA198_f + PA198_m + PA198_g + PA198_h + PA198_i + PA198_j + PA198_k + PA198_l + PA198_b

IF GPRADOPTER = 0 AND PA198_b > 0 THEN

GPRADOPTER := 1

END OF IF

ELSE

PA198_a_skip := 1

PA198_c_skip := 1

PA198_d_skip := 1

PA198_e_skip := 1

PA198_f_skip := 1

PA198_m_skip := 1

PA198_g_skip := 1

PA198_h_skip := 1

PA198_i_skip := 1

PA198_j_skip := 1

PA198_k_skip := 1

74100_K_3Kip .= 1

 $PA198_{J-skip} := 1$

PA198_b_skip := 1

```
| END OF IF
END OF IF
IF NUMBERCARDS > 0 THEN
PCADOPTER := 1
END OF IF
IF PCADOPTER = 0 AND gpradopter = 0 THEN
 PA103 (EVER HAD PREPAID CARD in section Paymentadoption)
 Have you ever had a prepaid card?
 1 Yes
 2 No
 IF PA103 = YES THEN
 PCEVER := 1
 ELSE
 PCEVER := 0
 END OF IF
ELSE
 PA103_skip := 1
 IF PA198_a > 0 OR PA198_c > 0 OR PA198_d > 0 OR PA198_e > 0 OR PA198_f
 > 0 OR PA198_m > 0 OR PA198_g > 0 OR PA198_h > 0 OR PA198_i > 0 OR PA198_i > 0 OR PA198_i
 0 \text{ OR PA} 198 \text{\_k} > 0 \text{ OR PA} 198 \text{\_l} > 0 \text{ THEN}
  GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN
    PA202_intro (INTRO in section Paymentadoption)
    Do any of these cards have a logo from Visa, MasterCard, Discover or American
    Express?
    SUBGROUP OF QUESTIONS
     IF PA198_a > 0 THEN
      PA202_a (logo store gift card in section Paymentadoption)
      Gift card from a store, merchant, or website (examples: Home Depot, Target,
       Starbucks, iTunes)
```

ELSE

1 Yes 2 No

3 I don't know

```
PA202_a_skip := 1
END OF IF
IF PA198_c > 0 THEN
 PA202_c (logo public transportation card or pass (subway, bus, train or ferry) in
 section Paymentadoption)
 Public transportation card or pass (subway, bus, train or ferry)
 1 Yes
 2 No
3 I don't know
ELSE
PA202_c_skip := 1
END OF IF
IF PA198_d > 0 THEN
 PA202_d (logo Phone card in section Paymentadoption)
 Phone card
 1 Yes
 2 No
 3 I don't know
ELSE
PA202_d_skip := 1
END OF IF
IF PA198_{-}e > 0 THEN
 PA202_e (logo Direct Express in section Paymentadoption)
 Direct Express
 1 Yes
 2 No
```

3 I don't know

PA202_e_skip := 1

ELSE

END OF IF

IF $PA198_f > 0$ THEN

PA202_f (logo EBT, WIC, SNAP, or TANF in section Paymentadoption) EBT, WIC, SNAP, or TANF

1 Yes

2 No

3 I don't know

ELSE

PA202_f_skip := 1

END OF IF

IF $PA198_m > 0$ THEN

PA202_m (logo Other federal, state, or local government benefit card in section Paymentadoption)

Other federal, state, or local government benefit card

1 Yes

2 No

3 I don't know

ELSE

PA202_m_skip := 1

END OF IF

IF PA198 $_{-}g > 0$ THEN

PA202_**g** (logo Payroll card (for wages or salary) in section Paymentadoption) Payroll card (for wages or salary)

1 Yes

2 No

3 I don't know

ELSE

PA202_g_skip := 1

END OF IF

IF $PA198_h > 0$ THEN

PA202_h (logo Employee incentive card (for bonus pay, awards, or recognition from your employer) in section Paymentadoption)

Employee incentive card (for bonus pay, awards, or recognition from your employer)

1 Yes

2 No

3 I don't know

ELSE

PA202_h_skip := 1

END OF IF

IF PA198 $_{i}$ > 0 THEN

PA202_i (logo Benefit card (FSA, HRA, HSA, health care, day care) in section Paymentadoption)

Benefit card (FSA, HRA, HSA, health care, day care)

1 Yes

2 No

3 I don't know

ELSE

PA202_i_skip := 1

END OF IF

IF PA198 $_{-j} > 0$ THEN

 $PA202_{-j}$ (logo Remittance card (for sending money overseas) in section Paymentadoption)

(Remittance/The transfer of money to people who live or have accounts in another country) card (for sending money overseas)

1 Yes

2 No

3 I don't know

ELSE

PA202_j_skip := 1

END OF IF

IF PA198 $_{k} > 0$ THEN

PA202_k (logo Rebate card from store, merchant, or website in section Paymentadoption)

Rebate card from store, merchant, or website

- 1 Yes
- 2 No
- 3 I don't know

ELSE

PA202_k_skip := 1

END OF IF

IF $PA198_J > 0$ THEN

PA202_I (logo Location specific card (for spending in shopping malls or university campus) in section Paymentadoption)

Location specific card (for spending in shopping malls or university campus)

- 1 Yes
- 2 No
- 3 I don't know

ELSE

PA202_l_skip := 1

END OF IF

END OF SUBGROUP

END OF GROUP

```
IF (PA202\_a\_skip = EMPTY AND PA202\_a = 1) OR (PA202\_c\_skip = EMPTY AND PA202\_c = 1)
```

GPRADOPTER := 1

END OF IF

IF $(PA202_a_skip = EMPTY AND PA202_a = 3)$ OR $(PA202_c_skip = EMPTY AND PA202_c = 3)$

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA203_intro (INTRO in section Paymentadoption)

Can any of these cards be used to make purchases anywhere credit or debit cards are accepted?

SUBGROUP OF QUESTIONS

IF PA202_a_skip = EMPTY AND PA202_a = 3 THEN

PA203_a (can purchase store gift card in section Paymentadoption)

Gift card from a store, merchant, or website (examples: Home Depot, Target, Starbucks, iTunes)

1 Yes

2 No

ELSE

PA203_a_skip := 1

END OF IF

IF PA202_c_skip = EMPTY AND PA202_c = 3 THEN

PA203_c (can purchase public transportation card or pass (subway, bus, train or ferry) in section Paymentadoption)

Public transportation card or pass (subway, bus, train or ferry)

1 Yes

2 No

ELSE

PA203_c_skip := 1

END OF IF

IF PA202_d_skip = EMPTY AND PA202_d = 3 THEN

PA203_d (can purchase Phone card in section Paymentadoption)

Phone card

1 Yes

2 No

ELSE

PA203_d_skip := 1

```
END OF IF
IF PA202_e_skip = EMPTY AND PA202_e = 3 THEN
 PA203_e (can purchase Direct Express in section Paymentadoption)
 Direct Express
 1 Yes
 2 No
ELSE
PA203_e_skip := 1
END OF IF
IF PA202_f_skip = EMPTY AND PA202_f = 3 THEN
 PA203_f (can purchase EBT, WIC, SNAP, or TANF in section Paymentadoption)
 EBT, WIC, SNAP, or TANF
 1 Yes
 2 No
ELSE
PA203_f_skip := 1
END OF IF
IF PA202_m_skip = EMPTY AND PA202_m = 3 THEN
 PA203_m (can purchase Other federal, state, or local government benefit card in
 section Paymentadoption)
 Other federal, state, or local government benefit card
 1 Yes
 2 No
ELSE
PA203_m_skip := 1
END OF IF
```

IF PA202_g_skip = EMPTY AND PA202_g = 3 THEN

```
PA203_g (can purchase Payroll card (for wages or salary) in section Paymenta-
 doption)
 Payroll card (for wages or salary)
 1 Yes
 2 No
ELSE
PA203_g_skip := 1
END OF IF
IF PA202_h_skip = EMPTY AND PA202_h = 3 THEN
 PA203_h (can purchase Employee incentive card (for bonus pay, awards, or
 recognition from your employer) in section Paymentadoption)
 Employee incentive card (for bonus pay, awards, or recognition from your em-
 ployer)
 1 Yes
 2 No
ELSE
PA203_h_skip := 1
END OF IF
IF PA202_i_skip = EMPTY AND PA202_i = 3 THEN
 PA203_i (can purchase Benefit card (FSA, HRA, HSA, health care, day care) in
 section Paymentadoption)
 Benefit card (FSA, HRA, HSA, health care, day care)
 1 Yes
 2 No
ELSE
PA203_i_skip := 1
```

IF PA202_j_skip = EMPTY AND PA202_j = 3 THEN

END OF IF

PA203_**j** (can purchase Remittance card (for sending money overseas) in section Paymentadoption)

(Remittance/The transfer of money to people who live or have accounts in another country) card (for sending money overseas)

1 Yes

2 No

ELSE

PA203_j_skip := 1

END OF IF

IF PA202_k_skip = EMPTY AND PA202_k = 3 THEN

PA203_k (can purchase Rebate card from store, merchant, or website in section Paymentadoption)

Rebate card from store, merchant, or website

1 Yes

2 No

ELSE

PA203_k_skip := 1

END OF IF

IF PA202_l_skip = EMPTY AND PA202_l = 3 THEN

PA203_I (can purchase Location specific card (for spending in shopping malls or university campus) in section Paymentadoption)

Location specific card (for spending in shopping malls or university campus)

1 Yes

2 No

ELSE

PA203_l_skip := 1

END OF IF

END OF SUBGROUP

END OF GROUP

```
| | IF ((PA202_a_skip = EMPTY AND PA203_a_skip = EMPTY AND PA202_a = 3 | AND pa203_a = 1) | GPRADOPTER := 1 | END OF IF | END OF IF | END OF IF | END OF IF
```

PA194 (USED DEVICE FOR TOLL PAY in section Paymentadoption)

Some devices allow drivers to pay tolls without stopping at a toll booth. These devices are often mounted on the inside windshield of the vehicle.

Examples of these devices include E-ZPass, SunPass, TxTAG, and Fastrak.

In the **past 12 months**, have you used one of these **electronic toll payment devices** to pay a toll?

1 Yes

2 No

IF PA194 = 1 THEN

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA193 (HOW FUNDED TOLL PAY in section Paymentadoption)

How is the **electronic toll payment device** that you use most often funded?

- 1 Credit card
- 2 Debit card
- 3 Prepaid card
- 4 Bank account number
- 5 Other, please specify:

PA193_other (OTHER HOW FUNDED TOLL PAY in section Paymentadoption) STRING

END OF GROUP

END OF IF

PA024 (SET UP AUTOMATIC BILL PAYMENT in section Paymentadoption)

An **automatic bill payment** is a payment set up to occur on a regularly scheduled basis, typically monthly. Once set up, they do not require any additional effort on the consumer's part.

Automatic bill payments can be made using a:Bank account deductionDebit cardCredit cardPrepaid cardDirect payment from your income

Do you have any automatic bill payments set up to occur this month?

1 Yes 2 No

IF PA024 = YES THEN

ABPADOPTER := 1 PA025_skip := 1 PA109_skip := 1 PA109_other_skip := 1

ELSE

ABPADOPTER := 0

PA025 (EVER HAD AUTOMATIC BILL PAYMENT in section Paymentadoption) Have you ever had an automatic bill payment set up in the past? 1 Yes 2 No

END OF IF

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA001d_intro (INTRO in section Paymentadoption) Do you have an account with any of the following payment services?

SUBGROUP OF QUESTIONS

PA001_d1 (PAYPAL ACCOUNT in section Paymentadoption) PayPal

1 Yes 2 No

PA001_d2 (GOOGLE WALLET in section Paymentadoption) Other non-bank payment services

These include Venmo, Google Wallet, Amazon Payments, etc. 1 Yes

2 No

END OF SUBGROUP

END OF GROUP

PAYPALADOPTER := 0

IF PA001_d1 = YES OR PA001_d2 = YES OR PA001_d3 = YES THEN

PPADOPTER := 1

IF PA001_d1 = YES THEN

PA044_a (MADE NON BANKING PAYMENT IN PAST 12 MONTHS in section Paymentadoption)

In the **past 12 months**, have you used **Paypal** to make a purchase or pay another person?

1 Yes

2 No

IF PA044_a = YES THEN

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA048 (HOW NON BANKING FUNDED in section Paymentadoption)

In the **past 12 months**, have you used any of the following methods to make payments with your **PayPal** account?

SUBGROUP OF QUESTIONS

PA048_a1 (CREDIT CARD PAYPAL FUNDED in section Paymentadoption) Credit card

1 Yes

2 No

PA048_b1 (DEBIT CARD PAYPAL FUNDED in section Paymentadoption)

Debit card

1 Yes

2 No

PA048_c1 (BANK ACCOUNT PAYPAL FUNDED in section Paymentadoption)

Bank account

1 Yes

2 No

PA048_d1 (PAYMENT SERVICE PAYPAL FUNDED in section Paymentadoption)

Money stored with Paypal

1 Yes

2 No

PA048_e1 (OTHER PAYPAL FUNDED in section Paymentadoption)

Some other method

1 Yes

2 No

END OF SUBGROUP

END OF GROUP

END OF IE

END OF IF

ELSE

PPADOPTER := 0

END OF IF

PA001_e (mobile apps or online accounts in section Paymentadoption) Do you have any of the following mobile apps or online accounts?

Android PayApple PayGoogle WalletAmazon PaymentsSamsung PaySquare CashDash-Facebook MessengeriTunesLevelUpPopMoneyVenmoZelleYour bank's mobile banking app

1 Yes

2 No

IF pa001_e = YES THEN

PA001_f (which mobile apps or online accounts in section Paymentadoption) Which of these mobile apps or online accounts do you have?

Check all that apply.

- 1 Android Pay
- 2 Apple Pay
- 14 Google Wallet
- 15 Amazon Payments
- 11 Samsung Pay
- 12 Square Cash
- 3 Dash
- 4 Facebook Messenger
- 5 iTunes
- 6 LevelUp
- 8 PopMoney
- 10 Venmo
- 16 Zelle
- 13 Your bank's mobile banking app

IF 13 IN pa001_f THEN

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

pa001g_intro (Section Paymentadoption)

In the **past 12 months**, have you used any of the following features of your bank's **mobile banking app**?

SUBGROUP OF QUESTIONS

pa001g1 (Online banking bill payment in section Paymentadoption)

Online banking bill payment

1 Yes

2 No

pa001g2 (Pay using a person's email address or mobile phone number in section Paymentadoption)

Pay using a person's email address or mobile phone number

1 Yes

2 No

pa001g3 (Other account-to-account payment in section Paymentadoption)

Other account-to-account payment

1 Yes

2 No

END OF SUBGROUP

END OF GROUP

END OF IF

END OF IF

End of section Paymentadoption

Start of section Paymentuse

PU001_intro (Section Paymentuse)

Next, please answer some questions about how often you make payments.

If you are married or living with a partner, please report all payments made..... by you... jointly with your spouse or partner.Do not include payments made.....only by your spouse or partner...for business purposes only Feel free to check your records.

PU002_intro (Section Paymentuse)

The next set of questions will be divided into several types of payments:

Categorize each payment you make into one of the categories below. We'll ask you about each type of payment next.

BILLS & RELATED PAYMENTSAutomatic bill paymentsBill payments that are set up to occur on a regular schedule. Online bill paymentsBill payments made online, but not paid automatically. Bill payments by mail, in person, or by phoneBill payments that you mail in, pay in person, or call in on your phone.

PURCHASES OF GOODS & SERVICESOnline payments Payments for items bought online or donations made online. Retail purchases of goods Purchases of goods bought in person at stores. Services Purchases of services bought in person, such as food at restaurants, tolls, doctor's visits, childcare, haircuts, education, and entertainment. Person-toperson payments Payments to friends and family, gifts, and casual payments like payments to babysitters and lawn mowers.

IF ABPADOPTER = 1 THEN

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PU002_intro2 (Section Paymentuse)
Automatic Bill Payments

In a **typical period (week, month, or year)**, how many automatic bill payments do you make?

Choose **one box per row** that best describes your typical activity. Answer for each payment method. Enter the **number of times** you make an automatic bill payment. DO NOT ENTER DOLLAR AMOUNTS. Answer on an annual basis if you typically make less than one payment per month. If you do not use the payment method, enter 0 (zero) in any box in the appropriate row.

SUBGROUP OF QUESTIONS

IF dcadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU002_a1 (AUTOMATIC BILL PAYMENTS DEBIT CARD(S) WEEK in section Paymentuse)

Paid with your (debit cards/Your payments are deducted from your bank account. Also, you can use a debit card to withdraw or deposit cash at ATMs.)

RANGE 0..12

PU002_a2 (AUTOMATIC BILL PAYMENTS DEBIT CARD(S) MONTH in section Paymentuse)

Paid with your (debit cards/Your payments are deducted from your bank account. Also, you can use a debit card to withdraw or deposit cash at ATMs.)

RANGE 0..50

PU002_a3 (AUTOMATIC BILL PAYMENTS DEBIT CARD(S) YEAR in section Paymentuse)

Paid with your (debit cards/Your payments are deducted from your bank account. Also, you can use a debit card to withdraw or deposit cash at ATMs.)

RANGE 0..600

END OF SUBGROUP

ELSE

PU002_a1_skip := 1 PU002_a2_skip := 1 PU002_a3_skip := 1

END OF IF

IF ccadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU002_b1 (AUTOMATIC BILL PAYMENTS CREDIT CARD(S) WEEK in section Paymentuse)

Charged to your (credit cards/You pay back the credit card company later. Credit cards charge interest.)

RANGE 0..12

PU002_b2 (AUTOMATIC BILL PAYMENTS CREDIT CARD(S) MONTH in section Paymentuse)

Charged to your (credit cards/You pay back the credit card company later. Credit cards charge interest.)

RANGE 0..50

PU002_b3 (AUTOMATIC BILL PAYMENTS CREDIT CARD(S) YEAR in section Paymentuse)

Charged to your (credit cards/You pay back the credit card company later. Credit cards charge interest.)

RANGE 0..600

END OF SUBGROUP

ELSE

PU002_b1_skip := 1 PU002_b2_skip := 1 PU002_b3_skip := 1

END OF IF

IF pcadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU002_f1 (AUTOMATIC BILL PAYMENTS PREPAID CARDS WEEK in section Paymentuse)

Paid with your (prepaid cards/You store or load money on a prepaid card. Sometimes called prepaid debit, gift cards, payroll cards, or stored value cards.)

RANGE 0..12

PU002_f2 (AUTOMATIC BILL PAYMENTS PREPAID CARDS MONTH in section Paymentuse)

Paid with your (prepaid cards/You store or load money on a prepaid card. Sometimes called prepaid debit, gift cards, payroll cards, or stored value cards.)

RANGE 0..50

PU002_f3 (AUTOMATIC BILL PAYMENTS PREPAID CARDS YEAR in section Paymentuse)

Paid with your (prepaid cards/You store or load money on a prepaid card. Sometimes called prepaid debit, gift cards, payroll cards, or stored value cards.) RANGE 0..600

END OF SUBGROUP

ELSE

PU002_f1_skip := 1 PU002_f2_skip := 1 PU002_f3_skip := 1

END OF IF

IF baadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU002_c1 (AUTOMATIC BILL PAYMENTS BANK ACCOUNT NUMBER WEEK in section Paymentuse)

Paid using your (bank account and routing numbers/You pay by giving your bank's

number (sometimes called a routing number) and your account number.)
RANGE 0..12

PU002_c2 (AUTOMATIC BILL PAYMENTS BANK ACCOUNT NUMBER MONTH in section Paymentuse)

Paid using your (bank account and routing numbers/You pay by giving your bank's number (sometimes called a routing number) and your account number.)

RANGE 0..50

PU002_c3 (AUTOMATIC BILL PAYMENTS BANK ACCOUNT NUMBER YEAR in section Paymentuse)

Paid using your (bank account and routing numbers/You pay by giving your bank's number (sometimes called a routing number) and your account number.)

RANGE 0..600

END OF SUBGROUP

ELSE

PU002_c1_skip := 1 PU002_c2_skip := 1 PU002_c3_skip := 1

END OF IF

IF obbpadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU002_e1 (AUTOMATIC BILL PAYMENTS ONLINE BANKING WEEK in section Paymentuse)

Paid using the (online banking bill payment/A payment made from your bank's online banking website or mobile app.) function on your bank's website RANGE 0..12

PU002_e2 (AUTOMATIC BILL PAYMENTS ONLINE BANKING MONTH in section Paymentuse)

Paid using the (online banking bill payment/A payment made from your bank's online banking website or mobile app.) function on your bank's website RANGE 0..50

PU002_e3 (AUTOMATIC BILL PAYMENTS ONLINE BANKING YEAR in section Paymentuse)

Paid using the (online banking bill payment/A payment made from your bank's online banking website or mobile app.) function on your bank's website

RANGE 0..600

END OF SUBGROUP

ELSE

PU002_e1_skip := 1 PU002_e2_skip := 1 PU002_e3_skip := 1

END OF IF

SUBGROUP OF QUESTIONS

PU002_d1 (AUTOMATIC BILL PAYMENTS INCOME NUMBER WEEK in section Paymentuse)
Paid directly from your income
RANGE 0..12

PU002_d2 (AUTOMATIC BILL PAYMENTS INCOME NUMBER MONTH in section Paymentuse)
Paid directly from your income
RANGE 0..50

PU002_d3 (AUTOMATIC BILL PAYMENTS INCOME NUMBER YEAR in section Paymentuse)
Paid directly from your income
RANGE 0..600

END OF SUBGROUP

END OF SUBGROUP

Figure 9: Respondent being asked to indicate number of automatic bill payments by listed payment method per week, per month or per year

n a typical period (week, month, or year), how many automatic bill ;	nauments do unu maixe?		
ra typical period (week, month, or year), now many automatic on y	Jayments do you make?		
. Choose one box per row that best describes your typical activity	č.		
 Answer for each payment method. 			
 Enter the number of times you make an automatic bill payment. 		TS.	
 Answer on an annual basis if you typically make less than one po 			
 If you do not use the payment method, enter 0 (zero) in any box 	in the appropriate row.		
	Weekly basis - Per week	Monthly basis - Per month	Yearly basis - Per year
Paid with your debit cards			
Charged to your credit cards			
Paid using your bank account and routing numbers			
Paid using your bank account and routing numbers			
Paid using your bank account and routing numbers Paid using the online banking bill payment function on your bank's			
•			
Paid using the online banking bill payment function on your bank's			

END OF GROUP

ELSE

PU002_a1_skip := 1 PU002_a2_skip := 1 PU002_a3_skip := 1 PU002_b1_skip := 1 PU002_b2_skip := 1 PU002_b3_skip := 1 PU002_c1_skip := 1 PU002_c2_skip := 1 PU002_c3_skip := 1 PU002_d1_skip := 1 PU002_d2_skip := 1 PU002_d3_skip := 1 PU002_e1_skip := 1 PU002_e2_skip := 1 PU002_e3_skip := 1 PU002_f1_skip := 1 PU002_f2_skip := 1 PU002_f3_skip := 1

END OF IF

IF BAADOPTER = 1 OR CCADOPTER = 1 OR PCADOPTER = 1 OR obbpadopter = 1 OR dcadopter = 1 THEN

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PU003_intro (Section Paymentuse) Online Bill Payments

In a **typical period (week, month, or year)**, how many online bill payments do you make?

IMPORTANT: Do not count any automatic recurring bill payments that you reported in the previous question.

Choose **one box per row** that best describes your typical activity. Answer for each payment method. Enter the **number of times** you make an online bill payment. DO NOT ENTER DOLLAR AMOUNTS. Answer on an annual basis if you typically make less than one payment per month. If you do not use the payment method, enter 0 (zero) in any box in the appropriate row.

SUBGROUP OF QUESTIONS

IF dcadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU003_a1 (ONLINE PAYMENTS DEBIT CARD(S) WEEK in section Paymentuse) Paid with your (debit cards/Your payments are deducted from your bank account. Also, you can use a debit card to withdraw or deposit cash at ATMs.) RANGE 0..12

PU003_a2 (ONLINE PAYMENTS DEBIT CARD(S) MONTH in section Paymentuse)

Paid with your (debit cards/Your payments are deducted from your bank account. Also, you can use a debit card to withdraw or deposit cash at ATMs.)

RANGE 0..50

PU003_a3 (ONLINE PAYMENTS DEBIT CARD(S) YEAR in section Paymentuse) Paid with your (debit cards/Your payments are deducted from your bank account. Also, you can use a debit card to withdraw or deposit cash at ATMs.) RANGE 0..600

END OF SUBGROUP

ELSE

PU003_a1_skip := 1 PU003_a2_skip := 1 PU003_a3_skip := 1

END OF IF

IF ccadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU003_b1 (ONLINE PAYMENTS CREDIT CARD(S) WEEK in section Paymentuse)

Charged to your (credit cards/You pay back the credit card company later. Credit cards charge interest.)

RANGE 0..12

PU003_**b2** (ONLINE PAYMENTS CREDIT CARD(S) MONTH in section Paymentuse)

Charged to your (credit cards/You pay back the credit card company later. Credit cards charge interest.)

RANGE 0..50

PU003_b3 (ONLINE PAYMENTS CREDIT CARD(S) YEAR in section Paymentuse)

Charged to your (credit cards/You pay back the credit card company later. Credit cards charge interest.)

RANGE 0..600

END OF SUBGROUP

ELSE

PU003_b1_skip := 1 PU003_b2_skip := 1 PU003_b3_skip := 1

END OF IF

IF pcadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU003_e1 (ONLINE PAYMENTS PREPAID CARD(S) WEEK in section Paymentuse)

Paid with your (prepaid cards/You store or load money on a prepaid card. Sometimes called prepaid debit, gift cards, payroll cards, or stored value cards.)

RANGE 0..12

PU003_e2 (ONLINE PAYMENTS PREPAID CARD MONTH in section Pay-

mentuse)

Paid with your (prepaid cards/You store or load money on a prepaid card. Sometimes called prepaid debit, gift cards, payroll cards, or stored value cards.) RANGE 0..50

PU003_e3 (ONLINE PAYMENTS PREPAID CARD YEAR in section Paymentuse) Paid with your (prepaid cards/You store or load money on a prepaid card. Sometimes called prepaid debit, gift cards, payroll cards, or stored value cards.) RANGE 0..600

END OF SUBGROUP

ELSE

PU003_e1_skip := 1 PU003_e2_skip := 1 PU003_e3_skip := 1

END OF IF

IF baadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU003_c1 (ONLINE PAYMENTS BANK ACCOUNT NUMBER WEEK in section Paymentuse)

Paid using your (bank account and routing numbers/You pay by giving your bank's number (sometimes called a routing number) and your account number.)
RANGE 0..12

PU003_c2 (ONLINE PAYMENTS BANK ACCOUNT NUMBER MONTH in section Paymentuse)

Paid using your (bank account and routing numbers/You pay by giving your bank's number (sometimes called a routing number) and your account number.)

RANGE 0..50

PU003_c3 (ONLINE PAYMENTS BANK ACCOUNT NUMBER YEAR in section Paymentuse)

Paid using your (bank account and routing numbers/You pay by giving your bank's number (sometimes called a routing number) and your account number.)

RANGE 0..600

END OF SUBGROUP

ELSE

PU003_c1_skip := 1 PU003_c2_skip := 1 PU003_c3_skip := 1

END OF IF

IF obbpadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU003_d1 (ONLINE PAYMENTS ONLINE BANKING WEEK in section Paymentuse)

Paid using the (online banking bill payment/A payment made from your bank's online banking website or mobile app.) function on your bank's website RANGE 0..12

PU003_d2 (ONLINE PAYMENTS ONLINE BANKING MONTH in section Paymentuse)

Paid using the (online banking bill payment/A payment made from your bank's online banking website or mobile app.) function on your bank's website RANGE 0..50

PU003_d3 (ONLINE PAYMENTS ONLINE BANKING YEAR in section Paymentuse)

Paid using the (online banking bill payment/A payment made from your bank's online banking website or mobile app.) function on your bank's website RANGE 0..600

END OF SUBGROUP

ELSE

PU003_d1_skip := 1 PU003_d2_skip := 1 PU003_d3_skip := 1

END OF IF

END OF SUBGROUP

END OF GROUP

ELSE

PU003_a1_skip := 1
PU003_a2_skip := 1
PU003_a3_skip := 1
PU003_b1_skip := 1
PU003_b2_skip := 1
PU003_b3_skip := 1
PU003_c1_skip := 1
PU003_c2_skip := 1
PU003_c3_skip := 1
PU003_d1_skip := 1
PU003_d2_skip := 1
PU003_d3_skip := 1
PU003_d3_skip := 1
PU003_e3_skip := 1
PU003_e3_skip := 1
PU003_e3_skip := 1
PU003_e3_skip := 1

END OF IF

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PU004_intro (Section Paymentuse)
Bill Payments by mail, in person, or by phone

In a typical period (week, month, or year), how many bill payments by mail, in person, or by phone do you make?

Choose **one box per row** that best describes your typical activity. Answer for each payment method. Enter the **number of times** you make a payment by mail, in person or by phone. DO NOT ENTER DOLLAR AMOUNTS. Answer on an annual basis if you typically make less than one payment per month. If you do not use the payment method, enter 0 (zero) in any box in the appropriate row.

SUBGROUP OF QUESTIONS

SUBGROUP OF QUESTIONS

PU004_a1 (BILL PAYMENTS MAIL IN-PERSON CASH WEEK in section Paymentuse)

Paid in (cash/Coins and paper bills.)

RANGE 0..12

PU004_a2 (BILL PAYMENTS MAIL IN-PERSON CASH MONTH in section Paymentuse)

Paid in (cash/Coins and paper bills.)

RANGE 0..50

PU004_a3 (BILL PAYMENTS MAIL IN-PERSON CASH YEAR in section Paymentuse)

Paid in (cash/Coins and paper bills.)

RANGE 0..600

END OF SUBGROUP

IF chkadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU004_b1 (BILL PAYMENTS MAIL IN-PERSON CHECK WEEK in section Paymentuse)

Paid by (check/You write a paper check to a person or business.) (paper) RANGE 0..12

PU004_b2 (BILL PAYMENTS MAIL IN-PERSON CHECK MONTH in section Paymentuse)

Paid by (check/You write a paper check to a person or business.) (paper) RANGE 0..50

PU004_b3 (BILL PAYMENTS MAIL IN-PERSON CHECK YEAR in section Paymentuse)

Paid by (check/You write a paper check to a person or business.) (paper) RANGE 0..600

END OF SUBGROUP

ELSE

PU004_b1_skip := 1 PU004_b2_skip := 1

PU004_b3_skip := 1

END OF IF

IF moadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU004_b1mo (BILL PAYMENTS MAIL IN-PERSON MONEY ORDER WEEK in section Paymentuse)

Paid by (money order/You purchase a money order from a bank, post office, check-cashing store, or retail store. At the time of purchase, you specify the amount and the person or business to be paid.)

RANGE 0..12

PU004_b2mo (BILL PAYMENTS MAIL IN-PERSON MONEY ORDER MONTH in section Paymentuse)

Paid by (money order/You purchase a money order from a bank, post office, check-cashing store, or retail store. At the time of purchase, you specify the amount and the person or business to be paid.)

RANGE 0..50

PU004_b3mo (BILL PAYMENTS MAIL IN-PERSON MONEY ORDER YEAR in section Paymentuse)

Paid by (money order/You purchase a money order from a bank, post office, check-cashing store, or retail store. At the time of purchase, you specify the amount and the person or business to be paid.)

RANGE 0..600

END OF SUBGROUP

ELSE

PU004_b1mo_skip := 1 PU004_b2mo_skip := 1 PU004_b3mo_skip := 1

END OF IF

IF dcadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU004_c1 (BILL PAYMENTS MAIL IN-PERSON DEBIT CARD WEEK in section Paymentuse)

Paid with your (debit cards/Your payments are deducted from your bank account. Also, you can use a debit card to withdraw or deposit cash at ATMs.)

RANGE 0..12

PU004_c2 (BILL PAYMENTS MAIL IN-PERSON DEBIT CARD MONTH in section Paymentuse)

Paid with your (debit cards/Your payments are deducted from your bank account. Also, you can use a debit card to withdraw or deposit cash at ATMs.)

RANGE 0..50

PU004_c3 (BILL PAYMENTS MAIL IN-PERSON DEBIT CARD YEAR in section Paymentuse)

Paid with your (debit cards/Your payments are deducted from your bank account.

Also, you can use a debit card to withdraw or deposit cash at ATMs.) RANGE 0..600

END OF SUBGROUP

ELSE

PU004_c1_skip := 1 PU004_c2_skip := 1 PU004_c3_skip := 1

END OF IF

IF ccadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU004_d1 (BILL PAYMENTS MAIL IN-PERSON CREDIT CARD WEEK in section Paymentuse)

Charged to your (credit cards/You pay back the credit card company later. Credit cards charge interest.)

RANGE 0..12

PU004_d2 (BILL PAYMENTS MAIL IN-PERSON CREDIT CARD MONTH in section Paymentuse)

Charged to your (credit cards/You pay back the credit card company later. Credit cards charge interest.)

RANGE 0..50

PU004_d3 (BILL PAYMENTS MAIL IN-PERSON CREDIT CARD YEAR in section Paymentuse)

Charged to your (credit cards/You pay back the credit card company later. Credit cards charge interest.)

RANGE 0..600

END OF SUBGROUP

ELSE

PU004_d1_skip := 1 PU004_d2_skip := 1 PU004_d3_skip := 1

END OF IF

IF pcadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU004_e1 (BILL PAYMENTS MAIL IN-PERSON PREPAID CARD WEEK in section Paymentuse)

Paid with your (prepaid cards/You store or load money on a prepaid card. Sometimes called prepaid debit, gift cards, payroll cards, or stored value cards.)

RANGE 0..12

PU004_e2 (BILL PAYMENTS MAIL IN-PERSON PREPAID CARD MONTH in section Paymentuse)

Paid with your (prepaid cards/You store or load money on a prepaid card. Sometimes called prepaid debit, gift cards, payroll cards, or stored value cards.) RANGE 0..50

PU004_e3 (BILL PAYMENTS MAIL IN-PERSON PREPAID CARD YEAR in section Paymentuse)

Paid with your (prepaid cards/You store or load money on a prepaid card. Sometimes called prepaid debit, gift cards, payroll cards, or stored value cards.) RANGE 0..600

END OF SUBGROUP

ELSE

PU004_e1_skip := 1 PU004_e2_skip := 1 PU004_e3_skip := 1

END OF IF

IF baadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU004_f1 (BILL PAYMENTS BANK ACCOUNT AND ROUTING NUMBER WEEK in section Paymentuse)

Paid using your (bank account and routing numbers/You pay by giving your bank's number (sometimes called a routing number) and your account number.)

RANGE 0..12

PU004_f2 (BILL PAYMENTS BANK ACCOUNT AND ROUTING NUMBER MONTH in section Paymentuse)

Paid using your (bank account and routing numbers/You pay by giving your bank's

number (sometimes called a routing number) and your account number.) RANGE 0..50

PU004_f3 (BILL PAYMENTS BANK ACCOUNT AND ROUTING NUMBER YEAR in section Paymentuse)

Paid using your (bank account and routing numbers/You pay by giving your bank's number (sometimes called a routing number) and your account number.)

RANGE 0..600

END OF SUBGROUP

ELSE

PU004_f1_skip := 1 PU004_f2_skip := 1 PU004_f3_skip := 1

END OF IF

END OF SUBGROUP

END OF GROUP

IF chkadopter = 1 OR moadopter = 1 OR dcadopter = 1 OR baadopter = 1 OR ccadopter = 1 OR pcadopter = 1 THEN

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PU005_intro2 (Section Paymentuse)
Non-bill internet payments for goods or services

In a typical period (week, month, or year), how many non-bill internet payments for goods or services do you make?

Examples of internet payments for goods and services include all non-bill purchases made on the internet and charitable donations made online.

Choose **one box per row** that best describes your typical activity. Answer for each payment method. Enter the **number of times** you make an internet payment. DO NOT ENTER DOLLAR AMOUNTS. Answer on an annual basis if you typically make less than one payment per month. If you do not use the payment method, enter 0 (zero) in any box in the appropriate row.

SUBGROUP OF QUESTIONS

IF chkadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU005_a1 (ONLINE PAYMENTS CHECK WEEK in section Paymentuse) Paid by (check/You write a paper check to a person or business.) (paper) RANGE 0..20

PU005_a2 (ONLINE PAYMENTS CHECK MONTH in section Paymentuse) Paid by (check/You write a paper check to a person or business.) (paper) RANGE 0..80

PU005_a3 (ONLINE PAYMENTS CHECK YEAR in section Paymentuse) Paid by (check/You write a paper check to a person or business.) (paper) RANGE 0..1000

END OF SUBGROUP

ELSE

PU005_a1_skip := 1 PU005_a2_skip := 1 PU005_a3_skip := 1

END OF IF

IF moadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU005_a1mo (ONLINE PAYMENTS MONEY ORDER WEEK in section Paymentuse)

Paid by (money order/You purchase a money order from a bank, post office, check-cashing store, or retail store. At the time of purchase, you specify the amount and the person or business to be paid.)

RANGE 0..20

PU005_a2mo (ONLINE PAYMENTS MONEY ORDER MONTH in section Paymentuse)

Paid by (money order/You purchase a money order from a bank, post office, check-cashing store, or retail store. At the time of purchase, you specify the amount and the person or business to be paid.)

RANGE 0..80

PU005_a3mo (ONLINE PAYMENTS MONEY ORDER YEAR in section Pay-

mentuse)

Paid by (money order/You purchase a money order from a bank, post office, check-cashing store, or retail store. At the time of purchase, you specify the amount and the person or business to be paid.)

RANGE 0..1000

END OF SUBGROUP

ELSE

PU005_a1mo_skip := 1 PU005_a2mo_skip := 1 PU005_a3mo_skip := 1

END OF IF

IF dcadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU005_b1 (ONLINE PAYMENTS DEBIT CARD WEEK in section Paymentuse) Paid with your (debit card/Your payments are deducted from your bank account. Also, you can use a debit card to withdraw or deposit cash at ATMs.) (either bank-issued or store-branded linked to your bank account), either directly or through an intermediary such as PayPal RANGE 0..20

PU005_b2 (ONLINE PAYMENTS DEBIT CARD MONTH in section Paymentuse)

Paid with your (debit card/Your payments are deducted from your bank account. Also, you can use a debit card to withdraw or deposit cash at ATMs.) (either bank-issued or store-branded linked to your bank account), either directly or through an intermediary such as PayPal

RANGE 0..80

PU005_b3 (ONLINE PAYMENTS DEBIT CARD YEAR in section Paymentuse)

Paid with your (debit card/Your payments are deducted from your bank account. Also, you can use a debit card to withdraw or deposit cash at ATMs.) (either bank-issued or store-branded linked to your bank account), either directly or through an intermediary such as PayPal

RANGE 0..1000

END OF SUBGROUP

ELSE

```
PU005_b1_skip := 1
PU005_b2_skip := 1
PU005_b3_skip := 1
```

END OF IF

IF baadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU005_c1 (ONLINE PAYMENTS BANK ACCOUNT NUMBER WEEK in section Paymentuse)

Paid using your (bank account and routing numbers/You pay by giving your bank's number (sometimes called a routing number) and your account number.), either directly or through an intermediary such as PayPal RANGE 0..20

PU005_c2 (ONLINE PAYMENTS BANK ACCOUNT NUMBER MONTH in section Paymentuse)

Paid using your (bank account and routing numbers/You pay by giving your bank's number (sometimes called a routing number) and your account number.), either directly or through an intermediary such as PayPal RANGE 0..80

PU005_c3 (ONLINE PAYMENTS BANK ACCOUNT NUMBER YEAR in section Paymentuse)

Paid using your (bank account and routing numbers/You pay by giving your bank's number (sometimes called a routing number) and your account number.), either directly or through an intermediary such as PayPal

RANGE 0..1000

END OF SUBGROUP

ELSE

```
PU005_c1_skip := 1
PU005_c2_skip := 1
PU005_c3_skip := 1
```

END OF IF

IF ccadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU005_d1 (ONLINE PAYMENTS CREDIT CARD WEEK in section Paymentuse) Charged to your (credit card/You pay back the credit card company later. Credit cards charge interest.), either directly or through an intermediary such as PayPal RANGE 0..20

PU005_d2 (ONLINE PAYMENTS CREDIT CARD MONTH in section Paymentuse)

Charged to your (credit card/You pay back the credit card company later. Credit cards charge interest.), either directly or through an intermediary such as PayPal RANGE 0..80

PU005_d3 (ONLINE PAYMENTS CREDIT CARD YEAR in section Paymentuse)

Charged to your (credit card/You pay back the credit card company later. Credit cards charge interest.), either directly or through an intermediary such as PayPal RANGE 0..1000

END OF SUBGROUP

ELSE

PU005_d1_skip := 1 PU005_d2_skip := 1 PU005_d3_skip := 1

END OF IF

IF pcadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU005_e1 (ONLINE PAYMENTS PREPAID CARD WEEK in section Paymentuse) Paid with your (prepaid card/You store or load money on a prepaid card. Sometimes called prepaid debit, gift cards, payroll cards, or stored value cards.) RANGE 0..20

PU005_e2 (ONLINE PAYMENTS PREPAID CARD MONTH in section Paymentuse)

Paid with your (prepaid card/You store or load money on a prepaid card. Sometimes called prepaid debit, gift cards, payroll cards, or stored value cards.) RANGE 0..80

PU005_e3 (ONLINE PAYMENTS PREPAID CARD YEAR in section Paymentuse)

Paid with your (prepaid card/You store or load money on a prepaid card. Sometimes called prepaid debit, gift cards, payroll cards, or stored value cards.) RANGE 0..1000

END OF SUBGROUP

ELSE

PU005_e1_skip := 1 PU005_e2_skip := 1 PU005_e3_skip := 1

END OF IF

END OF SUBGROUP

END OF GROUP

ELSE

PU005_a1_skip := 1 PU005_a2_skip := 1 PU005_a3_skip := 1 PU005_a1mo_skip := 1 PU005_a2mo_skip := 1 PU005_a3mo_skip := 1 PU005_b1_skip := 1 PU005_b2_skip := 1 PU005_b3_skip := 1 PU005_c1_skip := 1 PU005_c2_skip := 1 PU005_c3_skip := 1 PU005_d1_skip := 1 PU005_d2_skip := 1 PU005_d3_skip := 1 PU005_e1_skip := 1 PU005_e2_skip := 1 PU005_e3_skip := 1

END OF IF

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PU006a_intro (Section Paymentuse) **Retail goods**

In a typical period (week, month, or year), how many in person retail payments do

you make?

Examples of retail goods include items bought while shopping in person at:

Food and grocery storesSuperstores, warehouses, club storesDrug or convenience storesGas stationsDepartment storesElectronics, hardware, and appliances storesHome goods and furniture stores

Choose **one box per row** that best describes your typical activity. Answer for each payment method. Enter the **number of times** you make a payment. DO NOT ENTER DOLLAR AMOUNTS. Answer on an annual basis if you typically make less than one payment per month. If you do not use the payment method, enter 0 (zero) in any box in the appropriate row.

SUBGROUP OF QUESTIONS

SUBGROUP OF QUESTIONS

PU006a_a1 (ESSENTIAL RETAIL NOT ONLINE CASH WEEK in section Paymentuse)

(Cash/Coins and paper bills.)

RANGE 0..30

PU006a_a2 (ESSENTIAL RETAIL NOT ONLINE CASH MONTH in section Paymentuse)

(Cash/Coins and paper bills.)

RANGE 0..120

PU006a_a3 (ESSENTIAL RETAIL NOT ONLINE CASH YEAR in section Paymentuse)

(Cash/Coins and paper bills.)

RANGE 0..1500

END OF SUBGROUP

IF chkadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU006a_b1 (ESSENTIAL RETAIL NOT ONLINE CHECK WEEK in section Paymentuse)

Paid by (check/You write a paper check to a person or business.) (paper) RANGE 0..30

PU006a_b2 (ESSENTIAL RETAIL NOT ONLINE CHECK MONTH in section

Paymentuse)

Paid by (check/You write a paper check to a person or business.) (paper) RANGE 0..120

PU006a_b3 (ESSENTIAL RETAIL NOT ONLINE CHECK YEAR in section Paymentuse)

Paid by (check/You write a paper check to a person or business.) (paper) RANGE 0..1500

END OF SUBGROUP

ELSE

PU006a_b1_skip := 1 PU006a_b2_skip := 1 PU006a_b3_skip := 1

END OF IF

IF moadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU006a_b1mo (ESSENTIAL RETAIL NOT ONLINE MONEY ORDER WEEK in section Paymentuse)

Paid by (money order/You purchase a money order from a bank, post office, check-cashing store, or retail store. At the time of purchase, you specify the amount and the person or business to be paid.)

RANGE 0..30

PU006a_b2mo (ESSENTIAL RETAIL NOT ONLINE MONEY ORDER MONTH in section Paymentuse)

Paid by (money order/You purchase a money order from a bank, post office, check-cashing store, or retail store. At the time of purchase, you specify the amount and the person or business to be paid.)

RANGE 0..120

PU006a_b3mo (ESSENTIAL RETAIL NOT ONLINE MONEY ORDER YEAR in section Paymentuse)

Paid by (money order/You purchase a money order from a bank, post office, check-cashing store, or retail store. At the time of purchase, you specify the amount and the person or business to be paid.)

RANGE 0..1500

| END OF SUBGROUP

ELSE

PU006a_b1mo_skip := 1 PU006a_b2mo_skip := 1 PU006a_b3mo_skip := 1

END OF IF

IF dcadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU006a_c1 (ESSENTIAL RETAIL NOT ONLINE DEBIT CARD WEEK in section Paymentuse)

Paid with your (debit card/Your payments are deducted from your bank account. Also, you can use a debit card to withdraw or deposit cash at ATMs.) (either bank-issued or store-branded linked to your bank account) RANGE 0..30

PU006a_c2 (ESSENTIAL RETAIL NOT ONLINE DEBIT CARD MONTH in section Paymentuse)

Paid with your (debit card/Your payments are deducted from your bank account. Also, you can use a debit card to withdraw or deposit cash at ATMs.) (either bank-issued or store-branded linked to your bank account) RANGE 0..120

PU006a_c3 (ESSENTIAL RETAIL NOT ONLINE DEBIT CARD YEAR in section Paymentuse)

Paid with your (debit card/Your payments are deducted from your bank account. Also, you can use a debit card to withdraw or deposit cash at ATMs.) (either bank-issued or store-branded linked to your bank account) RANGE 0..1500

END OF SUBGROUP

ELSE

PU006a_c1_skip := 1 PU006a_c2_skip := 1 PU006a_c3_skip := 1

END OF IF

IF ccadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU006a_d1 (ESSENTIAL RETAIL NOT ONLINE CREDIT CARD WEEK in section Paymentuse)

Charged to your (credit card/You pay back the credit card company later. Credit cards charge interest.)

RANGE 0..30

PU006a_d2 (ESSENTIAL RETAIL NOT ONLINE CREDIT CARD MONTH in section Paymentuse)

Charged to your (credit card/You pay back the credit card company later. Credit cards charge interest.)

RANGE 0..120

PU006a_d3 (ESSENTIAL RETAIL NOT ONLINE CREDIT CARD YEAR in section Paymentuse)

Charged to your (credit card/You pay back the credit card company later. Credit cards charge interest.)

RANGE 0..1500

END OF SUBGROUP

ELSE

PU006a_d1_skip := 1 PU006a_d2_skip := 1 PU006a_d3_skip := 1

END OF IF

IF pcadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU006a_e1 (ESSENTIAL RETAIL PAYMENTS NOT ONLINE PREPAID CARD WEEK in section Paymentuse)

Paid with your (prepaid card/You store or load money on a prepaid card. Sometimes called prepaid debit, gift cards, payroll cards, or stored value cards.)

RANGE 0..30

PU006a_e2 (ESSENTIAL RETAIL PAYMENTS NOT ONLINE PREPAID CARD MONTH in section Paymentuse)

Paid with your (prepaid card/You store or load money on a prepaid card. Sometimes

called prepaid debit, gift cards, payroll cards, or stored value cards.) RANGE 0..120

PU006a_e3 (ESSENTIAL RETAIL PAYMENTS NOT ONLINE PREPAID CARD YEAR in section Paymentuse)

Paid with your (prepaid card/You store or load money on a prepaid card. Sometimes called prepaid debit, gift cards, payroll cards, or stored value cards.)
RANGE 0..1500

END OF SUBGROUP

ELSE

PU006a_e1_skip := 1 PU006a_e2_skip := 1 PU006a_e3_skip := 1

END OF IF

END OF SUBGROUP

Figure 10: Respondent being asked to indicate number of retail transactions by listed payment method per week, per month or per year

amples of retail goods include items bought while sh	opping in person at		
imples of retail goods include items bought while so	opping in person at:		
 Food and grocery stores 			
Superstores, warehouses, club stores			
Drug or convenience stores Gas stations			
Department stores			
· Electronics, hardware, and appliances stores			
 Home goods and furniture stores 			
- Change and how may your that hard describes your haring	nal authors		
- Change and how pay your that heat describes your built	nal antivity		
Choose one box per row that best describes your typic Answer for each payment method.	cel activity.		
Answer for each payment method. Enter the number of times you make a payment. DO No.	OT ENTER DOLLAR AMOUNTS.		
Answer for each payment method. Enter the number of times you make a payment. DO N: Answer on an annual basis if you typically make less that	OT ENTER DOLLAR AMOUNTS. an one payment per month.		
Answer for each payment method. Enter the number of times you make a payment. DO No.	OT ENTER DOLLAR AMOUNTS. an one payment per month.		
Answer for each payment method. Enter the number of times you make a payment. DO N: Answer on an annual basis if you typically make less that	OT ENTER DOLLAR AMOUNTS. an one payment per month.	Monthly basis - Per month	Yearly basis - Per year
 Answer for each payment method. Einfer the number of times you make a payment. DO N: Answer on an enrual basis if you typically make less the If you do not use the payment method, enter 0 (zero) in a 	OT ENTER DOLLAR AMOUNTS. an one payment per month. my box in the appropriate row.	Monthly basis - Per month	Yearly basis - Per year
Answer for each payment method. Enter the number of times you make a payment. DO No Answer on an annual basis if you typically make less the	OT ENTER DOLLAR AMOUNTS. an one payment per month. my box in the appropriate row.	Monthly basis - Per month	Yearly basis - Per year
Answer for each payment method. Enter the number of times you make a payment. DO Ni Answer on an ennual basis if you typically make less the if you do not use the payment method, enter 0 (zero) in a	OT ENTER DOLLAR AMOUNTS. an one payment per month. my box in the appropriate row.	Monthly basis - Per month	Yearly basis - Per year
 Answer for each payment method. Enter the number of times you make a payment. DO Ni Answer on an annual basis if you typically make less the if you do not use the payment method, enter 0 (zero) in a 	OT ENTER DOLLAR AMOUNTS. an one payment per month. my box in the appropriate row.	Monthly basis - Per month	Yearly basis - Per year
Answer for each payment method. Enter the number of times you make a payment. DO Ni Answer on an ennual basis if you typically make less the if you do not use the payment method, enter 0 (zero) in a Cash Add by check (paper)	OT ENTER DOLLAR AMOUNTS. an one payment per month. my box in the appropriate row.	Monthly basis - Per month	Yearly basis - Per year
Answer for each payment method. Enter the number of times you make a payment. DO Ni Answer on an ennual basis if you typically make less the if you do not use the payment method, enter 0 (zero) in a Cash Add by check (paper)	OT ENTER DOLLAR AMOUNTS. an one payment per month. my box in the appropriate row.	Monthly basis - Per month	Yearly basis - Per year
 Answer for each payment method. Enter the number of times you make a payment. DO Ni Answer on an ennual basis if you typically make less the if you do not use the payment method, enter 0 (zero) in a 	OT ENTER DOLLAR AMOUNTS. an one payment per month. my box in the appropriate row.	Monthly basis - Per month	Yearly basis - Per year
Answer for each payment method. Enter the number of times you make a payment. DO Ni Answer on an ennual basis if you typically make less the if you do not use the payment method, enter 0 (zero) in a Cash Add by check (paper)	OT ENTER DOLLAR AMOUNTS. an one payment per month. my box in the appropriate row.	Monthly basis - Per month	Yearly basis - Per year

END OF GROUP

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PU006c_intro (Section Paymentuse) **Retail services**

In a **typical period (week, month, or year)**, how many payments for **services** do you make?

Examples of services paid for while shopping or paying in person include:

Restaurants, bars, fast food and beverageTransportation and tollsMedical, dental, and fitnessEducation and child carePersonal care (e.g. hair)Recreation, entertainment, and travelMaintenance and repairsOther professional services (business, legal, etc.)Charitable donations

Choose **one box per row** that best describes your typical activity. Answer for each payment method. Enter the **number of times** you make a payment. DO NOT ENTER DOLLAR AMOUNTS. Answer on an annual basis if you typically make less than one

payment per month. If you do not use the payment method, enter 0 (zero) in any box in the appropriate row.

SUBGROUP OF QUESTIONS

SUBGROUP OF QUESTIONS

PU006c_a1 (OTHER NON-RETAIL PAYMENTS NOT ONLINE CASH WEEK in section Paymentuse)

(Cash/Coins and paper bills.)

RANGE 0..30

PU006c_a2 (OTHER NON-RETAIL PAYMENTS NOT ONLINE CASH MONTH in section Paymentuse)

(Cash/Coins and paper bills.)

RANGE 0..120

PU006c_a3 (OTHER NON-RETAIL PAYMENTS NOT ONLINE CASH YEAR in section Paymentuse)

(Cash/Coins and paper bills.)

RANGE 0..1500

END OF SUBGROUP

IF chkadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU006c_b1 (OTHER NON-RETAIL PAYMENTS NOT ONLINE CHECK WEEK in section Paymentuse)

Paid by (check/You write a paper check to a person or business.) (paper) RANGE 0..30

PU006c_b2 (OTHER NON-RETAIL PAYMENTS NOT ONLINE CHECK MONTH in section Paymentuse)

Paid by (check/You write a paper check to a person or business.) (paper) RANGE 0..120

PU006c_b3 (OTHER NON-RETAIL PAYMENTS NOT ONLINE CHECK YEAR in section Paymentuse)

Paid by (check/You write a paper check to a person or business.) (paper) RANGE 0..1500

END OF SUBGROUP

ELSE

```
PU006c_b1_skip := 1
PU006c_b2_skip := 1
PU006c_b3_skip := 1
```

END OF IF

IF moadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU006c_b1mo (OTHER NON-RETAIL PAYMENTS NOT ONLINE MONEY ORDER WEEK in section Paymentuse)

Paid by (money order/You purchase a money order from a bank, post office, check-cashing store, or retail store. At the time of purchase, you specify the amount and the person or business to be paid.)

RANGE 0..30

PU006c_b2mo (OTHER NON-RETAIL PAYMENTS NOT ONLINE MONEY ORDER MONTH in section Paymentuse)

Paid by (money order/You purchase a money order from a bank, post office, check-cashing store, or retail store. At the time of purchase, you specify the amount and the person or business to be paid.)

RANGE 0..120

PU006c_b3mo (OTHER NON-RETAIL PAYMENTS NOT ONLINE MONEY ORDER YEAR in section Paymentuse)

Paid by (money order/You purchase a money order from a bank, post office, check-cashing store, or retail store. At the time of purchase, you specify the amount and the person or business to be paid.)

RANGE 0..1500

END OF SUBGROUP

ELSE

```
PU006c_b1mo_skip := 1
PU006c_b2mo_skip := 1
PU006c_b3mo_skip := 1
```

END OF IF

IF dcadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU006c_c1 (OTHER NON-RETAIL PAYMENTS NOT ONLINE DEBIT CARD WEEK in section Paymentuse)

Paid with your (debit card/Your payments are deducted from your bank account. Also, you can use a debit card to withdraw or deposit cash at ATMs.) (either bank-issued or store-branded linked to your bank account) RANGE 0..30

PU006c_c2 (OTHER NON-RETAIL PAYMENTS NOT ONLINE DEBIT CARD MONTH in section Paymentuse)

Paid with your (debit card/Your payments are deducted from your bank account. Also, you can use a debit card to withdraw or deposit cash at ATMs.) (either bank-issued or store-branded linked to your bank account) RANGE 0..120

PU006c_c3 (OTHER NON-RETAIL PAYMENTS NOT ONLINE DEBIT CARD YEAR in section Paymentuse)

Paid with your (debit card/Your payments are deducted from your bank account. Also, you can use a debit card to withdraw or deposit cash at ATMs.) (either bank-issued or store-branded linked to your bank account) RANGE 0..1500

END OF SUBGROUP

ELSE

PU006c_c1_skip := 1 PU006c_c2_skip := 1 PU006c_c3_skip := 1

END OF IF

IF ccadopter = 1 THEN

SUBGROUP OF QUESTIONS

 $PU006c_d1$ (OTHER NON-RETAIL PAYMENTS NOT ONLINE CREDIT CARD WEEK in section Paymentuse)

Charged to your (credit card/You pay back the credit card company later. Credit cards charge interest.)

RANGE 0..30

 $PU006c_d2$ (OTHER NON-RETAIL PAYMENTS NOT ONLINE CREDIT CARD MONTH in section Paymentuse)

Charged to your (credit card/You pay back the credit card company later. Credit cards charge interest.)

RANGE 0..120

PU006c_d3 (OTHER NON-RETAIL PAYMENTS NOT ONLINE CREDIT CARD YEAR in section Paymentuse)

Charged to your (credit card/You pay back the credit card company later. Credit cards charge interest.)

RANGE 0..1500

END OF SUBGROUP

ELSE

PU006c_d1_skip := 1 PU006c_d2_skip := 1 PU006c_d3_skip := 1

END OF IF

IF pcadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU006c_e1 (OTHER NON-RETAIL PAYMENTS NOT ONLINE PREPAID CARD WEEK in section Paymentuse)

Paid with your (prepaid card/You store or load money on a prepaid card. Sometimes called prepaid debit, gift cards, payroll cards, or stored value cards.)

RANGE 0..30

PU006c_e2 (OTHER NON-RETAIL PAYMENTS NOT ONLINE PREPAID CARD MONTH in section Paymentuse)

Paid with your (prepaid card/You store or load money on a prepaid card. Sometimes called prepaid debit, gift cards, payroll cards, or stored value cards.)

RANGE 0..120

PU006c_e3 (OTHER NON-RETAIL PAYMENTS NOT ONLINE PREPAID CARD YEAR in section Paymentuse)

Paid with your (prepaid card/You store or load money on a prepaid card. Sometimes called prepaid debit, gift cards, payroll cards, or stored value cards.)

RANGE 0..1500

END OF SUBGROUP

ELSE PU006c_e1_skip := 1 PU006c_e2_skip := 1 PU006c_e3_skip := 1

END OF IF

END OF SUBGROUP

Figure 11: Respondent being asked to indicate number of non-retail payments by listed payment method per week, per month or per year

letail services			
a typical period (week, month, or year), how many payments for	r services do you make?		
xamples of services paid for while shopping or paying in personal	on include:		
Restaurants, bars, fast food and beverage			
Transportation and tolls Medical, dental, and fitness			
Education and child care			
Personal care (e.g. hair)			
 Recreation, entertainment, and travel 			
Maintenance and repairs Other professional services (business, legal, etc.)			
Other professional services (business, legal, etc.) Charitable donations			
Choose one box per row that best describes your typical activ Answer for each payment method. Enter the number of times you make a payment. DO NOT ENTE Answer on an annual basis if you typically make less than one p If you do not use the payment method, enter 0 (tero) in any box.	R DOLLAR AMOUNTS. syment per month.		
Answer for each payment method. Enter the number of times you make a payment. DO NOT ENTE Answer on an annual basis if you typically make less than one p	R DOLLAR AMOUNTS. syment per month.	Monthly basis - Per month	Yearly basis - Per year
 Answer for each payment method. Enter the number of times you make a payment. DO NOT ENTE Answer on an annual basis if you trylically make less than one p If you do not use the payment method, enter 0 (zero) in any box 	R DOLLAR AMOUNTS. syment per month. in the appropriate row.	Monthly basis - Per month	Yearly basis - Per year
Answer for each payment method. Enter the number of times you make a payment. DO NOT ENTE Answer on an annual basis if you typically make less than one p	R DOLLAR AMOUNTS. syment per month. in the appropriate row.	Monthly basis - Per month	Yearly basis - Per year
Answer for each payment method. Enter the number of times you make a payment. DO NOT ENTE Answer on an annual basis if you typically make less than one p If you do not use the payment method, enter 0 (zero) in any box	R DOLLAR AMOUNTS. syment per month. in the appropriate row.	Monthly basis - Per month	Yearly basis - Per year
Answer for each payment method. Enter the number of times you make a payment. DO NOT ENTE Answer on an annual basis if you typically make less than one p If you do not use the payment method, enter 0 (zero) in any box. Cash Paid by check (paper)	R DOLLAR AMOUNTS. syment per month. in the appropriate row.	Monthly basis - Per month	Yearly basis - Per year

END OF GROUP

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PU021_intro (Section Paymentuse) **Person-to-person payments**

In a **typical period (week, month, or year)**, how many **person-to-person** payments do you make?

Person-to-person payments include:

AllowancesGiving a friend or family member money as a giftPaying a person for something that is not business relatedAccount to account payments from your bank account to another person's bank account

Choose **one box per row** that best describes your typical activity. Answer for each payment method. Enter the **number of times** you make a payment. DO NOT ENTER DOLLAR AMOUNTS. Answer on an annual basis if you typically make less than one payment per month. If you do not use the payment method, enter 0 (zero) in any box in the appropriate row.

SUBGROUP OF QUESTIONS

SUBGROUP OF QUESTIONS

PU021_a1 (PERSON TO PERSON PAYMENTS CASH WEEK in section Paymentuse)

(Cash/Coins and paper bills.)

RANGE 0..20

PU021_a2 (PERSON TO PERSON PAYMENTS CASH MONTH in section Paymentuse)

(Cash/Coins and paper bills.)

RANGE 0..80

PU021_a3 (PERSON TO PERSON PAYMENTS CASH YEAR in section Paymentuse)

(Cash/Coins and paper bills.)

RANGE 0..1000

END OF SUBGROUP

IF chkadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU021_b1 (PERSON TO PERSON PAYMENTS CHECK WEEK in section Paymentuse)

Paid by (check/You write a paper check to a person or business.) (paper)

RANGE 0..20

PU021_b2 (PERSON TO PERSON PAYMENTS CHECK MONTH in section Paymentuse)

Paid by (check/You write a paper check to a person or business.) (paper) RANGE 0..80

PU021_b3 (PERSON TO PERSON PAYMENTS CHECK YEAR in section Paymentuse)

Paid by (check/You write a paper check to a person or business.) (paper) RANGE 0..1000

END OF SUBGROUP

ELSE

PU021_b1_skip := 1 PU021_b2_skip := 1 PU021_b3_skip := 1

END OF IF

IF moadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU021_b1mo (PERSON TO PERSON PAYMENTS MONEY ORDER WEEK in section Paymentuse)

Paid by (money order/You purchase a money order from a bank, post office, check-cashing store, or retail store. At the time of purchase, you specify the amount and the person or business to be paid.)

RANGE 0..20

PU021_b2mo (PERSON TO PERSON PAYMENTS MONEY ORDER MONTH in section Paymentuse)

Paid by (money order/You purchase a money order from a bank, post office, check-cashing store, or retail store. At the time of purchase, you specify the amount and the person or business to be paid.)

RANGE 0..80

PU021_b3mo (PERSON TO PERSON PAYMENTS MONEY ORDER YEAR in section Paymentuse)

Paid by (money order/You purchase a money order from a bank, post office, check-cashing store, or retail store. At the time of purchase, you specify the amount and the person or business to be paid.)

RANGE 0..1000

END OF SUBGROUP

ELSE

PU021_b1mo_skip := 1 PU021_b2mo_skip := 1 PU021_b3mo_skip := 1

END OF IF

IF dcadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU021_c1 (PERSON TO PERSON PAYMENTS DEBIT CARD WEEK in section Paymentuse)

Paid with your (debit card/Your payments are deducted from your bank account. Also, you can use a debit card to withdraw or deposit cash at ATMs.), through an intermediary such as PayPal or Venmo

RANGE 0..20

PU021_c2 (PERSON TO PERSON PAYMENTS DEBIT CARD MONTH in section Paymentuse)

Paid with your (debit card/Your payments are deducted from your bank account. Also, you can use a debit card to withdraw or deposit cash at ATMs.), through an intermediary such as PayPal

RANGE 0..80

PU021_c3 (PERSON TO PERSON PAYMENTS DEBIT CARD YEAR in section Paymentuse)

Paid with your (debit card/Your payments are deducted from your bank account. Also, you can use a debit card to withdraw or deposit cash at ATMs.), through an intermediary such as PayPal

RANGE 0..1000

END OF SUBGROUP

ELSE

PU021_c1_skip := 1 PU021_c2_skip := 1 PU021_c3_skip := 1

END OF IF

IF ccadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU021_d1 (PERSON TO PERSON PAYMENTS CREDIT CARD WEEK in section Paymentuse)

Charged to your (credit card/You pay back the credit card company later. Credit cards charge interest.), through an intermediary such as PayPal or Venmo RANGE 0..20

PU021_d2 (PERSON TO PERSON PAYMENTS CREDIT CARD MONTH in section Paymentuse)

Charged to your (credit card/You pay back the credit card company later. Credit cards charge interest.), through an intermediary such as PayPal RANGE 0..80

PU021_d3 (PERSON TO PERSON PAYMENTS CREDIT CARD YEAR in section Paymentuse)

Charged to your (credit card/You pay back the credit card company later. Credit cards charge interest.), through an intermediary such as PayPal RANGE 0..1000

END OF SUBGROUP

ELSE

PU021_d1_skip := 1 PU021_d2_skip := 1 PU021_d3_skip := 1

END OF IF

IF obbpadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU021_f1 (PERSON TO PERSON PAYMENTS ONLINE BANKING WEEK in section Paymentuse)

Paid using the (online banking bill payment/A payment made from your bank's online banking website or mobile app.) function on your bank's website RANGE 0..20

PU021_f2 (PERSON TO PERSON PAYMENTS ONLINE BANKING MONTH

in section Paymentuse)

Paid using the (online banking bill payment/A payment made from your bank's online banking website or mobile app.) function on your bank's website RANGE 0..80

PU021_f3 (PERSON TO PERSON PAYMENTS ONLINE BANKING YEAR in section Paymentuse)

Paid using the (online banking bill payment/A payment made from your bank's online banking website or mobile app.) function on your bank's website RANGE 0..1000

END OF SUBGROUP

ELSE

PU021_f1_skip := 1 PU021_f2_skip := 1 PU021_f3_skip := 1

END OF IF

IF baadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU021_e1 (PERSON TO PERSON PAYMENTS ACCOUNT TO ACCOUNT WEEK in section Paymentuse)

Account to account payment, using a service provided by your bank RANGE 0..20

PU021_e2 (PERSON TO PERSON PAYMENTS ACCOUNT TO ACCOUNT MONTH in section Paymentuse)

Account to account payment

RANGE 0..80

PU021_e3 (PERSON TO PERSON PAYMENTS ACCOUNT TO ACCOUNT YEAR in section Paymentuse)

Account to account payment

RANGE 0..1000

END OF SUBGROUP

ELSE

```
PU021_e1_skip := 1
PU021_e2_skip := 1
PU021_e3_skip := 1
```

END OF IF

IF baadopter = 1 THEN

SUBGROUP OF QUESTIONS

PU021_g1 (PERSON TO PERSON PAYMENTS ACCOUNT TO ACCOUNT NON-BANK WEEK in section Paymentuse)

Account to account payment, using a nonbank service such as PayPal or Venmo RANGE 0..20

PU021_G2 (PERSON TO PERSON PAYMENTS ACCOUNT TO ACCOUNT NONBANK MONTH in section Paymentuse)

Account to account payment, using a nonbank service such as PayPal or Venmo RANGE 0..80

PU021_g3 (PERSON TO PERSON PAYMENTS ACCOUNT TO ACCOUNT NONBANK YEAR in section Paymentuse)

Account to account payment, using a nonbank service such as PayPal or Venmo RANGE 0..1000

END OF SUBGROUP

ELSE

```
PU021_g1_skip := 1
PU021_g2_skip := 1
PU021_g3_skip := 1
```

END OF IF

END OF SUBGROUP

END OF GROUP

End of section Paymentuse

Start of section Paymenthistory

PH006 (CREDIT RATING in section Paymenthistory)
Please estimate your most recent **credit rating**, as measured by a FICO score?

- 1 Below 600
- 2 600-649
- 3 650-699
- 4 700-749
- 5 750-800
- 6 Above 800
- 7 I don't know

PH004 (EVER VICTIM OF IDENTIFY THEFT in section Paymenthistory)

Identity theft is a fraud that is committed or attempted, using a person's identifying information without authority. ID theft may involve stealing someone's Social Security number (SSN), name, bank account, or credit card numbers, and using that information without permission.

In the past 12 months, have you, or anyone you know well (family, friends, neighbors, coworkers, etc), been a victim of identity theft?

- 1 Yes, myself and someone I know well
- 2 Yes, someone I know well only
- 3 Yes, myself only
- 4 No

IF BAADOPTER = 1 OR BAEVER = 1 THEN

PH007 (OVERDRAW BANK ACCOUNT in section Paymenthistory)

During the past 12 months, did you overdraw any of your bank accounts?

- 1 Yes and I paid an overdraft fee
- 2 Yes but I did not pay an overdraft fee
- 3 No

ELSE

ph007_skip := 1

END OF IF

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PH022_intro (OVERDRAW BANK ACCOUNT in section Paymenthistory) In the **past 12 months**, have you had any of the following stolen or lost?

SUBGROUP OF QUESTIONS

PH022_a (STOLEN CASH in section Paymenthistory)

(Cash/Coins and paper bills.)

1 Yes

2 No

IF CCADOPTER = 1 THEN

```
PH022_b (STOLEN CREDIT CARD in section Paymenthistory)
  (Credit card/You pay back the credit card company later. Credit cards charge interest.)
  1 Yes
  2 No
 ELSE
  ph022_b_skip := 1
 END OF IF
 IF DCADOPTER = 1 THEN
  PH022_c (STOLEN DEBIT CARD in section Paymenthistory)
  (Debit card/Your payments are deducted from your bank account. Also, you can use
  a debit card to withdraw or deposit cash at ATMs.)
  1 Yes
  2 No
 ELSE
  ph022_c_skip := 1
 END OF IF
 IF CHKADOPTER = 1 THEN
  PH022_d (STOLEN CHECKS in section Paymenthistory)
  (Checks/You write a paper check to a person or business.) or check book (from your
  own checking account)
  1 Yes
  2 No
 ELSE
 ph022_d_skip := 1
 END OF IF
END OF SUBGROUP
```

END OF GROUP

IF PH022_a = YES THEN

PH023_a (HOW MUCH STOLEN CASH in section Paymenthistory) In the past 12 months, what was the total amount of cash was lost or stolen? NUMBER (DECIMALS ALLOWED)

ELSE

ph023_a_skip := 1

END OF IF

IF PH022_b = YES THEN

PH023_b (HOW MUCH STOLEN USING CREDIT CARD in section Paymenthistory) In the **past 12 months**, what was the total value of the fraudulent charges on your **credit card**?

If none, please enter 0.
NUMBER (NO DECIMALS ALLOWED)

IF PH023_b > 0 THEN

FL_PH023_b := number_format(PH023_b)

PH024_b (HOW MUCH STOLEN PERSONALLY LIABLE USING CREDIT CARD in section Paymenthistory)

Of the \$(()) of fraudulent charges on your credit card, how much of that were you personally liable for?

If none, please enter 0.

RANGE 0..(HOW MUCH STOLEN USING CREDIT CARD())

FLSF

ph024_b_skip := 1

END OF IF

ELSE

ph023_b_skip := 1

END OF IF

IF PH022_c = YES THEN

PH023_c (HOW MUCH STOLEN USING DEBIT CARD in section Paymenthistory) In the past 12 months, what was the total value of the fraudulent charges on your debit card?

If none, please enter 0.
NUMBER (NO DECIMALS ALLOWED)

IF PH023 $_{\text{C}} > 0$ THEN

FL_PH023_c := number_format(PH023_c)

PH024_c (HOW MUCH STOLEN PERSONALLY LIABLE USING DEBIT CARD in section Paymenthistory)

Of the \$(()) of fraudulent charges on your debit card, how much of that were you personally liable for?

If none, please enter 0.

RANGE 0..(HOW MUCH STOLEN USING DEBIT CARD())

FLSE

ph024_c_skip := 1

END OF IF

ELSE

ph023_c_skip := 1

END OF IF

IF PH022_d = YES THEN

PH023_d (HOW MUCH STOLEN USING CHECKING ACCOUNT in section Paymenthistory)

In the **past 12 months**, what was the total value of the fraudulent activity on your **checking account**?

If none, please enter 0.

NUMBER (NO DECIMALS ALLOWED)

IF PH023 $_d$ > 0 THEN

FL_PH023_d := number_format(PH023_d)

PH024_d (HOW MUCH STOLEN PERSONALLY LIABLE USING CHECKING ACCOUNT in section Paymenthistory)

Of the \$(()) of fraudulent activity on your checking account, how much of that were you personally liable for?

If none, please enter 0.

RANGE 0..(HOW MUCH STOLEN USING CHECKING ACCOUNT())

ELSE

ph024_d_skip := 1

END OF IF

ELSE

ph023_d_skip := 1

END OF IF

/* Question texts for PH009_a to PH009_d were randomized using the array below. The

four options are: (1) You or someone else in your household lost their primary job, (2) You declared bankruptcy, (3) Mortgage foreclosure on your primary home, (4) Credit card account closed or frozen by the bank or card company To see which question is presented in which position, consult the permPH009 variables below. */

IF sizeof(PH009_order) = 0 THEN

```
PH009_order := shuffleArray(array(1,2,3,4))
permPH009_1 := PH009_order(1)
permPH009_2 := PH009_order(2)
permPH009_3 := PH009_order(3)
permPH009_4 := PH009_order(4)
```

END OF IF

Fill code of question PH009_fill executed

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PH009_intro (Section Paymenthistory)

During the past 12 months, did you experience any of these financial difficulties?

SUBGROUP OF QUESTIONS

PH009_a (FINANCIAL DIFFICULTIES ONE in section Paymenthistory)

(You or someone else in your household lost their primary job/You declared bankruptcy/Mortgage foreclosure on your primary home/Credit card account closed or frozen by the bank or card company)

1 Yes

2 No

PH009_b (FINANCIAL DIFFICULTIES TWO in section Paymenthistory)

(You or someone else in your household lost their primary job/You declared bankruptcy/Mortgage foreclosure on your primary home/Credit card account closed or frozen by the bank or card company)

1 Yes

2 No

PH009_c (FINANCIAL DIFFICULTIES THREE in section Paymenthistory)

(You or someone else in your household lost their primary job/You declared bankruptcy/Mortgage foreclosure on your primary home/Credit card account closed or frozen by the bank or card company)

1 Yes

2 No

PH009_d (FINANCIAL DIFFICULTIES FOUR in section Paymenthistory)

(You or someone else in your household lost their primary job/You declared

bankruptcy/Mortgage foreclosure on your primary home/Credit card account closed or frozen by the bank or card company)

1 Yes

2 No

END OF SUBGROUP

Figure 12: Respondent being asked to indicate if any of the listed financial difficulties occurred

	Yes	No
You declared bankruptcy	•	0
Credit card account closed or frozen by the bank or card company	0	0
Mortgage foreclosure on your primary home	•	0
You or someone else in your household lost their primary job	0	0

END OF GROUP

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PH020_intro (Section Paymenthistory)

We just asked you about financial difficulties that happened in the past year. Now we'd like you to think back 7 years.

During the **past 7 years**, have you experienced any of these financial difficulties?

SUBGROUP OF QUESTIONS

```
IF randomPH020 = 1 THEN
```

IF ((permPH009_1 = 2 AND PH009_a = NO) OR (permPH009_2 = 2 AND PH009_b = NO) OR (permPH009_3 = 2 AND PH009_c = NO) OR (permPH009_4 = 2 AND PH009_d = NO)) THEN

PH020_a (You declared bankruptcy in section Paymenthistory)

You declared bankruptcy

1 Yes

2 No

ELSE

ph020_a_skip := 1

END OF IF

IF ((permPH009_1 = 3 AND PH009_a = NO) OR (permPH009_2 = 3 AND PH009_b = NO) OR (permPH009_3 = 3 AND PH009_c = NO) OR (permPH009_4 = 3 AND PH009_d = NO)) THEN

PH020₋**b** (Mortgage foreclosure on your primary home in section Paymenthistory) Mortgage foreclosure on your primary home

1 Yes

2 No

ELSE

ph020_b_skip := 1

END OF IF

ELSE

IF ((permPH009_1 = 3 AND PH009_a = NO) OR (permPH009_2 = 3 AND PH009_b = NO) OR (permPH009_3 = 3 AND PH009_c = NO) OR (permPH009_4 = 3 AND

```
PH009_d = NO) THEN
      PH020_b (Mortgage foreclosure on your primary home in section Paymenthistory)
      Mortgage foreclosure on your primary home
      1 Yes
      2 No
     ELSE
     ph020_b_skip := 1
     END OF IF
     IF ((permPH009_1 = 2 AND PH009_a = NO) OR (permPH009_2 = 2 AND)
     PH009_b = NO) OR (permPH009_3 = 2 AND PH009_c = NO) OR (permPH009_4 =
     2 \text{ AND PH009}_{-}d = \text{NO})) \text{ THEN}
      PH020_a (You declared bankruptcy in section Paymenthistory)
      You declared bankruptcy
      1 Yes
      2 No
     ELSE
     ph020_a_skip := 1
     END OF IF
   END OF IF
  END OF SUBGROUP
 END OF GROUP
ELSE
 ph020_a_skip := 1
ph020_b_skip := 1
END OF IF
```

GROUP OF QUESTIONS PRESENTED ON THE SAME SCREEN

PA055_intro2 (Section Paymentadoption)
In the past 12 months, did you use any of the following financial services?

SUBGROUP OF QUESTIONS

PA055_b1 (use payday loan in section Paymentadoption)

Payday loan

1 Yes

2 No

PA055_b2 (use selling an item at a pawn shop in section Paymentadoption)

Selling an item at a pawn shop

1 Yes

2 No

PA055_b3 (use rent-to-own services in section Paymentadoption)

Rent-to-own services

1 Yes

2 No

PA055_b4 (use tax refund anticipation loan in section Paymentadoption)

Tax refund anticipation loan

1 Yes

2 No

PA055_b5 (use auto title loan in section Paymentadoption)

Auto title loan

1 Yes

2 No

END OF SUBGROUP

END OF GROUP

End of section Paymenthistory

Start of section Extra_demographics

DE010 (FAMILY INCOME PREVIOUS 12 MONTHS in section Extra_demographics) Which category represents the total combined **income** of all members of your family living here during the **past 12 months**?

This includes money from jobs, net income from business, farm or rent, pensions, dividends, interest, social security payments and any other money income received by members of your family who are 15 years of age or older.

1 Less than \$5,000

2 \$5,000-\$7,499

3 \$7,500-\$9,999

4 \$10.000-\$12.499

5 \$12,500-\$14,999

6 \$15,000-\$19,999
7 \$20,000-\$24,999
8 \$25,000-\$29,999
9 \$30,000-\$34,999
10 \$35,000-\$39,999
11 \$40,000-\$49,999
12 \$50,000-\$59,999
13 \$60,000-\$74,999
14 \$75,000-\$99,999
15 \$100,000-\$124,999
16 \$125,000-\$199,999
17 \$200,000-\$499,999

IF DE010 = 18 THEN

18 \$500,000 or more

DE012 (TOTAL COMBINED FAMILY INCOME in section Extra_demographics)
Please tell us the total combined **income** of all members of your family living here during the **past 12 months**?
RANGE 0..99999999

END OF IF

DE011 (PERSONAL INCOME RANK WITHIN HOUSEHOLD in section Extra_demographics)

Where does your own personal income rank within your household?

- 1 Highest in my household
- 2 About equal to the highest (roughly the same as another household member)
- 3 2nd highest
- 4 3rd highest or lower

DE013 (OWN PRIMARY HOME in section Extra_demographics)

Do you and/or your spouse/partner own your **primary home**?

NOTE: Even if you have an unpaid mortgage, you are considered the owner of the home.

- 1 Yes
- 2 No

IF DE013 = YES THEN

DE014 (MARKET VALUE OF PRIMARY HOME in section Extra_demographics) What is the approximate market value of your **primary home**?

RANGE 0..99999999

FLDE014 := number_format(round(DE014))

IF DE014 > 100000 THEN

DE014_b (CHECK DE014 > 100000 in section Extra_demographics)

You told us that the market value of your primary home is \$(Excluding the market value of your primary home, what is the approximate value of your household's other assets?

Include real estate other than your primary home. /What is the approximate market value of your household's assets? Include real estate that you own. /).

Is this correct?

1 Yes

2 No

IF DE014 $_b$ = 2 THEN

DE014 (MARKET VALUE OF PRIMARY HOME in section Extra_demographics) What is the approximate market value of your **primary home**? RANGE 0..99999999

END OF IF

END OF IF

FLDE014 := number_format(round(DE014))

IF DE014 > 4500000 THEN

checkDE014 (CHECK DE014 > 4500 in section Extra_demographics)

You told us that the market value of your primary home is \$(Excluding the market value of your primary home, what is the approximate value of your household's other assets?

Include real estate other than your primary home. /What is the approximate market value of your household's assets? Include real estate that you own. /). If this is correct, please choose 'Next' to continue. Otherwise, please click 'Back' to change your response.

END OF IF

DE015 (OWE ON LOANS FOR PRIMARY HOME in section Extra_demographics) About how much do you owe on loans for your **primary home**, including mortgages, home equity loans, and home equity lines of credit? RANGE 0..99999999

FLDE015 := number_format(round(DE015))

IF DE015 \geq 100000 THEN

DE015_b (CHECK DE015 > 100000 in section Extra_demographics)

You told us that the amount you owe on loans for your primary home is \$(Excluding the market value of your primary home, what is the approximate value of your household's other assets?

Include real estate other than your primary home. /What is the approximate market value of your household's assets? Include real estate that you own. /).

Is it correct?

1 Yes

2 No

IF DE015 $_b$ = 2 THEN

DE015 (OWE ON LOANS FOR PRIMARY HOME in section Extra_demographics) About how much do you owe on loans for your **primary home**, including mortgages, home equity loans, and home equity lines of credit?

RANGE 0..99999999

END OF IF

END OF IF

FLDE015 := number_format(round(DE015))

IF DE015 > 2000000 THEN

checkDE015 (CHECK DE015 > 2000 in section Extra_demographics)

You told us that the amount you owe on loans for your primary home is (Excluding the market value of your primary home, what is the approximate value of your household's other assets?

Include real estate other than your primary home. /What is the approximate market value of your household's assets? Include real estate that you own. /). If this is correct, please choose 'Next' to continue. Otherwise, please click 'Back' to change your response.

END OF IF

END OF IF

Fill code of question FLDE016 executed

DE016 (HOUSEHOLD NET WORTH in section Extra_demographics)

(Excluding the market value of your primary home, what is the approximate value of your household's other assets?

Include real estate other than your primary home. /What is the approximate market value of your household's assets? Include real estate that you own. /) RANGE 0..99999999

FLDE016_1 := number_format(round(DE016))

IF DE016 \geq 100000 THEN

Fill code of question FLDE016_b executed

DE016_b (CHECK DE016 > 100000 in section Extra_demographics)

(You told us that the value of your household's other assets is /You told us that the value of your household's assets is) \$(Excluding the market value of your primary home, what is the approximate value of your household's other assets?

Include real estate other than your primary home. /What is the approximate market value of your household's assets? Include real estate that you own. /).

Is it correct?

1 Yes

2 No

IF $DE016_b = 2 THEN$

DE016 (HOUSEHOLD NET WORTH in section Extra_demographics)

(Excluding the market value of your primary home, what is the approximate value of your household's other assets?

Include real estate other than your primary home. /What is the approximate market value of your household's assets? Include real estate that you own. /) RANGE 0..99999999

END OF IF

END OF IF

FLDE016_1 := number_format(round(DE016))

IF DE013 = 1 THEN

IF ((DE010 ≥ 1 AND DE010 500000) THEN

checkDE016_1 (CHECK DE016 in section Extra_demographics)

You told us that the market value of your household's non-home assets is \$(Excluding the market value of your primary home, what is the approximate value of your household's other assets?

Include real estate other than your primary home. /What is the approximate market value of your household's assets? Include real estate that you own. /). If this is correct, please choose 'Next' to continue. Otherwise, please click 'Back' to change your response.

ELSEIF ((DE010 \geq 12 AND DE010 750000) THEN

checkDE016_1 (CHECK DE016 in section Extra_demographics)

You told us that the market value of your household's non-home assets is \$(Excluding the market value of your primary home, what is the approximate value of your household's other assets?

Include real estate other than your primary home. /What is the approximate market value of your household's assets? Include real estate that you own. /). If this is correct, please choose 'Next' to continue. Otherwise, please click 'Back' to change your response.

ELSEIF ((DE010 = 14 AND DE010 3000000) THEN

checkDE016_1 (CHECK DE016 in section Extra_demographics)

You told us that the market value of your household's non-home assets is \$(Excluding the market value of your primary home, what is the approximate value of your household's other assets?

Include real estate other than your primary home. /What is the approximate market value of your household's assets? Include real estate that you own. /). If this is correct, please choose 'Next' to continue. Otherwise, please click 'Back' to change your response.

END OF IF

ELSE

IF ((DE010 \geq 1 AND DE010 500000) THEN

checkDE016_2 (CHECK DE016 2 in section Extra_demographics)

You told us that the market value of your household's assets is \$(Excluding the market value of your primary home, what is the approximate value of your household's other assets?

Include real estate other than your primary home. /What is the approximate market value of your household's assets? Include real estate that you own. /). If this is correct, please choose 'Next' to continue. Otherwise, please click 'Back' to change your response.

ELSEIF ((DE010 ≥ 12 AND DE010 750000) THEN

checkDE016_2 (CHECK DE016 2 in section Extra_demographics)

You told us that the market value of your household's assets is \$(Excluding the market value of your primary home, what is the approximate value of your household's other assets?

Include real estate other than your primary home. /What is the approximate market value of your household's assets? Include real estate that you own. /). If this is correct, please choose 'Next' to continue. Otherwise, please click 'Back' to change your response.

ELSEIF ((DE010 = 14 AND DE010 3000000) THEN

checkDE016_2 (CHECK DE016 2 in section Extra_demographics)

You told us that the market value of your household's assets is \$(Excluding the market value of your primary home, what is the approximate value of your household's other assets?

Include real estate other than your primary home. What is the approximate

market value of your household's assets? Include real estate that you own. /). If this is correct, please choose 'Next' to continue. Otherwise, please click 'Back' to change your response.

END OF IF

END OF IF

Fill code of question FLDE019 executed

DE019 (HOUSEHOLD DEBTS in section Extra_demographics)

(Excluding the debt on the mortgage of your primary home, what is the approximate dollar amount of your remaining debts?

Examples of other debts include credit card debt, student loan debt, and car loan debt./What is the approximate dollar amount of your household's debts?

Examples of debts include credit card debt, student loan debt, and car loan debt./) RANGE 0..99999999

FLDE019_1 := number_format(round(DE019))

IF DE019 > 100000 THEN

Fill code of question FLDE019_b executed

DE019_b (CHECK DE019 > 100000 in section Extra_demographics)

(You told us that the dollar amount of your household's other debts is/You told us that the dollar amount of your household's debts is) \$(Excluding the market value of your primary home, what is the approximate value of your household's other assets?

Include real estate other than your primary home. /What is the approximate market value of your household's assets? Include real estate that you own. /).

Is it correct?

1 Yes

2 No

IF $DE019_b = 2 THEN$

DE019 (HOUSEHOLD DEBTS in section Extra_demographics)

(Excluding the debt on the mortgage of your primary home, what is the approximate dollar amount of your remaining debts?

Examples of other debts include credit card debt, student loan debt, and car loan debt./What is the approximate dollar amount of your household's debts?

Examples of debts include credit card debt, student loan debt, and car loan debt./)

| RANGE 0..99999999

END OF IF

END OF IF

FLDE019_1 := number_format(round(DE019))

IF DE013 = 1 THEN

IF DE019 > 1000000 THEN

checkDE019_1 (CHECK DE019 in section Extra_demographics)

You told us that the dollar value of your household's non-mortgage debt is \$(Excluding the market value of your primary home, what is the approximate value of your household's other assets?

Include real estate other than your primary home. /What is the approximate market value of your household's assets? Include real estate that you own. /). If this is correct, please choose 'Next' to continue. Otherwise, please click 'Back' to change your response.

END OF IF

ELSE

IF DE019 > 1000000 THEN

checkDE019_2 (CHECK DE019 2 in section Extra_demographics)

You told us that the dollar value of your household's debt is \$(Excluding the market value of your primary home, what is the approximate value of your household's other assets?

Include real estate other than your primary home. /What is the approximate market value of your household's assets? Include real estate that you own. /). If this is correct, please choose 'Next' to continue. Otherwise, please click 'Back' to change your response.

END OF IF

END OF IF

consent := 2

DE018 (CHECKED RECORDS in section Extra_demographics)

While answering this survey, did you look at your financial statements, receipts, old checks, websites, or other records at any time? (It is ok if you did).

1 Yes

2 No

completed := 1 consent2015 := getConsent2015() consent2016 := getConsent2016() selectedincentive2016 := getIncentive2016()

IF consent2015 = 1 OR consent2016 = 1 THEN

consent_previousyes (previous year consent yes in section Extra_demographics) Last year, you allowed us to match your survey responses to your credit report without linking to your name. Would you agree to this again this year? The process will not affect your credit or your credit score in any way. No other action is required on your part. Researchers will not have access to any identifying information. Your credit information will be kept without any links to your personal information, just like your survey responses. Do we have your permission to match your credit report to your survey responses?

1 Yes

2 No

ELSE

consent_newr (new r consent yes in section Extra_demographics)

We would like your permission to match your credit report information to your survey responses without linking to your name. This helps us understand your survey responses better and improves researchers' ability to analyze survey results. The process will not affect your credit or your credit score in any way. No other action is required on your part. Researchers will not have access to any identifying information. Your credit information will be kept without any links to your personal information, just like your survey responses. Do we have your permission to match your credit report to your survey responses?

1 Yes

2 No

END OF IF

IF consent_previousyes = 2 OR consent_newr = 2 THEN

IF consent2016 = 1 AND selectedincentive2016 = RESPONSE THEN

selectedincentive := selectedincentive2016

ELSEIF consent2016 = 2 AND selectedincentive2016 = RESPONSE THEN

selectedincentive := selectedincentive2016 + 1

ELSE

IF selectedincentive = EMPTY THEN

selectedincentive:= mt_rand(1,4)

END OF IF

END OF IF

Fill code of question FLIncentive executed

consent_incentive (consent for incentive in section Extra_demographics)

We respect your answer. This information is very important to survey quality, so we will pay you \$(5/10/15/20) in return for permission to match your credit report information to your survey responses.

In return for \$(5/10/15/20), will you allow us to match your credit report to your survey responses?

1 Yes

2 No

IF consent_incentive = 1 THEN

consent := 1

END OF IF

ELSE

consent := 1

END OF IF

IF consent = 1 THEN

consent_yes (Section Extra_demographics)

Thank you for allowing us to match your credit report. If you have any questions, please call your study manager, Tania Gutsche at 1-855-872-8673 or write uashelp@usc.edu.

ELSE

consent_no (Section Extra_demographics)

Thank you. We will not match your credit report.

END OF IF

End of section Extra_demographics

Start of section Closing

CS_001 (HOW PLEASANT INTERVIEW in section Closing)

Could you tell us how interesting or uninteresting you found the questions in this interview?

- 1 Very interesting
- 2 Interesting
- 3 Neither interesting nor uninteresting
- 4 Uninteresting
- 5 Very uninteresting

CS_003 (comments in section Closing)

Do you have any other comments on the interview? Please type these in the box below.(If you have no comments, please click next to complete this survey.) STRING

End of section Closing

/* Please note that although question CS_003 is listed in the routing, the answers are not included in the microdata in the event identifiable information is captured. Cleaned responses are available by request. */